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EN ROUTE

A PHOENIX PUBLIC TRANSIT
DEPARTMENT NEWSLETTER



City of Phoenix
Public Transit Department

IN THIS ISSUE



DIRECTOR’S MESSAGE	3
SOUTH CENTRAL EXTENSION	4
BUS SERVICE IMPROVEMENTS	6
CITY OF PHOENIX NEWS.....	7

A MESSAGE FROM THE DIRECTOR

Dear Public Transit Colleagues and Friends,

I hope you've been staying cool this summer. We are full speed ahead here in Phoenix with public outreach (yes, even in the heat) and upcoming milestones. I am proud of the hardworking team at Phoenix Public Transit and our partners who make it all happen – rain or shine (mostly shine).

The much-anticipated South Central Extension/Downtown Hub officially opened for service June 7, 2025! This project connects the South Phoenix community to the Downtown, Northwest and East Valley areas. Thousands of community members showed up to celebrate the first ride and to support all who made this new extension a reality. Our Phoenix light rail system is growing up and we now have a two-line system!

We have much to look forward to this fall, including the grand opening of the new Greg Stanton Central Station. Stay tuned for the ribbon-cutting ceremony announcement. Several downtown Phoenix bus routes will be operating out of this new station very soon.

As summer comes to an end, we look forward to continuing work on all projects, big and small, that make public transit even more available to our communities.

Sincerely,



Jesús Sapien

Director, Public Transit

SOUTH CENTRAL EXTENSION/DOWNTOWN HUB GRAND OPENING



On June 7, 2025, the South Central Extension/Downtown Hub light rail project officially opened for service! Federal, state and local leadership joined the South Phoenix Community to commemorate this milestone achievement. Phoenix residents celebrated with family friendly activities at three locations along the alignment, a ribbon-cutting ceremony and low-rider procession.



Introducing the New Two-Line Light Rail System



The South Central Extension/Downtown Hub is bringing more connectivity and introduces a two-line light rail system that enhances the way you move around metro Phoenix. The new

Downtown Hub provides a connection point in Downtown Phoenix, where riders will be able to transfer between the A and B lines.

- The A line runs west to east from the Downtown Hub to Gilbert Rd./Main St.
 - The B line runs north to south from Metro Parkway to Baseline Rd./Central Ave.
- Learn more: ValleyMetro.org/TwoLine.



On July 28, 2025, Route 0 and 0A recombined to form the Route 0. Riders can now hop on from Sunnyslope Transit Center and ride all the way to Dobbins/Central. No need to switch buses anymore! Weekday frequency will be every 15 minutes between Sunnyslope Transit Center and Baseline Road. South of Baseline Road, service

will operate every 30 minutes. With the opening of the South Central extension, light rail now runs every 12 minutes during peak hours.

Bus Updates

West Transit Facility Contract

The City of Phoenix has renewed its contract with Transdev to continue operating out of the West Transit facility. The new contract started in July 2025 and is set for five years. Transdev will oversee a 168-vehicle fleet, including some of the new hybrid-electric buses plus future zero-emissions vehicles.

Central Station

The new and improved Greg Stanton Central Station transit center is planned to open in the Fall. It is set to be a prime example of a successful Transit Oriented Development project in our region with re-built bus bays for several local, Express and RAPID bus routes. Breezeways on the ground floor of the site will easily connect bus passengers between bus routes and to adjacent light rail platforms. More project facts:

- One million square feet of space
- Two towers for student housing, apartments, retail space, corporate offices and Public Transit Department operations.
- \$340 million private capital investment

CITY OF PHOENIX NEWS

Summer Safety Resources are Available

The City of Phoenix is offering heat relief by extending hours at three library locations and offering a 24-hour respite center. Now through Sept. 30, Phoenix will operate a 24-hour respite center at 20 W.

Jackson St. Additionally, Yucca, Cholla, and Harmon libraries will

stay open as cooling centers offering full library services Mondays thru Saturdays until 10 p.m. On Sundays, these three locations will open as cooling centers from noon to 10 p.m.

Before you enjoy the pools, hiking trails, and parks - your first stop for Summer Safety information is right here. Follow [@HeatReadyPHX](#) on social media for important tips, resources, and opportunities. Also, visit [Phoenix.gov/Summer](#) to protect you and your loved ones from the heat.



Scrap the Food Waste!



The City of Phoenix has teamed up with Mill and R.City to work toward our goal of becoming a zero-waste city by 2050. Now you can try a new way to put food scraps to good use at home. Mill's food recycler is no larger than a

typical kitchen trash can. It accepts fruits, vegetables, grains/breads, meat, eggshells, and more. The device works automatically while you sleep to turn the food scraps into dehydrated grounds. Every month, R.City collects Food Grounds from Phoenix homes, schools, and offices – turning them into compost for local farms. [Sign up risk free for 30 days](#), or learn more about home composting from [City of Phoenix Public Works Department](#). If you join Mill, you'll receive either a box of farm produce or a bag of compost every quarter!

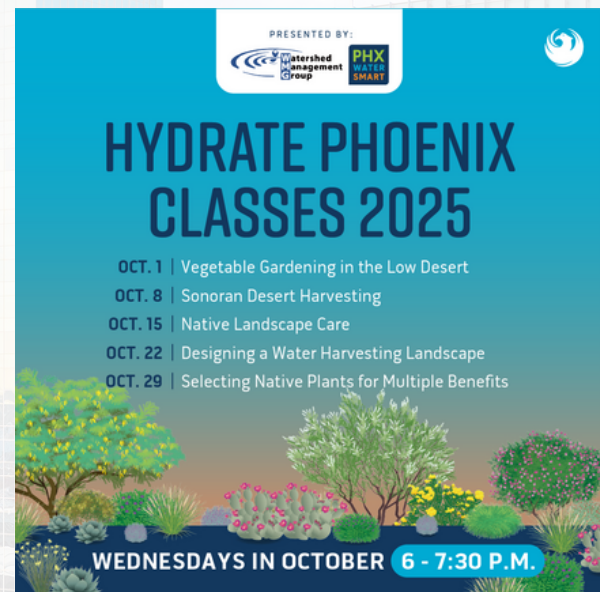
Thank You Deputy City Manager Mario Paniagua



After 27 years of dedicated service to the City of Phoenix, including with the Phoenix Public Transit Department, we wish Deputy City Manager Mario Paniagua a happy retirement! Mario was a champion for public transit in Phoenix, and we are grateful for his contributions and support to the department.

Register for Hydrate Phoenix Workshops

The Watershed Management Group and the City of Phoenix Water Services Department are holding the annual Hydrate Phoenix classes this October. This five-class series covers several topics on what Water Smart living can look like across the Valley. From harnessing rainwater for use on your landscape, to attracting pollinators, to growing vegetables, join us for Hydrate Phoenix 2025 by [registering today!](#)



Only Rain in the Storm Drain



Help us reduce stormwater pollution by participating in National Stormwater Awareness Week, Sept. 22-26. Stormwater can pick up pollutants such as oil or trash and impact rivers, washes, and parks. Your simple everyday actions can make a huge difference and improve

stormwater quality and our environment. Join us, for a one-hour virtual conference on Wednesday, Sept. 24, to learn more about what you can do to prevent stormwater pollution. To register email WSD.ESD.Outreach@phoenix.gov.

Join the Water Wranglers Fall 2025 Session



This empowering volunteer program mobilizes community members, at least 18 years or older, to promote smart water use and conservation in the City of Phoenix. Volunteers support outreach and education at local events under the direction of the Water Conservation Office. To successfully complete the program, participants virtually complete five training modules, a knowledge check, and attend the required orientation on Sunday, October 26, from 10 a.m. to 1 p.m. Sign-up by September 30, 2025, at phoenix.gov/waterwrangler, and learn more.

Phoenix Street Transportation has 24/7 Response for Urgent City Street Issues!

Just call the 24/7 Hotline [602-262-6441](tel:602-262-6441) or submit a ticket in the MyPHX311 portal at Phoenix.gov/myPHX311

What is considered urgent?

- Potholes/or major road damage
- Street light is not working
- Traffic light is not working
- A street sign is missing

If you're not sure, just call us! #StreetsPHX



Office of Homeless Solutions



The City of Phoenix is reviewing and refreshing the strategies that we will focus on in the coming years to address homelessness. As part of this process, we want to get input and feedback from you! The City identified five areas to focus our efforts to achieve the goal of preventing homelessness when possible, making it brief when it happens and keeping people stable in housing with the support they

need. Take the survey, [here](#).



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