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### Background

The City of Phoenix Neighborhood Services Department (NSD) received a planning grant from the Economic Development Administration to develop a sub-plan for West Phoenix that reflects a consensus of the economic development needs and gaps of the area. This sub-plan is intended to be an economic development plan whose goals are incorporated into the West Phoenix Revitalization Area (WPRA) Advisory Board priorities and City staff's plan of action for West Phoenix, and be consistent with and supported by the citywide economic development plan as adopted by the Phoenix City Council

The West Phoenix Revitalization Area (WPRA) is roughly 52 square miles in size, located to the northwest of downtown Phoenix. The diverse collection of neighborhoods within the WPRA varies from an historic housing district along the eastern border, to new residential communities in the west. The mix of housing in between spans the decades with a large proportion built between the 50's and 70's. The WPRA is nestled between three major freeways, spanning from 19<sup>th</sup> Avenue on the east to Loop 101 on the west and roughly Dunlap/Camelback Avenues on the north and Van Buren on the south.

The WPRA Economic Development Plan is the result of a comprehensive economic development planning process conducted over the last two years by NSD. This process included a series of meetings with the WPRA Advisory Board, who served as a steering committee and provided valuable input into the development of the plan. In addition, there was an Economic Forum that was conducted with key stakeholders to obtain and discuss issues and opportunities relating to WPRA. Last, a series of "subject area" meetings were convened to solicit input, prioritize the first year goals and objectives and identify contributing or collaborative partners and approaches to plan implementation.

A significant amount of information was gathered and numerous ideas emerged during the course of the planning process. This one-year action plan is the result of distilling through all of the feedback and information and determining what could reasonably be accomplished in the first year of the five-year economic development plan. However, to ensure that none of the ideas are lost, input from the subject area meetings are appended to this Year One Action Plan.

### The Plan

Throughout the planning process a variety of approaches were utilized to identify opportunities and gaps within the WPRA. A literature review was conducted and synthesized and feedback from the WPRA Board and stakeholders was obtained, all of which resulted in the identification of three primary subject areas, which are the focus of the One-Year Plan.

- 1. Education and Workforce Development
- 2. Community and Economic Development
- 3. Quality of Life

A pattern of key issues emerged during the planning process which led to the identification of the focus areas. The following table highlights the common issues identified, and how they were translated into focus areas.

Table 1 -	- WPRA Priorities and Stakeholder Input	
WPRA Priorities	Stakeholder Input	
(9-20-07)	(4-18-08)	Subject Area
<ul> <li>Expand, improve, and support existing education and training resources</li> </ul>	<ul> <li>Need school and business         partnerships</li> <li>Area lacks a qualified workforce</li> <li>Need mentoring programs for youth</li> </ul>	Education &  Workforce  Development
<ul> <li>Encourage Investment</li> <li>Attract new business</li> <li>Improve entranceways</li> <li>Target sites for improvement</li> </ul>	<ul> <li>Need an entertainment district</li> <li>Enhance key corridors</li> <li>Create gateways</li> <li>Capitalize on key opportunities</li> </ul>	Community &  Economic  Development
<ul> <li>Graffiti removal</li> <li>Community safety</li> <li>Promote programs, facilities and activities for youth</li> </ul>	<ul> <li>Crime is holding the area back</li> <li>Negative image of the area</li> <li>Embrace cultural diversity</li> <li>Increased focus on area youth</li> </ul>	Quality of Life

This Year One Plan provides the "framework" for action and identifies objectives and strategies to facilitate economic development success in the first year. To be successful there is not one activity alone that will provide economic traction, but rather a portfolio approach of activities, such as retaining and attracting business, creating employment centers, and enhancing the image of the area that will yield the highest returns to the region. These activities include:

- Identifying and capitalizing on economic development opportunities within key corridors.
- Promoting the creation of an employment hub that includes retail, entertainment and cultural uses.
- Preparing the workforce for career jobs.
- Enhancing the safety and image of the area by eliminating crime and blight.
- Working with area youth to deter juvenile crime.

### Going Forward

The goals for each subject area that have been identified will help guide the future decision making about how WPRA can change and develop. There are several key elements of moving the plan forward and measuring success. These points create a framework for a synergistic and holistic approach that will enhance ongoing efforts and foster partnerships in the economic sectors. The One-Year Action Plan identifies a Lead Coordinator as well as Collaborative Partners who will take responsibility for plan implementation, monitoring and reporting. Tracking progress towards achieving the stated goals and objectives is a critical component of plan implementation, and indicators will be identified to monitor progress towards achieving the primary goal of each subject area.

At the end of the first year of plan implementation (anticipated summer 2010), the Neighborhood Services Department will convene a meeting with partners and stakeholders to review progress towards achieving the goals and objectives and discuss the priorities for year two. At this monitoring meeting the Year Two Action Plan will be developed, which will be based on a combination of the five-year plan, as well as input received from the subject area meetings and other new ideas that emerge. Annually a report will be prepared and distributed which highlights progress made within the WPRA.

Following is the one-year action plan which is divided into the three subject areas. Associated with each subject area is an overarching goal, followed by objectives and action steps. A lead coordinator, potential partners and possible funding sources are identified for each objective.

<b>EDUCATION AND WORKFORCE DEVEL</b>	ELOPMENT		
GOAL: WPRA will have a "job ready" workforce to meet the needs of existing and future business.	e to meet the needs	of existing and future business.	
Objective 1: Increase the collaboration between sc	schools and business.		
Action Item	Lead Coordinator	Partners / Contributors	Sources of Funds
<ul> <li>A. Create and publicize internship and mentoring programs with local businesses that will provide professional experience and encourage further education.</li> <li>-1. Identify summer programs that provide internships/work experience</li> <li>-2. Create a matchmaking program between students and businesses.</li> <li>-3. Get businesses involved in schools.</li> <li>-4. Work with the area hospitals to identify opportunities for internships and job training.</li> </ul>	Community & Economic Development Department - Phoenix Workforce Connection/Small Business Division (CEDD) City Manager's Office Youth & Education Program	Arizona Call-A-Teen, Goodwill Industries, Tumbleweed, Jewish Family & Children Services, Valley of the Sun United Way, Arizona Women's Education and Employment, Chicanos Por La Causa, Friendly House, Jobs for Arizona's Graduates, Home Base Youth Services, MCCD, Industry Partners, MCCD-Dream It, Do It, Hispanic Chamber of Commerce, City Manager's Office Youth & Education Program	WIA - Workforce Investment Act, Department of Labor, PCDIC
Objective 2: Provide a clear career path for those students who are not college bound.	tudents who are not co	ollege bound.	
Action Item	Lead Coordinator	Partners / Contributors	Sources of Funds
<ul> <li>A. Publicize and provide support to educational institutions and non-profit organizations helping young adults acquire their high school diploma or GED.</li> <li>-1. Educate the school counselors.</li> <li>-2. Create school to work programs.</li> <li>-3. Invite business and industry representatives into the school to provide career information.</li> </ul>	City Manager's Office - Youth and Education	CEDD - PWC, MCCD, Jobbing.com	GPF
<ul> <li>B. Work with educational institutions, non-profit organizations and employers to assist students learn skills and/or trades for future employment.</li> <li>-1. Have a CTE Fair to expose students to careers in a technical/trade field.</li> <li>-2. Expose students to the health care field.</li> <li>-3. Provide technical assistance to students to help them pursue financial aid.</li> <li>-4. Develop and publicize an inventory of programs.</li> </ul>	City Manager's Office - Youth and Education	CEDD - PWC, MCCD, GEDD, CPLC, Gateway Community College, Jobbing.com	GPF

# COMMUNITY AND ECONOMIC DEVELOPMENT

GOAL: WPRA will become the economic engin	e of the West Valley	engine of the West Valley with a diverse mix of employment, retail &	<u>~</u>
entertainment options.			
Objective 1: Identify key development opportunities along major corridors/intersections that will stimulate economic and job	s along major corridor	s/intersections that will stimulate economic	and job
Action Item	Lead Coordinator	Partners / Contributors	Sources of Funds
A. Conduct an asset inventory of major corridors/intersections and identify potential sites for development or redevelopment.  -1. Coordinate with the city of Glendale on Loop 101.  -2. Create land use and economic development plans focused on the proposed light rail stations.  -3. Consider redevelopment of strip commercial centers.  -4. Provide assistance to develop raw land and attract retail.	Community & Economic Development Department - Business Development Division, NSD, Planning Department	CPLC, private developers, Red Mountain Retail Development, WestCor, Transit Department and Street Department	GPF, Bonds
Objective 2: Consider the creation of retail-entertainment-cultural district that encompasses the Cricket Pavilion and Desert Sky	nment-cultural district	that encompasses the Cricket Pavilion and	Desert Sky
Action Item	Lead Coordinator	Partners / Contributors	Sources of Funds
<ul> <li>A. Create and promote a design and theme that captures the history, culture and values of Maryvale residents.</li> <li>-1. Research best practices of successful multi-cultural centers &amp; promote the identity of the area.</li> <li>-2. Consider connectivity within the core area and to neighborhoods and other centers.</li> <li>-3. Attract and provide assistance for a mix of uses contributing to a village center destination.</li> <li>-4. Create an overlay district that promotes mixed use, density and height.</li> </ul>	City Planning Department, Office of Arts and Culture	Maryvale Village Committee, ASU Stardust Center, NSD, CEDD, City Parks and Recreation Dept.	TBD
<ul> <li>B. Create distinctive gateway concepts for the area and build on transit opportunities and transit oriented design.</li> <li>-1. Research and identify gateways, including I-17, I-10, and Loop 101.</li> <li>-2. Identify transit sites.</li> <li>-3. Incorporate art in the gateways.</li> </ul>	City Planning Department, Office of Arts and Culture, Transit Department and Street Department	ASU Stardust Center, private developers, NSD, CEDD, ADOT and MDOT	TBD

GOAL: WPRA will become the economic engine of the West Valley with a diverse mix of employment. retail &

GOAL. WE'NA WILL BECOME THE ECONOMIC ENGINE OF THE WEST VAILEY WITH A DIVELSE THAT OF EMPLOYMENT, FETAM &	e oi tile west valley	with a diverse link of employment, retail	ð
entertainment options.			
Objective 3: Encourage the development of profess	professional and medical offices in WPRA.	ces in WPRA.	
Action Item	Lead Coordinator	Partners / Contributors	Sources of Funds
A. Identify projected future demand for medical office space and implement programs to assist developers to meet that demand.  -1. Conduct outreach by meeting with the hospital administrators and health service providers to obtain information on existing and future demands for medical office space.  -2. Foster the development of medical office surrounding the hospitals. Build the concept around the medical specialty of the hospitals.	Community & Economic Development Department - Business Development Division, NSD	Hospitals, Grand Canyon University, Commercial Brokers, Developers, Westmarc	GPF

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QUALITY OF LIFE			
GOAL: The ease of living within the WPRA depends on crime free conditions and is characterized by community pride,	ends on crime free c	onditions and is characterized by comm	unity pride,
cultural and artistic identity, capable leadership and a quality-built environment.	and a quality-built e	invironment.	
Objective 1: Enhance the image of key economic co	c corridors in the WPRA		
Action Item	Lead Coordinator	Partners / Contributors	Sources of Funds
<ul> <li>A. Support continued revitalization of mature retail and commercial areas including Desert Sky Mall and Cricket Pavilion.</li> <li>-1. Create gateways and entrance signs.</li> <li>-2. Conduct a streetscape assessment.</li> </ul>	Community & Economic Development Department - Business Development Division, NSD, Street Transportation Dept.	Valley Metro, private business owners, Office of Arts and Culture, City Parks and Recreation Department	Existing Program · GPF Bond and private investment
<ul> <li>B. Create façade improvement grants or loan programs for WPRA commercial property owners.</li> <li>-1. Target key strip centers that need physical/image improvements.</li> <li>-2. Create guidelines for a façade improvement grant/loan program.</li> </ul>	Community & Economic Development Department - Business Development Division, NSD	Business Arts Council	2006 Bond Program; CDBG
C. Incorporate art within streetscape and hardscape projects within major corridors identified for improvement. This could include sidewalk art, public seating, murals, etc.  -1. Identify areas within key corridors to incorporate art.  -2. Work with the local arts organizations to identify artists to retain for art projects.  -3. Consider incorporating art within planned gateways into the community. (Cross reference - Economic Development, Objective 2.)	Office of Arts & Culture and Phoenix Street Transportation Dept.	Business Arts Council, PSA Art Awakenings	1% for the arts program

QUALITY OF LIFE			
GOAL: The ease of living within the WPRA depends on crime free conditions and is characterized by community pride,	ends on crime free c	onditions and is characterized by comm	nunity pride,
cultural and artistic identity, capable leadership	ership and a quality-built environment.	invironment.	
Objective 2: Build media relations to promote the WPRA.	VPRA.		
Action Item	Lead Coordinator	Partners / Contributors	Sources of Funds
<ul><li>A. Craft a communications strategy that highlights the history and culture of the area.</li><li>-1. Enlist the services of an historian to research and create the story.</li></ul>	WPRA Board with NSD	Phoenix PIO, NSD, Grand Canyon University, HSD Senior Program, ASU Public Relations	TBD
<ul> <li>B. Regularly communicate positive events and projects in the WPRA.</li> <li>-1. Develop the press release template for WPRA that can be used by spokespersons.</li> <li>-2. Quarterly issue the WPRA news blitz and email to TV, radio and print media.</li> <li>-3. Group together ideas for promotion of events.</li> </ul>	WPRA Board with NSD	Phoenix PIO, NSD, Grand Canyon University, HSD Senior Program, ASU Public Relations, Channel 11	TBD
C. Identify key spokespersons from the WPRA business, professional associations, industry and education that can be quoted for press releases.  -1. Invite the spokespersons to a kick off meeting to discuss their role and provide media 101 training.	WPRA Board with NSD	Phoenix PIO, Local food markets, Grand Canyon University, Arts Groups, Faith Based Organizations, CPLC	TBD

QUALITY OF LIFE			
GOAL: The ease of living within the WPRA depends on crime free conditions and is characterized by community pride	ends on crime free c	onditions and is characterized by communiconment	unity pride
Objective 3: Improve the safety of residents and businesses, and work to prevent crime throughout the WPRA.	isinesses, and work to	prevent crime throughout the WPRA.	
Action Item	Lead Coordinator	Partners / Contributors	Sources of Funds
<ul> <li>A. Working with the Police Department, organize merchants and residents to create a strategy to combat crime.</li> <li>-1. Invite businesses to a training workshop.</li> <li>-2. Create a Merchants Block Watch program.</li> </ul>	Phoenix Police Department	Phoenix Planning Dept., NSD, CEDD, Merchant Associations, Hispanic Chamber of Commerce, Neighborhood Associations, Terros	TBD
<ul> <li>B. Address any physical conditions that might encourage crime by utilizing Crime Prevention Through Environmental Design (CPTED) assessment and strategies.</li> <li>-1. Meet with merchants to discuss safety issues and the enhancement program.</li> <li>-2. Add lights and remove physical barriers that lead to crime.</li> </ul>	Phoenix Police Department	Retail centers, property owners	TBD

## QUALITY OF LIFE

ACALL TO LIFE			
GOAL: The ease of living within the WPRA depends on crime free conditions and is characterized by community pride, cultural and artistic identity, capable leadership and a quality-built environment.	ends on crime free c and a quality-built e	onditions and is characterized by comminvironment.	unity pride,
Objective 4: Create community development initiatives that are aimed at engaging the area youth and deterring juvenile crime.	ves that are aimed at $\epsilon$	engaging the area youth and deterring juven	ile crime.
Action Item	Lead Coordinator	Partners / Contributors	Sources of Funds
<ul> <li>A. Work with non-profits and church groups to utilize existing youth centers and facilities that focus on recreation, employment and teen development.</li> <li>-1. Organize and facilitate a meeting with key non-profits.</li> </ul>	City Parks and Recreation Dept., NSD	Community & Economic Development Department Phoenix Workforce Connection (Arizona Call-A-Teen, Goodwill Industries, Tumbleweed, Jewish Family & Children Services, Valley of the Sun United Way, Arizona Women's Education and Employment, Chicanos Por La Causa, Friendly House, Jobs for Arizona's Graduates, Home Base Youth Services), Boys and Girls Club, Golden Gate Community, Metro Tech, Terros, YMCA	Private, CDBG and GPF
B. Collaborate with schools, community based and government organizations to offer programs such as tutoring, job placement, teen leadership development and drug and alcohol counseling.  -1. Create a coalition of service providers to train and council youth.  -2. Conduct summer youth employment and training programs.	O	Phoenix Parks & Recreation, Arizona Call-A-Teen, Goodwill Industries, Tumbleweed, Jewish Family & Children Services, Valley of the Sun United Way, Arizona Women's Education and Employment, Chicanos Por La Causa, Friendly House, Jobs for Arizona's Graduates, Home Base Youth Services, Southwest Behavioral Health, Metro Tech, Cesar Chavez Foundation, TILT, City Manger's Office of Youth & Education	WIA - Workforce Investment Act, Department of Labor
C. Encourage organizations to develop art programs for adolescents1. Work with students to create street art projects. (Ties into Objective #1)	City Parks and Recreation Dept., Office of Arts and Culture	Arts Council, School Districts, Boys/Girls Club, Thunderbirds, PSA	TBD

### APPENDIX A – SUBJECT AREA MEETING HANDOUT

### West Phoenix Revitalization Area Economic Development Plan Summary

The Economic Development Plan is an outline of economic development priorities in the near and longer term for the WPRA. This plan provides the "framework" for action and identifies both opportunities and gaps that WPRA and its stakeholders will focus on to facilitate economic development success.

To achieve success in West Phoenix, there is not one activity alone that will provide economic traction, but rather a portfolio approach of activities that will yield the highest returns to the region. These include:

- Identifying and capitalizing on economic development opportunities within key corridors.
- Promoting the creation of entertainment district(s), which in turn drives a critical mass of economic activity within the WPRA.
- Preparing the workforce for career jobs.
- Providing quality public infrastructure and streetscapes within major corridors to spur on private sector investment.
- Enhancing the safety and image of the area by eliminating crime and blight.

The economic development plan focuses goals and strategies within three key areas:

- 1. Education and Workforce Development
- 2. Community and Economic Development
- 3. Quality of Life

### **Summary of Gap Analysis -**

The full plan will summarize gap conditions that will frame the strategies and their implementation, such as:

- Education and youth
- Infrastructure conditions and support
- Coordination of efforts- particularly relating to crime, blight and commercial impacts
- Community image- perception and reality
- Sense of place

**Education and Workforce Development Goal --** WPRA will have a "job ready" workforce to meet the needs of existing and future business.

**Objective 1:** Increase the collaboration between schools and business.

### Current/potential actions:

• Create and publicize internship and mentoring programs with local businesses that will provide professional experience and encourage further education.

**Objective 2:** Align workforce development programs to support existing business and facilitate the attraction of new business.

### Current/potential actions:

- Market existing employer training programs and explore options to expand existing programs.
- Identify future demand for nurses and other healthcare professionals, and develop programs to assist residents to prepare for these positions.

**Objective 3:** Promote training programs to assist women and minorities in obtaining quality employment opportunities.

### Current/potential actions:

- Develop apprenticeship programs that include life skills, GED and other educational activities.
- Mitigate barriers of entry to education and training by providing services such as day care and English as a second language (ESL) programs.
- Create a pilot training program to identify and respond to changing workforce needs, including green industries.

**Objective 4:** Provide a clear career path for those students who are not college bound.

### Current/potential actions:

- Publicize and provide support to educational institutions and non-profit organizations helping young adults acquire their high school diploma or GED.
- Work with educational institutions, non-profit organizations and employers to focus on assisting students to learn skills and/or trades for future employment after school.

**Community and Economic Development Goal** – WPRA is the economic engine of the West Valley with a diverse mix of employment, retail and entertainment options.

**Objective 1:** Identify key development opportunities along major corridors/intersections that will stimulate economic improvement and job creation in the WPRA.

### Current/potential actions:

• Conduct an asset inventory of major corridors/intersections and identify potential sites for development or redevelopment.

**Objective 2:** Consider the creation of a retail-entertainment-cultural district that encompasses the Cricket Pavilion and Desert Sky Mall area.

### Current/potential actions:

- Create and promote a design and theme that captures the history, culture and values of Maryvale residents.
- Create distinctive gateway concepts for the area and build on transit opportunities and transit oriented design.

**Objective 3:** Encourage the development of professional and medical offices in WPRA.

### Current/potential actions:

• Identify projected future demand for medical office space and implement programs to assist developers to meet that demand.

Objective 4: Encourage the growth of micro-enterprises and small business in WPRA.

### Current/potential actions:

Expand current programs offered to assist individuals to start new businesses.

**Objective 5:** Ensure that the permitting and review processes are not a detriment to fostering business development in WPRA.

### Current/potential actions:

Coordinate with the City of Phoenix Development Services Department to analyze
existing permitting and plan review procedures to determine where processes may be
streamlined.

**Objective 6:** Identify key development opportunities within the Grand Avenue Corridor that will stimulate job creation and the economic improvement of the WPRA.

### Current/potential actions:

- Conduct an asset inventory of the Grand Avenue Corridor and identify potential sites for development or redevelopment. Evaluate buffer uses and zones.
- Explore the feasibility of the development of a transloading facility and associated warehousing.

**Objective 7:** Continued support for and redevelopment of Metro Center and surrounding neighborhoods and commercial district.

### Current/potential actions:

- Coordinate crime and blight efforts with efforts to reduce and eliminate crime and vagrancy for the retention and attraction of businesses.
- Improve and enhance the surrounding infrastructure to enhance area perceptions, safety and viable business development.

**Quality of Life Goal** – The ease of living within the WPRA depends on crime free conditions and is characterized by community pride, cultural and artistic identity, capable leadership, and a quality-built environment.

**Objective 1:** Enhance the image of key economic corridors in the WPRA.

### Current/potential actions:

- Support continued revitalization of mature retail and commercial districts including the Desert Sky Mall area and the Metrocenter Mall area.
- Create façade improvement grants or loan programs for WPRA commercial property owners.
- Incorporate art within streetscape and hardscape projects within major corridors identified for improvement. This could include sidewalk art, public seating, murals, etc.

**Objective 2:** Utilize spring training facilities during the off season.

Current/potential actions:

- In conjunction with the City's Parks Department, utilize the spring training facility during the off-season for soccer leagues or other appropriate community activities.
- Sponsor community festivals to celebrate the cultural diversity in west Phoenix.

**Objective 3:** Build media relations to promote the WPRA.

### Current/potential actions:

- Craft a communications strategy that highlights the history and culture of the area.
- Regularly issue press releases reporting on positive events and projects in the WPRA
- Identify key spokespersons from the WPRA business, professional associations, industry and education that can be quoted for press releases.

**Objective 4:** Improve the safety of residents and businesses, and work to prevent crime throughout the WPRA.

### Current/potential actions:

- Working with the Police Department, organize merchants and residents to create a strategy to combat crime.
- Address any physical conditions that might encourage crime by utilizing Crime Prevention Through Environmental Design (CPTED) assessment and strategies.

**Objective 5:** Create community development initiatives that are aimed at engaging the area youth and deterring juvenile crime.

### Current/potential actions:

- Work with non-profits and church groups to create a youth center that focuses on recreation, employment and teen development.
- Collaborate with schools, community based and government organizations to offer programs such as tutoring, job placement, teen leadership development and drug and alcohol counseling.
- Encourage organizations to develop art programs for adolescents.

**Collaboration and Partnerships** – Key to realizing goals, furthering objectives and expanding actions are collaboration and partnerships.

Efforts have already been started with both education and workforce development and health care providers. The plan creates a framework to reach out and engage the following potential partners:

- WPRA Community Advisory Board
- Non-profit organizations
- Neighborhood organizations and block watches
- Faith based groups
- Workforce development
- Area schools, colleges, universities
- Village Planning Committees
- Private sector
- Other city departments, including law enforcement

**Measuring Future Success** – Goals identified will help guide current and future decision making about how WPRA can change and develop.

There are several key elements of moving the plan forward and measuring success. These points create a framework for a synergistic approach that will enhance ongoing efforts and foster partnerships in the five economic sectors. Activities may include:

- Coordination of various plans and initiatives underway such as Making Strides in Maryvale.
- Readiness for soliciting additional resources to fill in gaps such as EDA, Weed and Seed, State Home funds, other philanthropies and preparation for the next bond program.
- Identifying key indicators to track progress.

### APPENDIX B – SUBJECT AREA MEETING COMMENTS

### COMMUNITY COMMENTS OCTOBER 2008 SUBJECT AREA MEETING

### SUBJECT AREA: COMMUNITY AND ECONOMIC DEVELOPMENT

GOAL: WPRA is the economic engine of the West Valley with a diverse mix of employment, retail and entertainment options.

Action Item	Comments
Objective 1: identify key developmen creation in the WPRA.	t opportunities along major corridors/intersections that will stimulate economic and job
Conduct an asset inventory of major corridors/intersections and identify potential sites for development or redevelopment.   Objective 2: Consider the greation of a second conduction of a second conduction of a second conduction.	<ul> <li>Army/Navy Reserve Center I-10/35th Avenue - vacant soon</li> <li>27th Avenue corridor between Indian School and Camelback (owned by Rehoboth)</li> <li>Collaborate with Hispanic Chamber to identify developments</li> <li>67th Avenue and Indian School next to YMCA</li> <li>Potential rehab of center northeast 67th Avenue and Indian School – PoPos Restaurant</li> <li>29th Avenue and Dunlap property</li> <li>Plaza at 35th Avenue and Encanto</li> <li>79th Avenue and Encanto – Cricket Pavilion</li> <li>75th – 79th Avenue on Encanto Blvd – Vacant land</li> <li>Maricopa County – Various vacant parcels that they own</li> </ul> etail-entertainment-cultural district that encompasses the Cricket Pavilion and Desert
Sky Mall area.	etail-entertailment-cultural district that encompasses the Cricket Pavillon and Desert
Create and promote a design and theme that captures the history, culture and values of Maryvale residents.	<ul> <li>Identify transit sites</li> <li>Residents, youth, understand market demand, investigate "Hot"</li> <li>ICSC convention Las Vegas (May) Shopping Centers - get ideas</li> <li>Best Practices – Albuquerque, New Mexico Convention Center (Harry Garewal-Hispanic Chamber)</li> <li>Collaborate with community/private sector-State, County, City and private funding</li> <li>City Of Phoenix office of Arts &amp; Culture         <ul> <li>transformation enhancements are: Film Festival – Theatre owner's destination</li> </ul> </li> <li>ASU Stardust Center – (Gwen) - assist with design</li> <li>Gateway at I-17-Maryvale whole theme with Hispanic tone becoming multi-cultural with 27 languages spoken</li> <li>Light rail transit at I-10</li> <li>Brand broader – Multi-cultural</li> <li>Philanthropic Hispanic Institute – Harry Garewal - local contacts, funding non-profits</li> <li>Significant structures in West Phoenix worth preserving – Church to Cultural Center</li> <li>John F. Long 27th Avenue and Glendale – Park</li> <li>Church to funeral home</li> <li>Map out 52 miles; then build on theme.</li> <li>What are opportunities; destination draws</li> </ul>
	<ul> <li>Westcor – Destination Drivers</li> <li>Federal Mandate. To preserve ditches as:</li> <li>historical item – East valley (example)</li> <li>target walking areas</li> </ul>
Create distinctive gateway concepts for the area and build on transit opportunities and transit oriented design.	<ul> <li>City Of Phoenix Points of Pride - Look at all submissions</li> <li>Transit opportunities-design-emphasis to drop people at this area</li> <li>27th Avenue - Multi-cultural area</li> <li>Scottsdale Museum - strip centers "Flip"</li> <li>Private/Non-Profits - (Gwen) - LISC - entire scope not just housing and looking to do representative of area here</li> </ul>

### Objective 3: Encourage the development of professional and medical offices in WPRA.

- Identify projected future demand for medical office space and implement programs to assist developers to meet that demand.
- 19th Avenue and Bethany Home Baptist Hospital
- 51st Avenue and Clarendon Maryvale Hospital
- 91st Avenue and Thomas Banner Estrella Hospital
- Grand Canyon University College of Nursing
- Nurse Practitioners
- Look at design for seniors
- Need for assisted living in West Phoenix
- WestMarc Workforce Study
- St. Joseph's Hospital
- Work with hospitals. Understand what their specialties are

### Objective 4: Encourage the growth of micro-enterprises and small businesses in WPRA.

- Expand current programs offered to assist individuals to start new businesses.
- Small businesses
- New business
- Small Business Development Center
- Maricopa Community College District CCD Small Business Development Centers (Susan)
  - Workshop Should I start a small business?
  - SMCC South Mountain Community College workshop
  - October 27th West Valley SBDC forum Surprise
- Gateway Community College(Harry Garewal) Developing co-curriculum for microenterprises
- CPLC (Harry) micro lending
- Community Banks (Harry) Sunstate Bank possible program
- City Of Phoenix-Community Economic Development Department (CEDD) (Harry) –
   Project with businesses in Mexico and Canada launching pad in Arizona to get into
   Mexico. Look for events and partner with them
- LISC Work with business owners, focus group. Find out what they need. Host in area. Golden Gate Community Center hours (possible site)
- Encourage existing services to go to businesses
- Virtual office, team up with telecommunications
- City Of Phoenix Encourage overlay in live/work area. Change zoning to nurture home-based business; all about the services and computer; remove regulations; get fiber in corridors
- Credit Unions: loan packages work with CEDD-Neighborhood Services and WPRA
- IRC International Community (Gwen)
- Rehoboth CDC (Gwen)
- Carpenter's Union / Schools
- There is property out there; funds goes back to City Of Phoenix
- Union pension funds Look into this. They are untapped resources. Union labor.
- Small /mid-size business owners State Farm engage to hire kids
- City Of Phoenix Support the City HOPE

### Objective 4: Encourage the growth of micro-enterprises and small businesses in WPRA (CONTINUED).

- City Of Phoenix bring the best
  - Bring what we do better
  - Going out to new areas
- If businesses not getting anything back, we will move on. Businesses don't know of resources
- 261 of 300 homes are in foreclosures
- Existing businesses Survive and Thrive, not able to support economy; nothing in West Phoenix-reason why businesses are leaving; quality of healthcare concerns.
   Need to get info out to public. Encourage to buy local.

### Objective 5: Ensure that the permitting and review processes are not a detriment to fostering business development in WPRA.

- Coordinate with the City of Phoenix Development Services Department to analyze existing permitting and plan review procedures to determine where processes may be streamlined.
- Create an advocate to work with DSD representing West Phoenix
- Move office for services out of downtown and out west
- Partner with private sector. Possible location at 67th Avenue and Indian School
- Kimber landing possible partner in examining Permit Process
- Explore process for renovating old buildings. Survey people who have gone through process in the past two years
- Who can lead a movement on educating businesses on Permit Process?
   Collaboration of developers, businesses and City of Phoenix
- Property Management companies potential partner BOMA
- Architects potential partners
- Homeowners fear government. City should have outreach

### Objective 6: Identify key development opportunities within the Grand Avenue Corridor that will stimulate job creation and the economic improvement of the WPRA.

- Conduct an asset inventory of the Grand Avenue Corridor and identify potential sites for development or redevelopment. Evaluate buffer uses and zones.
- Split east/west side. Focus ½ on one side and ½ other because of crossing street-
- East side Consider adaptive reuse
- ASU Stardust! Got it!
- City Of Phoenix-State Fairground area project?
- Where did this end up? (Dave Richert) Are stakeholders interested in Grand Avenue?
- 2. Explore the feasibility of the development of a transloading facility and associated warehousing.
- Short list; which are best identify best site
- Railroads
- Truck Dispatching / Distribution Companies
  - national companies here; may have more interest now gas prices lower
  - 43rd Ave Trucking Depot for local delivery rail and trucking agreements

### Objective 7: Continued support for and redevelopment of Metro Center and surrounding neighborhoods and commercial district.

- Coordinate crime and blight efforts with efforts to reduce and eliminate crime and vagrancy for the retention and attraction of businesses.
- Light Rail expansion north on 19th Avenue
   Remove Objective 7 from Economic Development Action Plan. Reference Metro
   Center in Quality of Life Action Plan
- 2. Improve and enhance the surrounding infrastructure to enhance area perceptions, safety and viable business development.

### SUBJECT AREA: COMMUNITY AND ECONOMIC DEVELOPMENT

GOAL: WPRA will have a "job ready" workforce to meet the needs of existing and future business.

### Objective 2: Align workforce development programs to support existing business and facilitate the attraction of new business. 1. Market existing employer training Market the programs: programs and explore options to HR Association – lots of info is passed through this organization expand existing programs. WESTMEC – partner with mechanic programs Is there one resource? – Judy. - ADOC Funding Guide to Small Businesses ADOC Job Training Program – Paula B. (Resources, not just funds) (MIF) COP & MWC (regionally) PWC is part of CEDD – CEDD has an attraction branch "out there" promoting. PWC needs to better understand needs. Could be a starting point. Seek corporations that want to relocate – American Express to Phoenix. Great collaboration that could take place. AZ Heart – All training programs. Website. Helping everyone access training; approved programs through WIA. MF- Decision making – education & WF for a new business. School districts are concerned. 2. Identify future demand for nurses and other healthcare professionals, and develop programs to assist residents to prepare for these positions. Objective 3: Promote training programs to assist women and minorities in obtaining quality employment opportunities. 1. Develop apprenticeship programs Gaps – 140 programs in AZ that have 100 occupation – short 900 occupations ADOC – Paula Burnam – Locke Martin—example: college courses & worked at LM that include life skills, GED and and after graduation. Got skills certificate and could become employees (8 out 10 other educational activities. accepted) Helped you overcome barriers. School to apprenticeship City & County One Stop /MCCP - gives examples of types of occupations - will do a train the trainer workshop - three workshops (1) Career Pathways (2) Career Search (3) Financial Aid Rio Salado – Largest provider of GED COP CEDD – Summer Youth Programs - 16-25 participants in healthcare in general – Advanced Mfg/Aerospace/Technology - 300 youth over 5 years Child & Family – Srvs young women – gets funding from COP Friendly House I – do a ton of work in west side 2. Mitigate barriers of entry to Child & Family – do offsite work with schools education and training by Cartwright School District providing services such as day Rio Salado – ESL care and English as a second Gateway Community College language (ESL) programs. COP – WIA - remove any barrier (childcare - will pay it) - number goes out to CBOs - Friendly House & the other agencies MCCD – Community Colleges – students can get grants

### Objective 3: Promote training programs to assist women and minorities in obtaining quality employment opportunities (CONTINUED)

 Create a pilot training program to identify and respond to changing workforce needs, including green industries.

Pilot Program to respond to changing needs

- champion resource
- 1 portal URL identifies program needs dedicated person to do this (Super Website)
- AZ211.org drill down by zip code (AZ211 ask Tim)
- CRS.org social services
- ADOC directories for businesses
  - Website should go up to county or state
  - Champion COP CEDD Adv Mfg champion- Robotic Summer Program
- need dynamic message
- generate interest
- What do we want/what do you want me to do? Mr/Ms/Mrs Business needs to know what to do
- Associations are also the key (AZ Educ & Bus Assoc, AZ Tooling & Mechanics)
- ADOC Apprenticeship Programs
  - emphasis on bringing women into field
- Career & Technical Education & Community Colleges
  - addressing women & minorities. Non-trades
- ASU
  - Hispanic mother/daughter
  - access grads who can be college bound
  - College of Engineering summer
- AWEE AZ Women's Education & Employment
- Fresh Start Foundation
- Aguila Leadership Rosemary Hernandez
- CPLC

### Objective 4: Provide a clear career path for those students who are not college bound.

 Work with educational institutions, non-profit organizations and employers to focus on assisting students to learn skills and/or trades for future employment after school. same as above

### **SUBJECT AREA: QUALITY OF LIFE**

GOAL: The ease of living within the WPRA depends on crime free conditions and is characterized by community pride, cultural and artistic identity, capable leadership and a quality-built environment.

	Action Item	Comments
Ob	jective 1: Enhance the image of key	economic corridors in the WPRA.
	Support continued revitalization	Three action items:
	of mature retail and commercial districts including the Desert Sky Mall area and the Metrocenter Mall area.	Who should be involved with City? How to revitalize stores? Includes WestCor Mall – retail support. Who should be involved? Partners or organizations:
		Valley Metro
		WestCor
		Red Mountain Realty
		Residents (neighbor revitalization) – Enhance corridor in WPRA
		Corridor includes homes, stores; not just corner location. Strengthening connections with residents and commercial/retail.
		Shop Phoenix –shop community – promote  City departments buying in immediate area  Red Mountain Retail  Look at residential  Conduct asset inventory in targeted areas  Strengthen link between residents and local businesses  Residential frontage  Desert Sky – anchor – strong sales
2.	Create façade improvement grants or loan programs for WPRA commercial property owners.	City/State/Local – facade improvements  Get City/State/local involvement  Involve zoning due to façade improvements – get other City departments involved-some look cheap while others look great  Look at other State foundations to leverage City funds  - foundations
		<ul> <li>corporations</li> <li>Change perception of Maryvale – media relations</li> <li>part of Objective 3</li> <li>City has funds – technical dollars - City helps companies with façade improvements - Explore County/State/Fed</li> <li>Business Arts Council</li> <li>Planning Department as a partner</li> <li>Other national foundations – corporations</li> </ul>
3.	Incorporate art within streetscape and hardscape projects within major corridors identified for improvement. This could include sidewalk art, public seating, murals, etc.	Incorporate art - Same objective #1  Business Arts Council  PSA Art Awakenings – cultural art – 23rd Avenue/Northern  Work with schools to get kids involved with arts  CDBG – Neighborhoods can ask for funds to improve entry ways  Desert Mall-becomes a destination for families  - include a little amphitheater  - water pods  Landscape can be used as art-visual effect  Inside art Maryvale High School  35th Avenue/McDowell-example of art/City Art Dept used funds for corridor art – 1% fund program

### Objective 1: Enhance the image of key economic corridors in the WPRA (CONTINUED)

- Identify area theme. Consider the main items in area: mass sports & entertainment in area (examples)
  - spring training Maryvale Baseball Park
  - sports
  - Cricket Pavilion
  - transit shelters use art in design of shelters; staff is proactive in cleaning up graffiti on shelters
  - use P.D./probation office youth who have been arrested for graffiti very artistic
  - styrofoam art in non arterial streets corridor message in art
- Local schools/universities
- Small enhancements to attract families
- Something that fits more into the immediate area
- Involve Maricopa County Probation (Juvenile) to create art/mural

Art in business shelters

### Objective 2: Utilize spring training facilities during the off season.

- In conjunction with the City's Parks Department, utilize the spring training facility during the off-season for soccer leagues or other appropriate community activities.
- Major league baseball-approval goes through Parks Dept by contractual agreement with Brewers
- Revisit use of field by other baseball club leagues
- Club teams are a potential user of baseball field. Sara Hill (COP) will look into contractual restrictions
- January-April main facility used by Brewers
  - market the open fields frontage area not baseball fields
  - consider club fees & refreshments/food cost
- Promote to theaters/plays to use pavilion
- Market to other sports league to use facility. Parks Dept. does have a group to recruit
- Sponsor cultural events & partner with e.g. Cinco de Mayo, etc
  - Canyon Corridor Weed/Seed- Cielito Park is partner for events
  - GAIN events have been held at Desert Star Park
  - Schools would be great partners
- Cinco de Mayo El Oso Park celebrate cultural
  - Touchstone Behavioral Health
  - TERROS
- Cesar Chavez High School ½ day event full day of activities
- Isaac cultural parade held annually
- Use model such as First Friday Brand a day to get people together
- Filipino groups make contact
- School orchestras Trevor & Estrella Schools interested in participating
- Need a resource to pull events together
- Churches/most organizations have PIOs
- Work in El Eso Park 115 schools population 45k plus
  - note: Maryvale would be 66 largest city
- No shortage of partners, just get together
- Explore using marquee rent me for your next event at frontage of baseball field
- City is great partner need to do a better job at promoting self as a partner to neighborhoods. We need to be aware of restrictions

### Objective 2: Utilize spring training facilities during the off season (CONTINUED)

Sponsor community festivals to celebrate the cultural diversity in west Phoenix.

Canyon Corridor Alliance – Event at Cielito Park

- Maryvale Weed & Seed Event at Sueňo Park
- Schools
- Touchstone Behavioral Health
- Cinco de Mayo
- TERROS
- John F. Long Family Service Center
- Cesar Chavez Foundation
- Isaac School Cultural Fair
- Model event after "First Friday"
- Filipino Community Cultural Event
- Involve Chambers of Commerce
- Involve faith based organizations
- Utilize PIO

### Objective 3: Build media relations to promote the WPRA.

 Craft a communications strategy that highlights the history and culture of the area. Build media relations to promote the WPRA. Who can partner with city to do this?

- Community Centers art groups, historic preservation
  - communicate by oral stones
- City use newspaper/use media for training/workshops (location closer to Maryvale so can get to area quickly)
- Train how to promote yourself to the media-organization from the WPRA churches, organizations, etc.
- Partnering with Hispanic media to promote WPRA events think of community demographics
- Channel 11 promotion
- Make personal contact with media
- Partnering with a Purpose Media 101training offered by NSD for area / organizations – take training to the public – at neighbor venues
- Public Relations to group ideas together for promotion of events
- ASU resource to connect to neighborhood. ASU Public Relations-downtown
- Need champions to keep ball going City does their part, but residents don't move/take it forward
- Banks need P.R. should be willing to partner with neighborhood
- Residents need to partner and be invited to meetings they are volunteers
- Food City, Ranch Market & other major food markets great partners
   HSD Senior Program –oral histories
- Art Groups
- Historic Preservation
- Partner with local council members
- Grand Canyon University
- 2. Regularly issue press releases reporting on positive events and projects in the WPRA.
- Same as above
- Identify key spokespersons from the WPRA business, professional associations, industry and education that can be quoted for press releases.

Identify key members to speak to the media

- WPRA need a 'brand" members do it individually
- Go to media and tell what WPRA is
- AZ Central will accept articles send one on WPRA
- Tag lines, logo, image for WPRA is needed
- The heart of the valley! Maryvale
- City needs to release to media the high points of Maryvale-WPRA –

### Objective 4: Improve the safety of residents and businesses, and work to prevent crime throughout the WPRA.

- 1. Working with the Police Department, organize merchants and residents to create a strategy to combat crime.
- Businesses
- Contact new D7 Council person
- Merchant organizations, i.e. McDowell Organization focused on eliminating prostitution
- Neighborhood associations should be involved
- Educate/training merchants on abuse of drugs and alcohol
- Hispanic Chamber of Commerce
- Grassroots N.A. TERROS "send message that crime is bad"
- Police Dept. present CPTED to businesses
- Invite businesses to training/workshop create program
- Teach businesses how to be a good witness, how & when to use 911 or Crime Stop
- Use electronic tools to spread word fax –net
- Business wants promotions group not able to give business what they need.
- Employer sanctions and Joe's (Sheriff's Office) raids fear to contact P.D.
- Maryvale Precinct has improved their crime stats not publicized
- Maryvale Precinct provide literature on how the precinct will handle reporting crime
- Spanish stations need to promote the crime information
- Partner with school districts send info with kids
- PD/PTA hardly any parents involved PD attending coffee talks meetings at schools
- St. Augustine Church parishioners (non bilingual) fear of contacting PD
- Good Neighbor Program works (Suzanne)
- Two Malls Metro Center/Desert Sky
- TERROS
- Create a Merchant's Block Watch –
- Educate residents on reporting crime
- Promote CEDD Small Business Program
- Address any physical conditions that might encourage crime by utilizing Crime Prevention Through Environmental Design (CPTED) assessment and strategies.

### Park Design

- Shopping Centers lighting –Remove visual barriers
  - CPTED works to discourage crime enhancement programs not only visual, but safety issues considered lights barriers reroute parking lots

### Objective 5: Create community development initiatives that are aimed at engaging the area youth and deterring juvenile crime.

- Work with non-profits and church groups to create a youth center that focuses on recreation, employment and teen development.
- Parks and Recreation
- Boys and Girls
- Jewish Family Agency
- CPLC
- Metro Tech
- Call-A-Teen
- Touchstone Behavioral Heath
- TERROS
- Need funds to pay for kids who can't pay for programs
- Coalition of providers to train staff to work with youth
- Consider the prevention piece & work with families
  - ASU Golden Gate –Five Star 4 health fairs per year educating the families at health fairs. (39th Avenue &
- McDowell at Golden Gate Ctr.)
- Cesar Chavez Foundation leadership program
- TILT Kroger Fry;s Mercado –NSD

Desert Reach Church – job training – Identify what faith based organizations are doing.

Objective 5: Create community development initiatives that are aimed at engaging the area youth and deterring juvenile crime (CONTINUED).		
	<ul> <li>Parks &amp; Rec – leadership training</li> <li>Art programs – Suzanne's group receives funds from Thunderbirds for art- "deterring is the goal"         <ul> <li>arts council</li> <li>public service announcements</li> <li>school districts</li> <li>Franklin Police/Fire/High Schools/Metro Tech High School</li> </ul> </li> <li>YMCA</li> <li>Partner with junior colleges, universities         <ul> <li>ASU Fire Star</li> <li>health fairs</li> <li>Hope Square</li> </ul> </li> <li>South West Behavioral Health</li> </ul>	
2. Collaborate with schools, community based and government organizations to offer programs such as tutoring, job placement, teen leadership development and drug and alcohol counseling.	<ul> <li>Cesar Chavez Foundation Leadership training</li> <li>TILT/NSD</li> <li>Desert Reach Catalyst Church</li> </ul>	
Encourage organizations to develop art programs for adolescents.	<ul> <li>PSA</li> <li>Arts Council</li> <li>School Districts</li> <li>Parks Department</li> <li>Boys/Girls Club Art Project</li> <li>Thunderbirds</li> </ul>	