

PHX C.A.R.E.S. SYSTEM

REPORT
RECEIVED

ENGAGE/
SERVICES

ASSESSMENT

CLEAN-UP

ENFORCEMENT
(IF NEEDED)

What to expect:

1. Report received, PHX C.A.R.E.S case created.
2. Team dispatched to conduct an assessment to determine which department(s) will respond and provide initial outreach (within 24-48 hours).
3. Appropriate departments respond.
4. Resident notified once case has been resolved.