



**City of Phoenix
Water Services Department**

Water and Sewer Service Locations

On request, the Technical Services Support Division will provide the water or sewer service location information based on recorded information shown on the quarter section maps.

It will be the responsibility of the customer to make a reasonable effort to locate their service. If the customer is unsuccessful at locating an existing service, the customer may request location assistance through Technical Services Support Division.

The department's policy is to assist customers in locating their water and/or sewer service if they exist. If field personnel determine that a service no longer exists as shown on the quarter section map and the customer cannot provide proof of purchase and/or original ownership, the customer will be required to purchase a new service.

If field personnel determine a water or sewer service no longer exists as shown on the quarter section maps, and the customer can provide proof of purchase and/or original ownership, the Water Services Department will install a new service to the customer's property.

The point of service for water and sewer taps is the customer's property line.

A handwritten signature in black ink, appearing to read "Carlos Padilla".

Carlos Padilla, P.E.
Assistant Director for Water Services Department