

**FIVE YEAR OPERATIONAL STATISTICS
 REPORT**

	FY 19/20	FY 20/21	FY 21/22	FY 22/23	FY 23/24
Department Budget					
Department Revenue (in millions)	78.2	81.1	99.2	101.9	91.8
Department Expenditures (in millions)	64.7	65.7	73	83.6	90.5
Customers Served					
2nd Floor Development Center	90,538	13,551	23,404	39,225	44,236
Average Wait	12	8	8	9	9
Plan Review Activity					
Residential Lots Submitted for Preliminary Review	3,161	1,625	2,409	5,542	2,207
Pre-Application Plans Submitted	529	629	691	606	561
Average Days for first review	25	29	45	45	30
Preliminary Plans Submitted (Commercial)	234	225	272	233	182
Average Days for first review	31	21	28	29	19
Civil/Landscape Plans Submitted	2,725	2,488	2,720	2,795	2,140
Civil Plans Sheets Submitted	6,979	4,238	4,794	6,710	4,995
Residential Building Plans Submitted	536	551	664	645	496
Average Days for first review	31	38	36	35	28
Commercial Building Plans Submitted	1,671	1,778	2,237	1,872	1,732
Permits/Valuation Activity					
New Single Family Units Issued	3,779	4,538	4,822	3,434	4,227
Multi-Family Permits Issued	304	446	733	676	624
Multi-Family Units Permitted	7,523	6,453	8,345	10,668	8,490
Total Building Permits Issued	23,775	24,474	27,052	25,929	24,897
Civil/Landscape Permits Issued (Site Development)	5,963	5,697	5,357	4,738	4,870
Sign Permits Issued	2,803	2,234	2,478	2,285	2,409
Fire Prevention Permits Issued	10,766	14,957	14,744	13,468	11,154
Total Permits Issued	43,330	47,977	49,719	47,737	43,386
New Single Family Units Valuation (in millions)	\$964	\$1.1B	\$1.1B	\$978	\$1.1B
Total Permit Valuation (in billions)	\$5.6B	\$6.8B	\$9.3B	\$8.9B	\$6.9B
Inspections					
Residential Building Inspections Completed	92,371	91,563	100,823	97,062	100,416
Percent completed within target turnaround time	95%	97%	95%	98%	99%
Commercial Building Inspections Completed	62,470	65,836	64,641	71,034	70,391
Percent completed within target turnaround time	99%	99%	97%	97%	98%
Elevator Inspections Completed	6,617	6,270	6,270	6,569	7,015
Sign Inspections Completed	4,623	3,395	3,115	2,838	2,921
Annual Facility Program Inspections Completed	35,561	32,518	30,618	32,012	33,110
Civil/Site Inspections Completed	54,487	54,622	54,784	50,239	53,343
Total Inspections	272,514	271,758	277,742	280,929	286,294