



Issue Date:	January 1, 2021
Code/Section:	2018 IBC; Section 1109.12.3, Section E107.3
Developed By:	Rost Sapon, Accessibility Technical Lead

A minimum of one accessible counter shall be provided at the reception service counter in the lobby when both the reception and check-out counters are serviced by the same employee and the employee can provide the same level of service at the reception service counter as they can at the check-out service counter.

The space where the non-accessible check-out service counter is located shall be directly adjacent to the lobby where the accessible reception service counter is located. A direct interior accessible route shall be provided to the accessible reception service counter from the non-accessible check-out service counter.

Directional signage to the accessible reception service counter in compliance with IBC Section E107.3 shall be provided at the non-accessible check-out service counter.