

## WHAT IS STORMWATER RUNOFF?

Stormwater runoff is generated when rain flows over areas such as sidewalks, roads, and parking lots, and the rainfall does not soak into the ground.

## WHAT IS STORMWATER POLLUTION?

Stormwater pollution may occur when stormwater runoff picks up contaminants - such as chemicals, automobile fluids and pet wastes - from the ground and carries them untreated to local rivers, washes, and retention basins via the storm drain system.

## WHAT IS THE DIFFERENCE BETWEEN THE SANITARY SEWER AND STORM DRAINS?

- Phoenix has two separate sewer systems, the sanitary sewer and the storm drain.
- The sanitary sewer is underground and carries waste from toilets and sinks to a wastewater treatment plant.
- Storm drains carry untreated stormwater runoff to local parks, retention/detention basins, rivers, and washes.



PREVENT  
STORMWATER  
POLLUTION

## CONTACT US

**Email:** [ask.water@phoenix.gov](mailto:ask.water@phoenix.gov)

**Stormwater Hotline:** 602-256-3190

**Commercial Hotline:** 602-495-7412

**Environmental Services Division:**  
602-262-1859

**To report illegal storm drain dumping:**  
[phoenix.gov/stormwater](http://phoenix.gov/stormwater) | 602-256-3190

**For more information on Cease the Grease or F.O.G. recycling programs:**  
[phoenix.gov/esd](http://phoenix.gov/esd) | 602-262-7251

**For water or sewer emergencies:**  
602-262-6251 (8am-5pm)  
602-261-8000 (Evenings and weekends)



WATER SERVICES DEPARTMENT  
ENVIRONMENTAL SERVICES DIVISION  
STORMWATER MANAGEMENT SECTION

[PHOENIX.GOV/WATER](http://PHOENIX.GOV/WATER)    /PHXWATER



STORMWATER  
AWARENESS



BE THE SOLUTION  
TO STORMWATER  
POLLUTION

A GUIDE TO PROTECTING  
OUR RIVERS, WASHES  
AND ENVIRONMENT

