



Phoenix Police Department
Public Affairs Bureau
620 West Washington Street, Phoenix, Arizona 85003



MEDIA ADVISORY

Updated Process Streamlines Public Release of Video Requests

(October 21, 2025) The Public Records & Services Bureau is implementing a new process designed to streamline the release of video footage requested through public records, including body-worn camera (BWC) video. This revised process for public records footage is aimed at reducing the wait time for these records.

Starting on October 27th, 2025, all public records requests for video, whether BWC, recorded interviews, or surveillance video, will initially be released with a medium blur applied across the entire video. The audio will be redacted as usual and will not be impacted by the medium blur process.

The preliminary version enables requesters to review the video content. If they determine that a specific segment requires clearer visibility, they may submit a supplemental request identifying the portion of video they wish to view, in greater detail. Upon making a revised secondary request, a version with standard redaction will be provided for an additional nominal fee.

Currently, public requests for video footage can take staff up to four hours to manually redact one hour worth of video footage. By adopting a model already in use by several other Valley law enforcement agencies, this updated process allows requesters to receive more responsive services, tailored to their specific need. It will help serve the public more efficiently, while continuing to protect sensitive information.

The Phoenix Police Department remains committed to improving transparency and responsiveness in handling public records requests. The process for releasing BWC after a critical incident briefing (CIB), will remain the same. Audio will be redacted as usual and will not be affected by the medium blur process. Our department will continue to evaluate the effectiveness of this new process to ensure it supports our ongoing commitment to public trust and accountability.

Here is a link to a video explaining the medium blur process:

English: <https://MediumblurEnglish>

Spanish: <https://MediumblurSpanish>

Public records requests may be made online, at <https://phxpublicsafety.phoenix.gov>, or in person, at 1717 E Grant St., Suite 100, Phoenix, AZ, Mon-Fri, from 8:00 AM to 4:00 PM.

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Public Affairs Bureau