



***Report Park
Code of Conduct
Violations***



602-534-9919

Phoenix Parks and Recreation

24/7

**CODE OF CONDUCT
ANSWERING SERVICE**



FAQs

Frequently Asked Questions

Q: How long will it take for a Park Ranger to respond?

A: Calls will be assessed by a Park Ranger who will prioritize them based on other calls and needs for all 187 City of Phoenix parks.

Q: Will the public be able to talk to a Park Ranger?

A: Park Rangers are typically occupied serving the parks. The 24/7 Code of Conduct Answering Service is the most efficient method to relay concerns to Park Rangers.

Q: Will I receive a callback?

A: A callback will not be made unless additional information is needed from the caller. We will record the caller's name and email address in case we have any follow-up questions.

Q: What rules can Park Rangers enforce?

A: Park Rangers have the authority to enforce the Parks Code of Conduct and any violations of Phoenix City Code they have observed. Their jurisdiction is only within park boundaries.

Q: What is the Parks Code of Conduct and what are the trespassing policies?

A: You can read the Parks and Recreation Department Code of Conduct here:
<https://www.phoenix.gov/parks/code-of-conduct>

Q: What is the Phoenix City Code regarding...?

A: <https://phoenix.municipal.codes/CC>

**Find the code of conduct online
at phoenix.gov/parks/code-of-conduct**

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