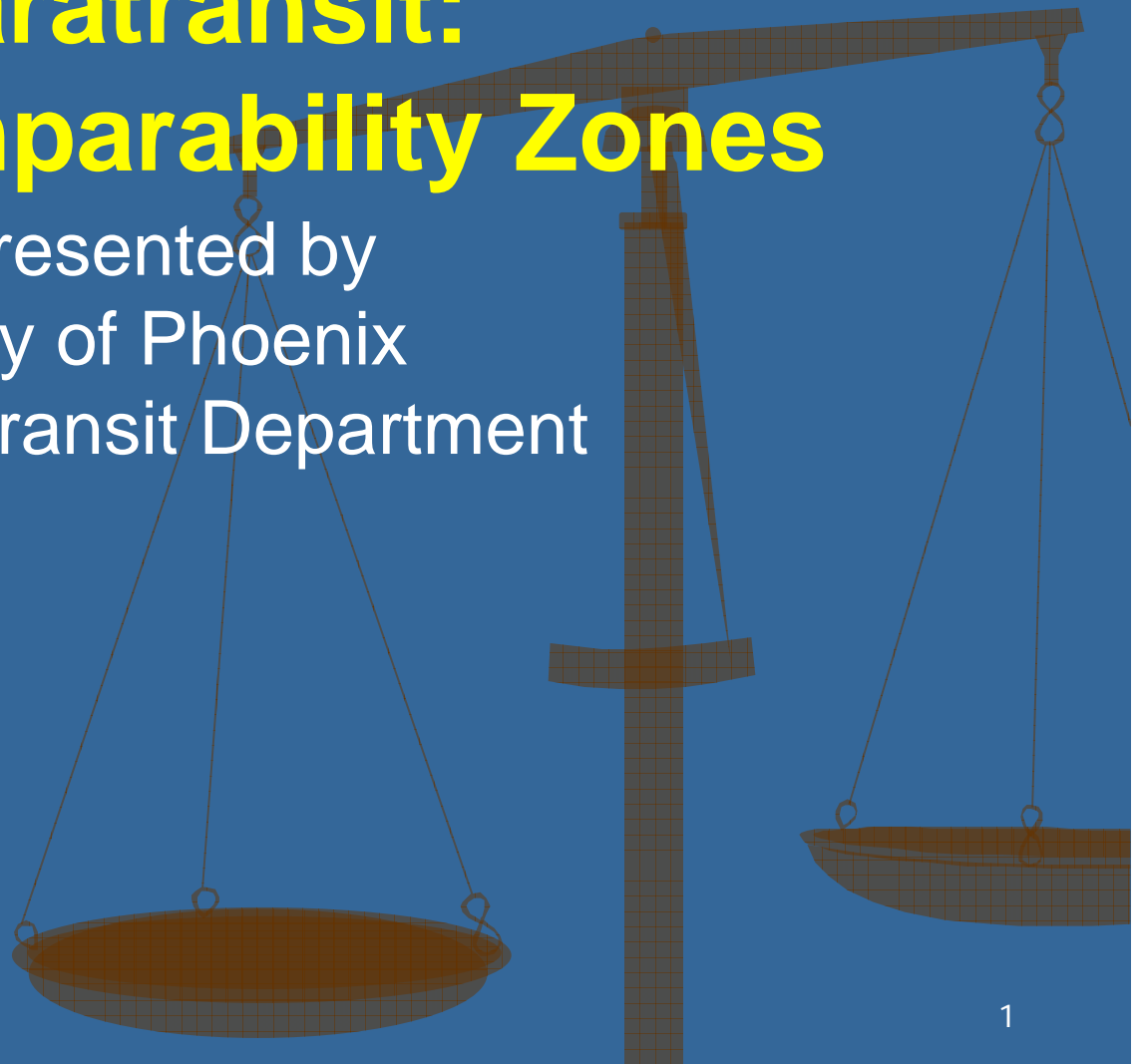


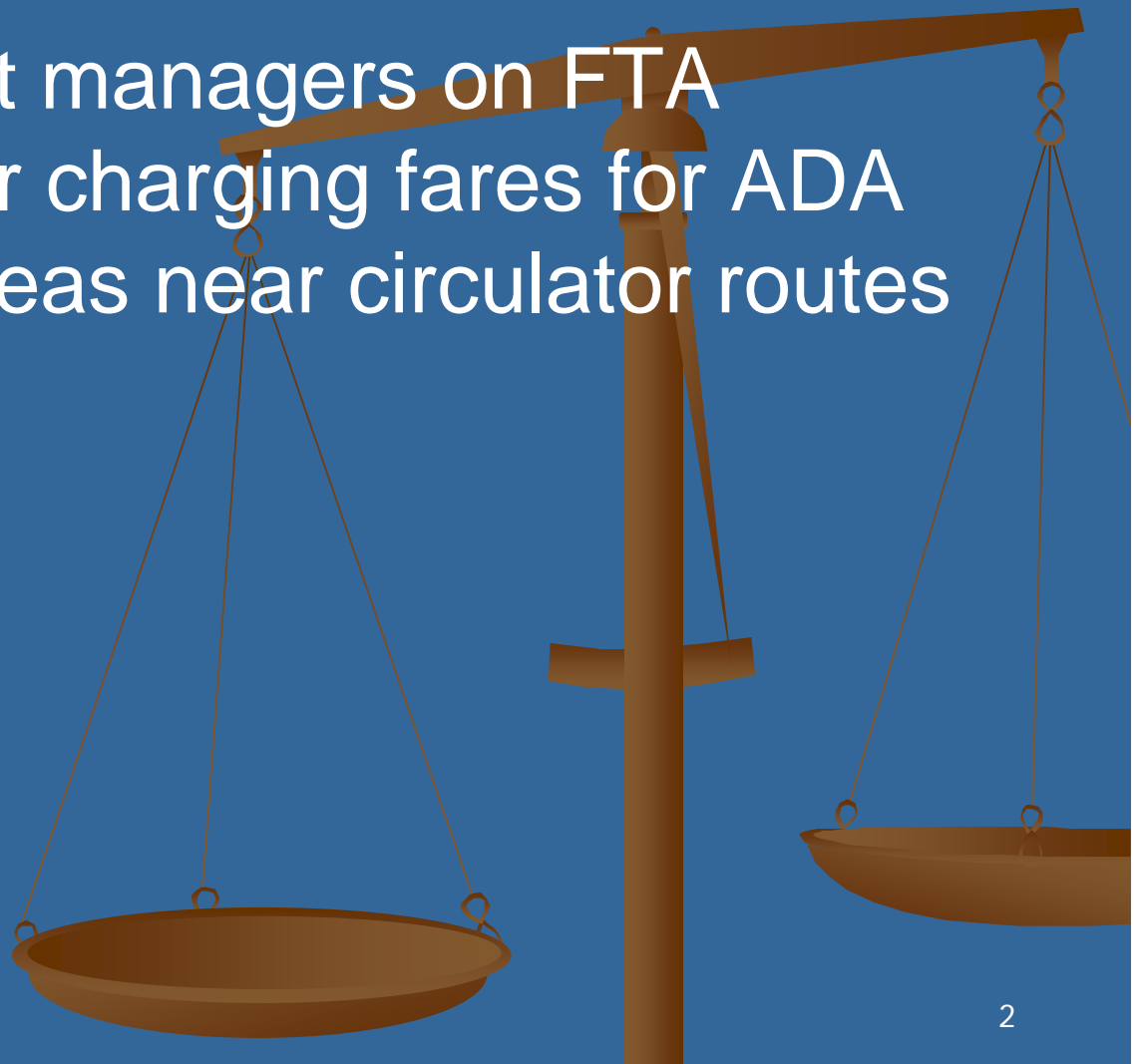
# ADA Complementary Paratransit: Fare Comparability Zones

Presented by  
City of Phoenix  
Public Transit Department



# Purpose

- To inform transit managers on FTA requirements for charging fares for ADA paratransit in areas near circulator routes



# ADA Complementary Paratransit

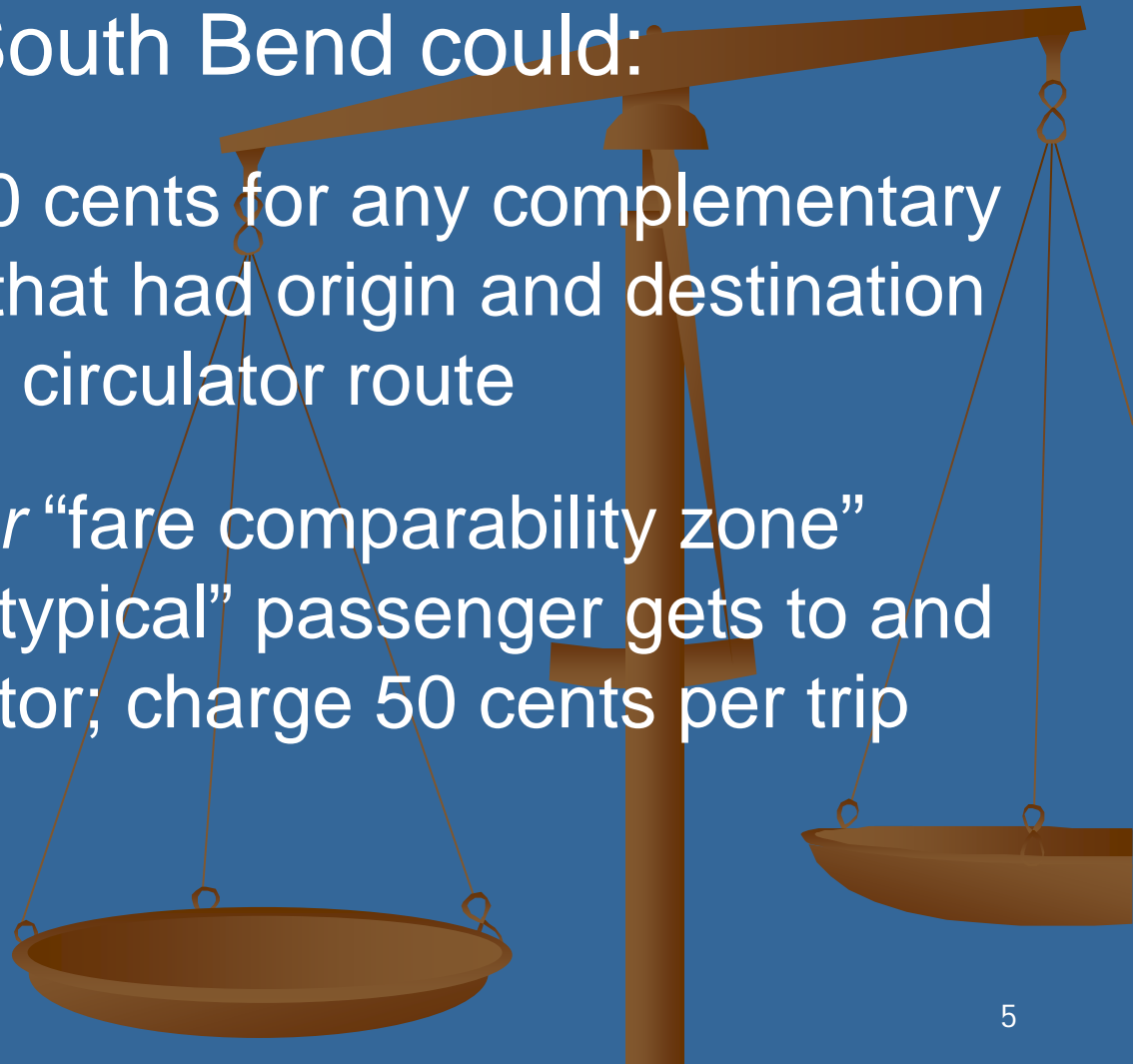
- Must be in corridors  $\frac{3}{4}$  mile on either side of each fixed route and  $\frac{3}{4}$ -mile radius around each light rail station
- Fare may not be more than 2 times non-discounted fare of comparable fixed-route trip
- If circulator is free, complementary trips in vicinity must also be free

# Actual Report: April 2011

- FTA performed ADA Compliance Review of transit agency in South Bend, Indiana
- The transit agency's downtown circulator had 25-cent fare
- FTA found the agency charged more than 2 times non-discounted fare for complementary paratransit
  - Trips with both origin and destination in area

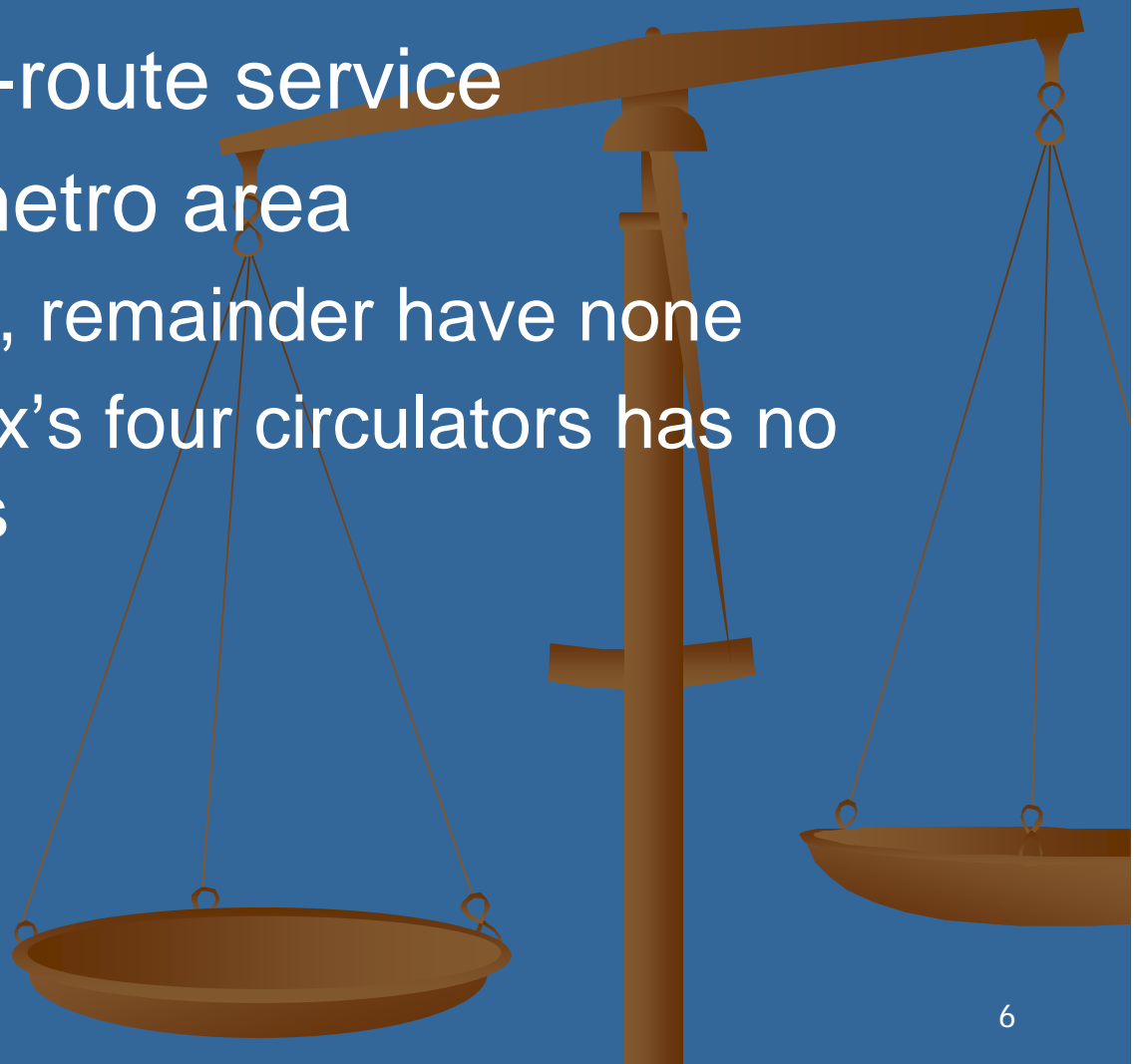
# Corrective Actions

- FTA indicated South Bend could:
  - Charge up to 50 cents for any complementary paratransit trip that had origin and destination within  $\frac{3}{4}$  mile of circulator route
  - Develop *smaller* “fare comparability zone” based on how “typical” passenger gets to and from the circulator; charge 50 cents per trip



# Transit Circulators in Phoenix Metro Area

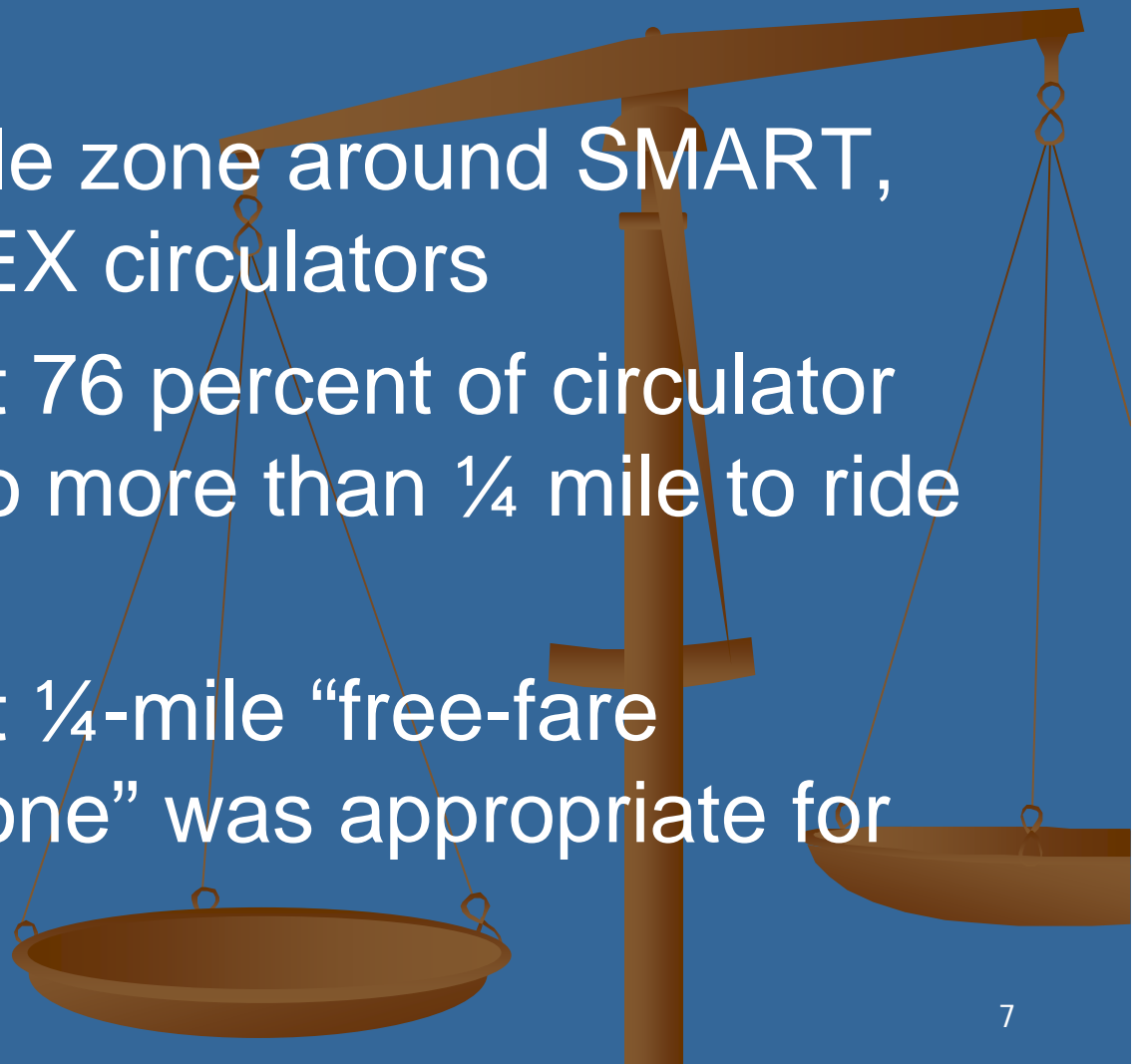
- Constitute fixed-route service
- 15 in Phoenix metro area
  - Two have fares, remainder have none
  - Each of Phoenix's four circulators has no charge for fares



# Steps Taken to Date

Based on guidance from FTA attorneys,  
Phoenix staff:

- Mapped a  $\frac{3}{4}$  mile zone around SMART, MARY, and ALEX circulators
- Determined that 76 percent of circulator riders walked no more than  $\frac{1}{4}$  mile to ride each circulator
- Determined that  $\frac{1}{4}$ -mile “free-fare comparability zone” was appropriate for each circulator



# Pending Actions by Phoenix

Phoenix has identified 3 options:

- Implement a full fare for its circulators
- Implement other than full fare for its circulators and charge fare for ADA complementary trips IAW with regs
- Eliminate circulators
- Provide free ADA complementary trips within its circulator zones



# Open Discussion...

