



TITLE VI COMPLAINT FORM

Any person who believes that he or she has been discriminated against by the Street Transportation Department or any of its service providers, and believes the discrimination was based upon race, color or national origin may file a formal complaint.

Please provide the following information to process your complaint. Alternative formats and languages are available upon request. You can reach Customer Service at (602) 495-2050 or email streetstitleviprogram@phoenix.gov

Section I:

Name: _____

Address: _____

City: _____ State: ____ Zip: _____

Preferred Phone number: _____ Alternate Number: _____

Section II:

Are you filing this complaint on your own behalf? Yes No If you answered "yes" to this question, go to Section III.

If you answered "no" to this question, please supply the name and relationship of the person for whom you are complaining: _____

If you are filing on behalf of a third party, please explain why: _____

Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party: Yes No

Section III:

Have you filed this complaint with the Federal Highway Administration (FHWA) or the ADOT Civil Rights Office? Yes No

If yes, please provide information about a contact person at the agency where the complaint was filed.

Name: _____

Title: _____

Agency: _____

Address: _____

Telephone: _____



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Section IV :

I believe the discrimination experienced was based on (check all that apply):

Race Color National Origin

Date of Alleged Discrimination (Month, Day, Year): _____

Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as names and contact information of any witnesses:

Signature and date required below:

Signature

Date

Please submit this form on line at streetstitleviprogram@phoenix.gov

or mail to:

Title VI Coordinator

1034 E. Madison St.

Phoenix, AZ 85034-2292

(602) 495-2050