



# 2024-2025 Annual Action Plan



**City of Phoenix**  
**Funding Contingencies FY2024-2025**

Funding Scenario	CDBG	CDBG Public Services	CDBG Administration
<b>City of Phoenix funding allocation is less than \$15,425,793</b>	Reduce the amount of funds allocated to the following programs: <ul style="list-style-type: none"> <li>• Public Facilities</li> <li>• Neighborhood Enhancement Program</li> <li>• Neighborhood Infrastructures Program</li> </ul>	CDBG Public Services Cap is 15%. Reduce the amount of funds allocated to the following programs: <ul style="list-style-type: none"> <li>• Public Services RFP</li> </ul>	CDBG Administrative Cap is 20%. Administrative funding allocation will be adjusted as necessary to not exceed the cap.
<b>City of Phoenix funding allocation is greater than \$15,425,793</b>	Increase the amount of funds allocated to the following program: <ul style="list-style-type: none"> <li>• Neighborhood Enhancement Program</li> </ul>	CDBG Public Services Cap is 15%. The CDBG Public Services RFP will increase by 15% of the overall increase in program allocation.	CDBG Administrative Cap is 20%. CDBG Administrative funding will increase by 20% of the overall increase in program allocation.

Funding Scenario	HOME	HOME CHDO	HOME Administration
<b>City of Phoenix funding allocation is less than \$6,459,260</b>	Funding for all HOME programs will be proportionately decreased.	HOME requires a 15% set aside for Community Housing Development Organizations that undertake housing development activities. Funds will be adjusted as necessary to meet the required 15% CHDO set aside.	HOME Administrative Cap is 10%. Administrative funding allocation will be adjusted as necessary to not exceed the cap.
<b>City of Phoenix funding allocation is greater than \$6,459,260</b>	All programs will remain fully funded at the 2023-24 funding level, with 100% of increased funding allocated to Multifamily Rental Housing Development.	HOME requires a 15% set aside for Community Housing Development Organizations that undertake housing development activities. Funds will be adjusted as necessary to meet the required 15% CHDO set aside.	HOME Administrative Cap is 10%. Administrative funding allocation will be adjusted as necessary to not exceed the cap.

Funding Scenario	HOPWA	HOPWA Administration
<p><b>City of Phoenix funding allocation is lower than \$5,447,108</b></p>	<p>Funding for all HOPWA programs will be proportionately decreased.</p>	<p>HOPWA Administrative Cap is 3%. Administrative funding allocation will be adjusted as necessary to not exceed the cap.</p>
<p><b>City of Phoenix funding allocation is greater than \$5,447,108</b></p>	<p>All programs will remain fully funded at 2023-24 funding levels, with 100% of increased funding allocated to HOPWA Tenant-Based Rental Assistance (TBRA).</p>	<p>HOPWA Administrative Cap is 3%. Administrative funding allocation will be adjusted as necessary to not exceed the cap.</p>

Funding Scenario	Emergency Shelter Grant	ESG Administration
<p><b>City of Phoenix funding allocation is lower than \$1,378,172</b></p>	<p>Funding for all ESG programs will be proportionately decreased.</p>	<p>No administration funding is proposed.</p>
<p><b>City of Phoenix funding allocation is greater than \$1,378,172</b></p>	<p>Increased funding will be allocated to Emergency Shelter and Rapid Rehousing Services.</p> <ul style="list-style-type: none"> <li>• Emergency Shelter funding increase would serve single individuals and families with children and crisis services for homeless individuals.</li> <li>• Rapid Rehousing provides more services for homeless individuals and families.</li> </ul>	<p>No administration funding is proposed.</p>

# Executive Summary

## AP-05 Executive Summary - 24 CFR 91.200(c), 91.220(b)

### 1. Introduction

The 2024-25 Annual Action Plan is the specific one-year plan for the use of U.S. Department of Housing and Urban Development (HUD) formula grant funds. The formula grant programs included in the Consolidated Plan consist of the Community Development Block Grant (CDBG), HOME Investment Partnerships Program (HOME), Emergency Solutions Grant (ESG) and Housing Opportunities for Persons With AIDS (HOPWA) programs. The one-year action plan is based upon the priority needs defined in the Consolidated Plan strategy section and the available resources. The plan will guide the allocation of resources and other investment decisions along with the City's projected performance goals in the coming year. The strategy establishes the general priorities for assisting low- and moderate-income Phoenix residents and neighborhoods.

### 2. Summarize the objectives and outcomes identified in the Plan

This could be a restatement of items or a table listed elsewhere in the plan or a reference to another location. It may also contain any essential items from the housing and homeless needs assessment, the housing market analysis or the strategic plan.

### 3. Evaluation of past performance

This is an evaluation of past performance that helped lead the grantee to choose its goals or projects.

Program year 2022 (PY 2022) marked the third year of the 2020-24 Consolidated Plan. During PY 2022, Community Development Block Grant (CDBG), HOME Investment Partnerships (HOME), Emergency Solution Grant (ESG), and Housing Opportunities for Persons With AIDS (HOPWA) program funds were directed towards priority Consolidated Plan goals. Additionally, CARES Act funds, to include CDBG-CV and ESG-CV funding, were directed to address the impacts of the COVID-19 pandemic. In PY 2022, Phoenix supported 130,877 low- and moderate-income individuals, families, seniors and youth through public service, public facilities, and infrastructure and enhancement projects and programs funded with CDBG and CDBG CARES Act (CDBG-CV). The activities listed below highlight some of the city's accomplishments. CDBG and CDBG-CV funds were used to support vital public services and public facilities improvements, with the following outcomes:

- Assisted 37 low-and moderate-income residents with critical housing rehabilitation services to remain safe in their homes using CDBG funds.

- Provided free consulting services to 21 small businesses through the Management Technical Assistance program. Seventeen of the 21 small businesses continued to receive assistance through FY2023-24.
- Completed 4 public facility improvements and infrastructure projects that benefited 104,622 persons.
- Supported 575 households experiencing homelessness with shelter and case management services through UMOM New Day Centers.

HOME funds were used to make progress in preserving and increasing the affordable housing stock for its low- and moderate-income residents, with the following outcomes:

- Created 169 new multi-family affordable housing units.

ESG funds were used to assist homeless individuals and families, and aid residents at risk of becoming homeless, with the following outcomes:

- Served 2,969 homeless individuals and families with emergency shelter services.
- Provided 52 low-income households with rapid rehousing.
- Served 3,081 homeless individuals and families with street outreach.

HOPWA funds provided housing and/or supportive services to 1,344 persons living with HIV/AIDS.

In response to COVID-19, CDBG-CV, ESG-CV, and HOPWA CV funding were directed to prevent, prepare for, and respond to community needs. Efforts included providing critical services and support to local non-profits; offering support, assistance, and prevention services to those who are homeless or at risk of homelessness; granting economic development assistance to microenterprises; providing owner-occupied rehabilitation funds; increasing the availability of overnight homeless shelter services; and offering rental assistance to eligible families. In addition, to these highlighted outcomes, the city also complied with key CDBG requirements critical to measuring agency capacity, to include:

- Adhering to the federal requirement that 70% of funds be used to serve low- and moderate-income persons, by directing 93.86 % of CDBG funds to this purpose.
- Adhering to the 15% Public Services cap by directing 13.25% of CDBG funds to critical public services.
- Adhering to the 20% Administrative cap by directing 19.88% of CDBG funds to administration and planning activities.

Compliance with these key CDBG requirements, showcase Phoenix' capacity to administer the aforementioned programs.

#### **4. Summary of Citizen Participation Process and consultation process**

## Summary from citizen participation section of plan.

The City of Phoenix's Citizen Participation Plan (CPP) outlines the efforts the City must take to provide for and encourage sharing input and views from residents, organizations, and other interested parties. The CPP mandates the City publish a public notice prior to the public hearing and announce the availability of the Annual Action Plan, in a newspaper and on the City website, for review. To initiate the Annual Action Plan citizen participation process, a survey was administered in English and Spanish, to obtain input from residents, partners, and stakeholders on how the six goals of the 2020-2024 Consolidated Plan should be prioritized for 2024-2025. Residents were encouraged to take the survey through a formal advertisement in the Arizona Republic and other local publications, through various City departments email blast, social media posts, posts to the Your City Your Voice webpage, the Head Start and Early Head Start program, local school districts, home delivered meals, Senior Centers, community events, the Mexican Consulate's Office, the Hispanic Chamber of Commerce, and posts to the Neighborhood Services Department's webpage. The survey was followed up by in-person and virtual public hearings. The in-person public hearing was held in the community at Aeroterra Community Center on February 8, 2024, and the virtual public hearing was held on February 15, 2024, online via WebEx, where the results of the Annual Action Plan Survey were shared, and residents and stakeholders were allowed another opportunity to provide input in the planning process. There were 7 members of the public in attendance at the February 8, 2024, in-person public hearing, and there were 31 members of the public in attendance at the February 15, 2024, virtual public hearing. Residents who were unable to attend the public hearing had the opportunity to submit comments via e-mail or voicemail. No public comments were provided by the public relative to the 2024-25 Annual Action Plan Survey Results. A Public Notice, relative to the draft Annual Action Plan was posted in the Arizona Republic, a newspaper of major publication, on March 4, 2024. How to access the electronic copy of the draft was posted on both the Your City Your Voice and the Neighborhood Services Department's webpages. A hybrid in-person and virtual public hearing to review the draft and provide residents and stakeholders an opportunity to provide input and feedback was held on March 26, 2024. The public comment period ran from March 18, 2024, through April 16, 2024, a comment period of not less than 30 days was provided and all comments received, in writing and orally, are included in Attachment A - Public Input.

### **5. Summary of public comments**

This could be a brief narrative summary or reference an attached document from the Citizen Participation section of the Con Plan.

All comments were received and are included in Attachment A - Public Comment.

### **6. Summary of comments or views not accepted and the reasons for not accepting them**

All comments were received and are included in Attachment A - Public Comment.

## **7. Summary**

Phoenix is committed to providing every opportunity for residents and stakeholders in its jurisdiction to participate in the Consolidated Plan planning process. Moreover, the city of Phoenix is committed to allocating HUD funds to both achieve the City's goals and fulfill HUD's mission of creating strong, sustainable, inclusive communities with quality affordable homes for all, by providing expanded opportunities for its low- and moderate- income populations to thrive.

**PR-05 Lead & Responsible Agencies – 91.200(b)**

**1. Agency/entity responsible for preparing/administering the Consolidated Plan**

Describe the agency/entity responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role		Name	Department/Agency
CDBG Administrator	PHOENIX	City of Phoenix Neighborhood Services Department	
HOPWA Administrator	PHOENIX	City of Phoenix Housing Department	
HOME Administrator	PHOENIX	City of Phoenix Housing Department	
ESG Administrator	PHOENIX	City of Phoenix Human Services Department	

**Table 1 – Responsible Agencies**

**Narrative (optional)**

The City’s Neighborhood Services Department (NSD) is the lead agency and is responsible for HUD entitlement grants which includes CDBG, HOME, ESG, and HOPWA. NSD is also responsible for the preparation of the Consolidated Plan, Annual Action Plan, and Consolidated Annual Performance Evaluation Report (CAPER). Additionally, NSD staff also administer the Request for Proposal (RFP) process and revise the selection of CDBG subrecipients for City Council’s consideration.

The City’s Housing Department administers HOME and HOPWA. HOME is the largest federal block grant to state and local governments designed exclusively to create affordable housing for low-income households. HOPWA is an entitlement grant dedicated to assisting communities to provide affordable housing opportunities and related supportive services for low-income persons living with HIV/AIDS and their families.

The City’s Human Services Department – Office of Homeless Solutions administers ESG. ESG assists individuals in quickly regaining permanent housing stability after experiencing a housing crisis and/or homelessness and can be used for emergency shelter, street outreach, rapid re-housing, administration and planning, Homeless Management Information System (HMIS) costs, and homelessness prevention, and for administration and planning costs.

## **Consolidated Plan Public Contact Information**

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## **AP-10 Consultation – 91.100, 91.200(b), 91.215(I)**

### **1. Introduction**

In the coming year, Phoenix will remain focused on serving vulnerable individuals and families with children experiencing homelessness through collaboration with other funders and partnerships with essential public and private systems of care including health and behavioral health care; public safety; education; and employment providers. The City will continue to lead efforts in providing outreach and services to Veterans, seniors, unaccompanied youth, and families with children and other individuals experiencing homelessness or chronic homelessness through participation in targeted initiatives and support to community-based providers.

### **Provide a concise summary of the jurisdiction’s activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(I))**

Through strategic collaborations between multiple city departments including Housing, Human Services, Public Safety, and Neighborhood Services, County and State government, and non-profit and charitable organizations, the City has developed a diverse portfolio of supportive housing interventions for the most vulnerable individuals and families including those who are chronically homeless, Veterans, unaccompanied youth, justice involved, and seniors.

Unlike most areas in the country, Phoenix's Public Housing Authority (PHA) is contained within the governmental structure of the City of Phoenix as its Housing Department. Phoenix’s Public Housing Authority was consulted throughout the Annual Action Plan process. In addition, The Housing Phoenix Plan that launched in 2019 with the goal of creating increased housing for all was consulted on their nine policy initiatives.

The City of Phoenix invested \$9 million towards a project with Mercy Care for Behavioral Health Services which was implemented city-wide in summer 2022. Mercy Care connects Medicaid/Medicare-ineligible adults, children, and families impacted by the pandemic to Mercy Care’s contracted network of providers. In addition, Mercy Care provides ancillary services including eviction prevention services for eligible persons. The program will continue to serve people through the 2024 calendar year.

The Phoenix Mayor and City Council have identified human trafficking as a citywide priority and embarked on a plan to make Phoenix a national leader in combatting human trafficking. The Mayor’s Human Trafficking Task Force explored innovative solutions to address the issue and assist survivors. The Task Force has made significant progress in raising community awareness, influencing public policy, increasing law enforcement resources, and increasing resources and access to services for victims. In 2017, the Task Force established Phoenix Starfish Place, which provides supportive housing for 15 households of victims of sex trafficking for up to two years with holistic and victim-centered

engagement. Eligible household referrals are processed through Arizona State University and forwarded to Community Bridges, Inc (CBI). CBI case managers will assist residents with completing and gathering documents required for eligibility. Eligible residents pay 30% of their income with 50% of their contribution going into a savings account to use upon program completion for permanent housing. After the residents complete their self-sufficiency goals regarding job training and schooling, they receive Section 8 – Housing Choice Vouchers to subsidize their future monthly rental fee. At Phoenix Starfish Place, CBI has two full-time case managers to provide trauma informed case management and support services to on-site residents. Additional clinical and supportive services available to residents are coordinated by Arizona State University and provided by a variety of community-based provider agencies.

A bi-annual event held at the Helen Drake Senior Center, Phoenix 1st Step Drop-in Center, is co-led by survivors and 20 different partner agencies. Services include housing, medical and mental health care, HIV/Hep C testing, and drug and alcohol treatment. Since 2014, there have been 562 clients served at the 14 events, with an event being held on December 2, 2023. Approximately 22,000 individuals have been trained since 2016, as part of the outreach and community awareness plan. In addition to this plan, is to train 60% of City staff, to make the City of Phoenix a certified trained city. This is in conjunction with the Arizona State University Sex Trafficking Intervention Research office and TRUSTAZ (Training and Resources United to Stop Trafficking). To date 3,332 employees have attended 36 trainings.

**Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.**

The City has been an active member of the Maricopa Regional Continuum of Care (CoC) since its inception. The Director of the City of Phoenix Office of Homeless Solutions serves as co-chair on the CoC Board and many staff are active participants in CoC collaboratives, workgroups, and activities.

Currently, the City is combining outreach, housing stabilization, and public and assisted housing resources to support programs which move chronically homeless individuals and families, Veterans, unaccompanied youth, and seniors from the street to housing as quickly as possible. The City also supports emergency shelter for single individuals and families with children. The City provides emergency shelter, housing stabilization, and rapid rehousing services to seniors, families, single adults, and medically vulnerable individuals in order to help provide supports to end homelessness.

The City is a key partner in Pathways Home, a Regional Homelessness Action Plan for local and tribal governments. The three-step action plan has a goal of reducing homelessness by 25 percent by 2027. These steps include committing to work together throughout the region, increasing safe housing options, and supporting diverse partnerships to address homelessness. Together, these steps can strengthen the regional infrastructure to address homelessness. This plan represents the first time local

and tribal governments of all sizes have come together to address homelessness with a robust, regional approach. Local and tribal governments created this action plan with community partners to build a stronger regional infrastructure to address homelessness.

**Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS**

The City of Phoenix Office of Homeless Solutions Director serves as co-chair on the Maricopa County Regional Continuum of Care (CoC) Board. The Continuum of Care Board is the decision-making body for the CoC. This position represents the ESG formula recipients, and actively participates in collaboratives, workgroups, and activities of the CoC. The City is also an active member of the Maricopa Association of Governments Data Collaborative, CoC Collaborative, Local Jurisdiction Collaborative, Coordinated Entry Collaborative, and the ESG Collaborative, which is a workgroup formed by the CoC to develop regional strategies and practices for the comprehensive implementation of ESG eligible services across Maricopa County.

The Maricopa County Continuum of Care Community Adopted Best Practices are a set of performance and quality standards for each of the Continuum's primary engagement/housing interventions. The community adopted best practices were developed to serve as a guiding document for all homelessness programs to achieve the highest service standards for people being served in our community. The Best Practices include a framework that applies to the Continuum's full continuum of services, including Outreach, Encampments, Coordinated Entry and Assessment, Emergency Shelter, Transitional Housing, Rapid Rehousing, and Permanent Supportive Housing. The shared best practices may be applied to any program, including non-HUD funded projects. (street outreach, emergency shelter, transitional housing, rapid re-housing, permanent supportive housing), developed in partnership by the population specific work groups (Street Outreach Collaborative, Chronic Homelessness, Collaborative Outreach, Coordinated Entry, Ending Veteran Homelessness, Emergency Solutions Grant, Shelter Prioritization) and approved by the CoC Governing Board. The Best Practices were approved by the CoC Board after being developed in collaboration with people experiencing homelessness, service providers, and funders as a statement of what the community strives for in program design, operation, and outcomes. The Best Practices promote a common language and understanding of program components and expectations, and subsequently a framework for evaluating program efficacy and determining level of need.

**2. Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdiction's consultations with housing, social service agencies and other entities**

**Table 2 – Agencies, groups, organizations who participated**

1	<b>Agency/Group/Organization</b>	Maricopa Association of Governments
	<b>Agency/Group/Organization Type</b>	Regional organization Planning organization Housing Phoenix Plan
	<b>What section of the Plan was addressed by Consultation?</b>	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	The City of Phoenix has been an active member of the Maricopa County Continuum of Care (CoC) since its inception. As a member of the CoC Board and active participant in CoC collaboratives, workgroups, and activities, the City plays a leadership role in the implementation of efforts to end homelessness across the region. The CoC provided information on CoC operations and homelessness needs in the community to inform future funding priorities.
2	<b>Agency/Group/Organization</b>	City of Phoenix Equal Opportunity Department
	<b>Agency/Group/Organization Type</b>	Services - Housing Service-Fair Housing Analysis of Impediments to Fair Housing Choice
	<b>What section of the Plan was addressed by Consultation?</b>	Housing Need Assessment Public Housing Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	The Equal Opportunity Department/Fair Housing Section provided information and data for the 2020-2024 Consolidated Plan, pertaining to the Fair Housing needs within the City and is a part of the strategies within the Analysis of Impediments to Fair Housing Choice.

3	<b>Agency/Group/Organization</b>	City of Phoenix Human Services Dept.
	<b>Agency/Group/Organization Type</b>	Services - Housing Services-Children Services-Elderly Persons Services-Victims of Domestic Violence Services-homeless Services-Employment
	<b>What section of the Plan was addressed by Consultation?</b>	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Anti-poverty Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	The Human Services Department administers ESG funding and monitors sub-recipients. Information was provided on ESG operations and homelessness needs within the City to inform future funding priorities.
4	<b>Agency/Group/Organization</b>	City of Phoenix Housing Department
	<b>Agency/Group/Organization Type</b>	Housing PHA Services - Housing Services-Persons with HIV/AIDS Services - Narrowing the Digital Divide Planning organization
	<b>What section of the Plan was addressed by Consultation?</b>	Public Housing Needs HOPWA Strategy Phoenix Housing Plan

<p><b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b></p>	<p>The Housing Department is the Public Housing Authority for the City of Phoenix. The Housing Department administers the HOME Program, HOPWA, housing choice vouchers, and oversees the Choice Neighborhoods Grant. The Housing Department provided information related to housing trends impacting low-income households. The digital divide is defined as the gap between households with access to computers and internet on a regular basis and those who do not. In drafting the Consolidated Plan, the City used data from the Federal Communications Commission (FCC) regarding the number of broadband internet service providers in Phoenix and the US Census Bureau's American Community Survey to determine the number of households with and without internet access. Most residents in Phoenix have access to multiple broadband internet providers. Price is undoubtedly the greatest challenge to internet access. In the City there are two major broadband Internet Service Providers (ISP) and only one of them offers reduced rates for low-income residents. However, to qualify for the low-cost plan the residents must have school aged children living in their household. Low-cost plans are not available to households without school aged children. In low-income areas, the required infrastructure can be limited by the age of the buildings, construction materials (masonry block), slow internet speeds or the total lack of broadband access. There are 760 affordable housing units in the Edison-Eastlake Community. Only one of the properties is wired for the ISP which offers low-cost internet service. The cost of purchasing the equipment (computing device and/or wi-fi router) required to access the internet impacts households. The City's Housing Department, in conjunction with the Information Technology Department, is actively working to expand broadband access for affordable housing residents. Two examples of these expansion efforts are plans to include neighborhood wide access through the Choice Neighborhoods redevelopment of the Edison-Eastlake Community; and exploration of ways to provide free internet through renovation projects at public spaces and Housing sites. These projects would increase the number of</p>
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		affordable housing residents who have broadband access. Internet access provides opportunities in education, social services, health and wellness, and employment. Closing the digital divide is a key element to removing physical, social and economic barriers that have isolated residents. Additionally, and although not funded in the 2023-2024 AAP, the Housing Department launched an initiative during PY 2022-2023 to narrow the digital divide for public housing residents utilizing \$1.5m in CDBG-CV funds to purchase and distribute Wi-Fi enabled tablets to vulnerable and eligible residents of Public Housing.
5	<b>Agency/Group/Organization</b>	City of Phoenix Office of Emergency Management
	<b>Agency/Group/Organization Type</b>	Agency - Emergency Management
	<b>What section of the Plan was addressed by Consultation?</b>	Public Housing Needs Resiliency

<p><b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b></p>	<p>The City of Phoenix Office of Emergency Management is dedicated to promoting a safer, more resilient City by coordinating and integrating all activities necessary before, during and after any natural disasters, acts of terrorism, or other man-made disasters. This office is focused on assuring continuity of city government and readiness for emergency operations with the safety and well-being of citizens of the City of Phoenix in the forefront of our operations. Areas of focus specifically include: 1. Planning and coordination of emergency management functions during non-emergency periods required by Federal or State of Arizona laws, policies, programs, and emergency plans. 2. Develop an effective Emergency Management Program and build readiness for coordinated operations in emergencies. All City Departments to include the Neighborhood, Housing and Human Services Departments are required to coordinate with the Office of Emergency Management on a continual basis and as necessary to coordinate city-wide responses. During the annual monsoon season, all City Departments are represented in frequent coordination meetings to discuss weather disasters or impacts to City building and surrounding communities and the appropriate city responses.</p>
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**Identify any Agency Types not consulted and provide rationale for not consulting**

No single agency or organization was purposely excluded from providing input on the Annual Action Plan.

**Other local/regional/state/federal planning efforts considered when preparing the Plan**

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Continuum of Care	Maricopa Association of Governments	Homeless needs and strategy.
Analysis of Impediments to Fair Housing Choice	City of Phoenix Equal Opportunity Department	Housing needs, Fair Housing needs.
Housing Phoenix Plan	City of Phoenix, Housing Department	Need for affordable housing.
Strategies to Address Homelessness Plan	City of Phoenix, Office of Homeless Solutions	Homelessness needs and strategies.

**Table 3 – Other local / regional / federal planning efforts**

**Narrative (optional)**

The City of Phoenix has been an active member of the Maricopa County Continuum of Care (CoC) since its inception. As a member of the CoC Board and active participant in CoC collaboratives, workgroups, and activities, the City plays a leadership role in the implementation of efforts to end homelessness across the region. The CoC provided information on CoC operations and homelessness needs in the community to inform future funding priorities.

**AP-12 Participation – 91.105, 91.200(c)**

- 1. Summary of citizen participation process/Efforts made to broaden citizen participation  
Summarize citizen participation process and how it impacted goal-setting**

**Citizen Participation Outreach**

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
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1	Email Outreach - AAP Survey	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Spanish</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p>	<p>Neighborhood Services Department staff, in partnership with other City Departments, conducted email outreach with information relative to the 2024-25 Annual Action Plan survey.</p> <p>Information and links to access the Annual Action Plan survey was provided in both English and Spanish. The survey ran from 10/23/2023 to 01/05/2024. Additionally, information on how to participate in the in-person and</p>	<p>No comments were received as a result of the email outreach.</p>	<p>No comments were received as a result of the email outreach.</p>	
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			<p>virtual public hearing for the 2024-25 Annual Action Plan survey results on 02/08/2024 (in-person) and 02/15/2024 (virtual) was provided. Email outreach included neighborhood associations, local non-profits, Public Housing residents, Section 8 participants and landlords, affordable housing developers, community-based organizations, homeless service providers, senior center participants,</p>			
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Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
			village planning committees as well as various City Boards and Commissions.			

2	Internet Outreach	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Spanish</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p>	<p>The web page dedicated to the City's Consolidated Plan / Annual Action Plan processes was updated to encourage public participation in the 2024-2025 Annual Action Plan planning process from 10/23/2023 to 01/05/2024. This included information and links to both the English and Spanish Annual Action Plan survey, as well as how to access and participate in the in-person and virtual public hearing for the 2024-25 Annual</p>	<p>No comments were received as a result of the internet outreach.</p>	<p>No comments were received as a result of the internet outreach.</p>	<p><a href="https://www.phoenix.gov/nsd/yourvoice">https://www.phoenix.gov/nsd/yourvoice</a></p>
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Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
			Action Plan survey results. A recording of the Results relative to the survey was posted to this website. Other information relative to the importance of the Annual Action Plan and need for public participation was posted to the web page.			

3	Newspaper Ad	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Spanish</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p>	<p>Newspaper ads included information relative to the 2024-25 Annual Action Plan, links to access the Annual Action Plan survey in both English and Spanish, and information on how to participate in the in-person and virtual, public hearings for the 2024-25 Annual Action Plan survey results in-person public hearing on 02/08/2024 and virtual public hearing on 02/15/2024. The following publications were used to advertise</p>	<p>No comments were received as a result of the various newspaper advertisements.</p>	<p>No comments were received as a result of the various newspaper advertisements.</p>	
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			<p>the survey:  Arizona Republic, a publication of large circulation, published the ads, in English, on 10/30/2022. The following publications were used to advertise the public hearings: Arizona Informant, a publication targeting the African American community, published ads, in English, on 01/24/2024. Arizona Republic, a publication of large circulation, published the ads, in English, on 01/22/2024 and 02/08/2024. La Voz, a publication targeting the</p>			
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Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
			<p>Spanish speaking community, published the ad, in Spanish, on 01/26/2024. AZ Business Gazette, a publication of large circulation, published the ads, in English, on 01/24/2024 and 02/15/2024. Record Reporter, a publication targeting small businesses and professional services providers, published the ad, in English, on 01/26/2023.</p>			

4	Social Media Outreach	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Spanish</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p>	<p>Social media outreach encouraged citizen participation in the 2023-24 Annual Action planning process by completing the Annual Action Plan survey and/or attending the Annual Action Plan Public survey results hearing. Posting dates are as follows:</p> <p>12/8/2021 posts to Twitter, Facebook and Nextdoor.</p> <p>12/12/2021 posts to Twitter</p> <p>12/14/2021 posts to Twitter, Facebook,</p>	<p>No comments were received as a result of social media outreach.</p>	<p>No comments were received as a result of social media outreach.</p>	
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Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
			Nextdoor12/18/2021 posts to Twitter12/20/2021 posts to Twitter, Facebook and Nextdoor12/26/2021 posts to Twitter12/29/2021 posts to Twitter and Facebook1/3/2022 posts to Twitter1/5/2022 posts to Twitter and Facebook1/10/2022 posts to Twitter1/12/2022 posts to Twitter and Facebook1/16/2022 posts to Twitter and Facebook			

5	Annual Action Plan Survey	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Spanish</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p>	<p>An online survey was made available from 10/23/2023 through 01/05/2024, in both English and Spanish. Links to the survey were emailed, available on a dedicated web page, included in newspaper ad(s), and provided in various social media posts. The survey allowed residents and stakeholder to identify and prioritize community needs for the 2024-25 Annual Action Plan and prioritize goals included in the 2020-2024</p>	<p>771 English and 87 Spanish responses were received from residents and/or stakeholders to the 2024-25 Annual Action Plan survey.</p>	<p>All comments were accepted.</p>	<p><a href="https://www.phoenix.gov/nsd/yourvoice">https://www.phoenix.gov/nsd/yourvoice</a></p>
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Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
			Consolidated Plan.			

6	Email Outreach - Public Meeting to Review Survey Result and obtain Public Comment	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Spanish</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p>	<p>Neighborhood Services Department staff, in partnership with other City Departments, conducted email outreach with information relative to the 2024-25 Annual Action Plan survey.</p> <p>Information and links to access the Annual Action Plan survey was provided in both English and Spanish. Additionally, information and links were provided on how to participate in the virtual public hearing for the 2024-25 Annual</p>	No comments were received as a result of the internet outreach.	No comments were received as a result of the internet outreach.	
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			<p>Action Plan survey results on 02/08/2024 (in-person) and 02/15/2024 (virtual via WebEx). Email outreach included neighborhood associations, local non-profits, Public Housing residents, Section 8 participants and landlords, affordable housing developers, community-based organizations, homeless service providers, senior center participants, village planning committees as well as various</p>			
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Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
			City Boards and Commissions.			

7	Newspaper Ad	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Spanish</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p>	<p>Newspaper ads included information relative to the 2024-25 Annual Action Plan in both English and Spanish on how to participate in the in-person and virtual (WebEx) public hearings for the 2024-25 Annual Action Plan survey results public hearings on 02/08/2024 (in-person) and 02/15/2024 (virtual via WebEx). The following publications were used to advertise: Arizona Informant, a publication</p>	<p>No comments were received as a result of the various newspaper advertisements.</p>	<p>No comments were received as a result of the various newspaper advertisements.</p>	
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			<p>targeting the African American community, published ads, in English, on 01/24/2024. Arizona Republic, a publication of large circulation, published the ads in English, on 01/22/2024 and 02/08/2024. La Voz, a publication targeting the Spanish speaking community, published the ad in Spanish 01/26/2024. The Record Reporter, a publication targeting the business community in Phoenix, published the ad in English on 01/26/2024. AZ</p>			
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Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
			Business Gazette, a publication of large circulation, published the ads, in English, on 01/24/2024 and 02/15/2024.			

8	Public Meeting	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Spanish</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p>	<p>The survey was followed up by in-person and virtual public hearings. The in-person public hearing was held online on 02/08/2024 and an virtual (WebEx) public hearing was held on 02/15/2024, where the results of the Annual Action Plan Survey were shared, and residents and stakeholders were allowed another opportunity to provide input in the planning process. There were 7 members of the public in attendance at the</p>	<p>No public comments were provided by the public relative to the 2024-25 Annual Action Plan Survey Results.</p>	<p>No public comments were provided by the public relative to the 2024-25 Annual Action Plan Survey Results.</p>	
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Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
			<p>02/08/2024, in-person public hearing, and there were 31 members of the public in attendance at the 02/15/2024 virtual (WebEx) public hearing. Residents who were unable to attend the public hearing had the opportunity to submit comments via e-mail or voicemail.</p>			

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
9	Email Outreach of Public Hearing to Review Draft 2024-25 Annual Action Plan	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Spanish</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p>	To review the 2024-25 draft Annual Action Plan with the public via a hybrid in-person and virtual (WebEx) public hearing; to include providing the public a 30-day public comment period.	No public comments were provided by the public relative to the 2024-25 Annual Action Plan Draft.		

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
10	Internet Outreach	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Spanish</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p>	To review the 2024-25 draft Annual Action Plan with the public via a hybrid in-person and virtual (WebEx) public hearing; to include providing the public a 30-day public comment period.	No public comments were provided by the public relative to the 2024-25 Annual Action Plan Draft.		<a href="https://www.phoenix.gov/nsd/yourvoice">https://www.phoenix.gov/nsd/yourvoice</a>

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
11	Social Media Outreach	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Spanish</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p>	To review the 2024-25 draft Annual Action Plan with the public via an in-person and virtual (WebEx) public hearing; to include providing the public a 30-day public comment period.	No public comments were provided by the public relative to the 2024-25 Annual Action Plan Draft.		

12	Newspaper Ad	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Spanish</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p>	<p>Newspaper ads included information relative to reviewing the 2024-25 draft Annual Action Plan with the public via a hybrid in-person and virtual (WebEx) public hearing on 03/26/2024 and how to submit comments during the 30-day public comment period from 03/18/2024 to 04/16/2024.</p> <p>The following publications were used to advertise: Arizona Informant, a publication targeting the African American</p>	<p>No public comments were provided by the public relative to the 2024-25 Annual Action Plan Draft.</p>		
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			<p>community, published ads, in English, on 03/06/2024. Arizona Republic, a publication of large circulation, published the ads, in English, on 03/04/2024 and 03/11/2024. La Voz, a publication targeting the Spanish speaking community, published the ad, in Spanish, on 03/08/2024. Prensa Arizona, a publication targeting the Spanish speaking community, published the ad, in Spanish, on 03/07/2024. AZ Business Gazette, a publication of large circulation,</p>			
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Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
			<p>published the ads, in English, on 03/14/2024.</p> <p>Record Reporter, a publication targeting small businesses and professional services providers,</p> <p>published the ad, in English, on 03/06/2024.</p>			

13	Public Hearing	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Spanish</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p>	<p>The review of the draft 2024-25 Annual Action Plan public hearing was held on March 26, 2024 via a hybrid in-person and virtual (WebEx), where the a review of the draft 2024-25 Annual Action Plan was shared, and residents and stakeholders were allowed an opportunity to provide input in-person. There were 31 members of the public in attendance at the April 11, 2023, in-person and virtual public hearing. Residents who</p>	<p>Three comments were provided by the public relative to the in-person and virtual 2024-25 Annual Action Plan Draft public hearing.</p>	<p>All comments accepted.</p>	<p><a href="https://www.phoenix.gov/nsd/yourvoice">https://www.phoenix.gov/nsd/yourvoice</a></p>
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Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
			were unable to attend the public hearing had the opportunity to submit comments via e-mail or voicemail.			

**Table 4 – Citizen Participation Outreach**

## Expected Resources

### AP-15 Expected Resources – 91.220(c)(1,2)

#### Introduction

The federal entitlement and assistance programs listed below provide financial support to meet the needs of very-low, low- and moderate-income Phoenix residents. The funding supports the goals as follows:

#### Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
CDBG	public - federal	Acquisition Admin and Planning Economic Development Housing Public Improvements Public Services	15,425,793	550,000	29,536,750.71	45,512,543.71	31,951,586	CDBG funds will be used to leverage additional resources from private, state, and local funds in the delivery of services that meet the CDBG national objectives and eligibility requirements.

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
HOME	public - federal	Acquisition Homebuyer assistance Homeowner rehab Multifamily rental new construction Multifamily rental rehab New construction for ownership TBRA	5,490,371	4,169,921	27,293,265	36,953,557	9,660,292	Funds available from current year 2023-2024 allocation and prior year's allocations and PI will be used to increase housing opportunities for eligible households

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
HOPWA	public - federal	Permanent housing in facilities Permanent housing placement Short term or transitional housing facilities STRMU Supportive services TBRA	5,447,108	0	5,018,497	10,465,605	5,447,108	Funds are available from current year 2024-2025 allocation and prior year's allocations to increase housing opportunities and supportive services for eligible households.

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
ESG	public - federal	Conversion and rehab for transitional housing Financial Assistance Overnight shelter Rapid re-housing (rental assistance) Rental Assistance Services Transitional housing	1,378,172	0	0	1,378,172	1,378,172	Funds are available from the 2023-2024 ESG allocations. All prior year resources will be reallocated to eligible projects for Homeless Prevention activities during the 2024-25 year.

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
LIHTC	public - state	Acquisition Multifamily rental new construction Multifamily rental rehab Permanent housing placement	71,352,919	0	0	71,352,919	0	LIHTC resources are available from the State of Arizona to produce affordable, rental housing. The amount shown is the estimated State of Arizona annual allocation of credits. Project located within the City of Phoenix may secure annual allocation of State LIHTC resources based on the quality, location and quantity of application submitted to the State of Arizona in any given year.
Other	private	Homebuyer assistance	5,400,000	0	0	5,400,000	5,400,000	First Mortgages from private banks and lenders in conjunction with the Open Doors Homeownership Assistance program.
Other	private	Housing	5,405,148	0	0	5,405,148	5,405,148	Income from public housing rent payments.

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
Other	public - federal	Admin and Planning	7,425,000	0	0	7,425,000	7,425,000	Public housing operating funds committed to fund all city public housing projects. Resource availability will vary.

Table 5 - Expected Resources – Priority Table

**Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied**

While the CDBG program does not require matching funds, CDBG funds offer excellent opportunities to leverage private, local, state, and other federal funds to allow for the provision of public service activities. The HOME program does require a match, at least a 25 percent on funds spent for affordable housing, as does the ESG program. There must be a 100 percent match with ESG. The City uses federal, State, and local funds, as well as other non-federal resource contributions to housing, to meet its matching requirement. Examples of such funds include tax-exempt General Obligation Bond fund, tax-exempt bonds, tax credits, etc.

To maximize the effectiveness of formula, grant funding, the City leverages program funding through forming working partnerships with various nonprofit organizations, private lending institutions, and other federal programs.

ESG funds are matched dollar for dollar with the City of Phoenix General Purpose funds; the match requirement was waived for ESG-CV allocations authorized through the CARES Act.

The City encourages the participation of private enterprise and nonprofit entities in providing affordable and assisted housing. This is accomplished by leveraging funds made available through the National Affordable Housing Act, CDBG funds and the HOME program. The City will also continue to leverage funds through its General Obligation Bond Program, when available, to implement comprehensive revitalization strategies in neighborhoods.

The State of Arizona participates in the provision of affordable housing in Phoenix in a variety of ways. These include offering funding to applicants from the HOME Program, the Housing Trust Fund, and by administering the distribution of tax-exempt development bonds and tax credit allocations. The state offers a new State Low Income housing tax credit program that is paired with 4% metro projects and 9% rural projects. However, the City of Phoenix will continue to encourage the State, when appropriate, to become more significantly involved in meeting the demand for affordable housing. The City will explore and encourage ways for the State to provide tax incentives, such as tax credits and property tax waivers, for lands and structures which provide affordable housing.

On June 7, 2022, the Phoenix City Council approved an allocation of American Rescue Plan Act (ARPA) funds for Affordable Housing Programs - gap financing and a Community Land Trust (CLT). \$6 million in funding was allocated for the acquisition, rehabilitation, and/or new construction of affordable housing units to help fill financing gaps and encourage projects to stay on track toward completion. The Phoenix City Council allocated \$5 million in APRA funds toward a CLT program with the goal of funding an all-inclusive CLT. A CLT looks to ensure permanent affordability by holding the land in a trust and selling the home to an eligible low-income home buyer. On June 14, 2023, the Phoenix City Council approved gap financing for four affordable housing developments that will support the creation of 544 affordable housing units and a CLT program administrator. Additionally, Council has allocated ARPA funds towards a landlord incentive program to incentivize participating in the Housing Choice Voucher Program. On September 15, 2023, an additional \$2.3 million was added to the program's previous \$4 million tranche in funds.

**If appropriate, describe publically owned land or property located within the jurisdiction that may be used to address the needs identified in the plan**

The Housing Phoenix Plan documents the findings of the city's Affordable Housing Initiative, which launched in 2019 with the goal of completing a housing needs assessment and establishing policy recommendations to address the city's current housing challenge. Through extensive research and community outreach, the plan identifies the community's housing needs, documents the housing gap, compiles nationwide best practices, and recommends the following nine policy initiatives to reach the goal of creating a stronger and more vibrant Phoenix through increased housing options for all:

1. Prioritize New Housing in Areas of Opportunity
2. Amend Current Zoning Ordinance to Facilitate More Housing Options (Affordable Housing Developer Incentives, Accessory Dwelling Unit Allowances, Expand Walkable Urban Code)
3. Redeveloped City-Owned Land with Mixed Income Housing (City Council approved parcel list)
4. Enhance Public-Private Partnerships and Increase Public, Private, and Philanthropic Financing
5. Building Innovations and Cost Saving Practices (Assigned Review Teams with the Planning and Development Department, Affordable Housing Advocacy, Infrastructure Fund for Affordable Housing Developers, Ongoing Research into cost-saving practices)
6. Increase Affordable Housing Developer Representation (Boards, Commissions and Committees such as Planning Commission and Village Planning Committees)
7. Expand Efforts to Preserve Existing Housing Stock (Strategic Acquisitions, Community Land Trust, Landlord Incentive Program, Rental Rehabilitation Program)
8. Support Affordable Housing Legislation
9. Education Campaign

As the fifth largest city in the country, Phoenix has experienced consistent population growth which has outpaced the growth of the housing market. This nine-point initiative plan was created to establish zoning incentives for affordable housing developers, create allowances for accessory dwelling units, increase resources, streamline processes, and establish an education campaign. In 2023, the City of Phoenix will continue to implement the nine initiatives outlined above and will provide progress updates at the following website: <https://www.phoenix.gov/housing/plan>.

The City has properties set aside for public and private partnership in direct support of activities such as the CDBG Slum and Blight Acquisition, Infill Program. This program will allow new construction of single- and or multifamily homes on vacant lots within residential neighborhoods located in neighborhood initiative and redevelopment areas. In addition, the City will provide CDBG funds for homebuyer assistance to low- and moderate-income homebuyers. The Housing Department has identified underutilized parcels within the City's portfolio. These parcels will be made available to non-profit and

for-profit developers through a Request for Proposal (RFP) process for redevelopment that would result in increased affordable housing units throughout the city of Phoenix. Progress has been made in 2023 to issue multiple RFPs. There are plans to continue to release additional RFPs in 2024.

The City of Phoenix regularly commits publicly owned land or property to induce the development of desired affordable housing, supportive housing, homeless, economic development and neighborhood revitalization projects and programs. The commitment of such resources is executed through development agreements typically executed with development entities selected through a competitive process.

### **Discussion**

The City of Phoenix utilizes partnerships to leverage additional financial support to provide more beneficial programming and increase the number of individuals served.

## Annual Goals and Objectives

### AP-20 Annual Goals and Objectives

#### Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1	Affordable rental and homeowner housing	2020	2024	Affordable Housing		Affordable Housing	CDBG: \$5,280,866 HOME: \$9,660,292	Public service activities for Low/Moderate Income Housing Benefit: 340 Households Assisted Rental units constructed: 539 Household Housing Unit Homeowner Housing Added: 20 Household Housing Unit Homeowner Housing Rehabilitated: 242 Household Housing Unit Direct Financial Assistance to Homebuyers: 10 Households Assisted

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
2	Services & housing for persons at-risk or homeless	2020	2024	Homeless		Services & housing for persons at-risk or homeless	CDBG: \$1,167,282 ESG: \$1,378,172	Public service activities for Low/Moderate Income Housing Benefit: 2000 Households Assisted Tenant-based rental assistance / Rapid Rehousing: 55 Households Assisted Homeless Person Overnight Shelter: 1500 Persons Assisted Overnight/Emergency Shelter/Transitional Housing Beds added: 0 Beds Homelessness Prevention: 100 Persons Assisted

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
3	Investing in public facilities and infrastructure	2020	2024	Non-Housing Community Development		Investing in public facilities and infrastructure	CDBG: \$4,953,904	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 1410 Persons Assisted Public service activities other than Low/Moderate Income Housing Benefit: 500 Persons Assisted Homeowner Housing Rehabilitated: 15 Household Housing Unit Buildings Demolished: 4 Buildings Housing Code Enforcement/Foreclosed Property Care: 70 Household Housing Unit Other: 3400 Other
4	Supporting people with special needs	2020	2024	Non-Homeless Special Needs		Supporting people with special needs	CDBG: \$216,517	Public service activities other than Low/Moderate Income Housing Benefit: 1500 Persons Assisted
5	Economic Development	2020	2024	Economic Development	Edison-Eastlake Choice Neighborhoods	Economic Development	CDBG: \$722,309	Facade treatment/business building rehabilitation: 0 Business Businesses assisted: 25 Businesses Assisted

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
6	Housing & support services for those with HIV/AIDS	2020	2024	Non-Homeless Special Needs		Housing and services for those with HIV/AIDS	HOPWA: \$10,260,108	Public service activities other than Low/Moderate Income Housing Benefit: 915 Persons Assisted Tenant-based rental assistance / Rapid Rehousing: 160 Households Assisted Homelessness Prevention: 130 Persons Assisted HIV/AIDS Housing Operations: 130 Household Housing Unit

Table 6 – Goals Summary

### Goal Descriptions

1	Goal Name	Affordable rental and homeowner housing
	Goal Description	
2	Goal Name	Services & housing for persons at-risk or homeless
	Goal Description	
3	Goal Name	Investing in public facilities and infrastructure
	Goal Description	
4	Goal Name	Supporting people with special needs
	Goal Description	

<b>5</b>	<b>Goal Name</b>	Economic Development
	<b>Goal Description</b>	
<b>6</b>	<b>Goal Name</b>	Housing & support services for those with HIV/AIDS
	<b>Goal Description</b>	

# Projects

## AP-35 Projects – 91.220(d)

### Introduction

The projects included in this section are designed to address the needs of the Phoenix community as outlined in the Consolidated Plan.

### Projects

#	Project Name
1	CDBG Admin
2	CDBG - Affordable Housing
3	CDBG - Homelessness
4	CDBG - Public Facilities and Infrastructure
5	CDBG - Public Services
6	CDBG - Economic Development
7	HOME Program Management and Coordination
8	HOME CHDO Set Aside
9	HOME Multifamily Rental Projects
10	HOME Housing Rehabilitation and Reconstruction
11	HOME Special Projects
12	2024 HESG
13	2024-2027 City of Phoenix AZH24F001 (COP)
14	2024-2027 Southwest Behavioral and Health Services AZH24F001 (SBH)
15	2024-2027 Area Agency on Aging AZH24F001 (AAA)

**Table 7 - Project Information**

**Describe the reasons for allocation priorities and any obstacles to addressing underserved needs**

**AP-38 Project Summary**  
**Project Summary Information**

<b>1</b>	<b>Project Name</b>	CDBG Admin
	<b>Target Area</b>	
	<b>Goals Supported</b>	Affordable rental and homeowner housing Services & housing for persons at-risk or homeless Investing in public facilities and infrastructure Supporting people with special needs Economic Development
	<b>Needs Addressed</b>	Affordable Housing Services & housing for persons at-risk or homeless Investing in public facilities and infrastructure Supporting people with special needs Economic Development
	<b>Funding</b>	CDBG: \$3,084,915
	<b>Description</b>	National Objective: 24 CFR 570.208(d)(4) Program Administration Matrix Code: 21A-General Program Admin Funds will be used to administer the CDBG program.
	<b>Target Date</b>	6/30/2025
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	N/A
	<b>Location Description</b>	Citywide.
	<b>Planned Activities</b>	CDBG admin funding covers a broad range of activities to include compliance and reporting activities, neighborhood coordination and support, and neighborhood outreach. Additionally, CDBG admin funds are utilized by partner departments for critical services to include: 1) The Housing Department's Development Division to oversee critical affordable housing activities, 2) Equal Opportunity Department to provide fair housing activities in compliance with U.S. Housing and Urban Development requirements, 3) Planning Department to provide research, census data and analysis, mapping support and planning services to support CDBG funded activities.
<b>2</b>	<b>Project Name</b>	CDBG - Affordable Housing
	<b>Target Area</b>	
	<b>Goals Supported</b>	Affordable rental and homeowner housing

	<b>Needs Addressed</b>	Affordable Housing
	<b>Funding</b>	CDBG: \$5,280,866

<p><b>Description</b></p>	<p>Utilize CDBG current year, prior year, and/or Program Income funds to increase and preserve affordable rental housing and homeowner housing for low- and moderate-income residents. Activities, corresponding National Objectives and matrix codes, that support this project may include: Owner Occupied Rehabilitation Program, National Objective: 24 CFR 570.208(a)(3) LMH-Low/Mod Housing Benefit, Eligible Activity: 24 CFR 570.202 (a)(1), IDIS Matrix Code: 14A-Rehab. 2024 Funding: \$3,728,995 Rental Rehabilitation Program, National Objective: 24 CFR 570.208(a)(3) LMH-Low/Mod Housing Benefit, Eligible Activity: 24 CFR 570.202 (a)(1), IDIS Matrix Code: 14A-Rehab. 2024 Funding: \$0.00 will use prior year funds if funded. Housing Rehab Request for Proposal (ADA Modifications), National Objective: 24 CFR 570.208(a)(3) LMH-Low/Mod Housing Benefit, Eligible Activity: 24 CFR 570.202 (a)(1), IDIS Matrix Code: 14A-Rehab. 2024 Funding: \$0.00 will use prior year funds if funded. Infill Program (Staff and Request for Proposal), National Objective: 24 CFR 570.208(b)(1) SBA-Slum/Blight Area Benefit, 24 CFR 570.208(b)(2) SBS-Slum/Blight Spot Benefit, Eligible Activity: 24 CFR 570.201(a), (b), (d), (i), IDIS Matrix Code: Various 01, 02, 04, 04A, 06, 08, supporting acquisition, disposition, clearance and demolition, relocation to support affordable housing construction. 2024 Funding: \$640,261 Down Payment Assistance, National Objective: 24 CFR 570.208(a)(3) LMH - Low/Mod Housing Benefit, Eligible Activity: 570.201(n), IDIS Matrix Code: 13B Homeownership Assistance-excluding Housing Counseling (Housing Counseling to be reported under 13A as separate activity). 2024 Funding: \$0.00 will use prior year funds if funded. CDBG Housing Development Operations, Project Delivery and Request for Proposal - Housing Department, National Objective: 24 CFR 570.208(a)(3) LMH-Low/Mod Housing Benefit, Eligible Activity: 24 CFR 570.202 (a)(1), (b)(1), and 24 CFR 570.201(k) IDIS Matrix Code: 14B, 14J funds operations costs to support the Housing Department's Call for Interest in identifying HOME eligible affordable multi-family housing development projects and project delivery for HOME funded DPA program. 2024 Funding: \$270,000 Housing Counseling, National Objective: 24 CFR 570.208(a)(3) LMH-Low/Mod Housing Benefit, Eligible Activity: 24 CFR 570.201(e), IDIS Matrix Code: 05U. Activity is funded with \$0 in 2023-24 CDBG funds, if funded, will be funded with prior year funds. 2024 Funding: \$0.00 will use prior year funds if funded. Family Self-Sufficiency Program - Housing Department, National Objective: 24 CFR 570.208(a)(2) LMC-Low/Mod Limited Clientele Benefit, Eligible Activity: 24 CFR 570.201(e), IDIS Matrix Code: 05Z-Other Public Services Not Listed in 03T and 05A-05Y. 2024 Funding: \$491,610 Public Services</p>
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		<p>Category. Aeroterra Program - Housing Department, National Objective: 24 CFR 570.208(a)(2) LMC-Low/Mod Limited Clientele Benefit, Eligible Activity: 24 CFR 570.201(e), IDIS Matrix Code: 05D-Youth Services. 2024 Funding: Phoenix Starfish Place - Housing Department, National Objective: 24 CFR 570.208(a)(2) LMC-Low/Mod Limited Clientele Benefit, Eligible Activity: 24 CFR 570.201(e), IDIS Matrix Code: 05Z-Other Public Services Not Listed in 03T and 05A-05Y. 2024 Funding: \$150,000 Public Services Category.</p>
	<p><b>Target Date</b></p>	<p>6/30/2025</p>

<p><b>Estimate the number and type of families that will benefit from the proposed activities</b></p>	<p>Owner Occupied Housing Rehab- Goal Outcome Indicator: #10 Homeowner Housing Rehab. Quantity: 120. Unit of Measure: Household Housing Unit</p> <p>Rental Rehab- Goal Outcome Indicator: #10 Homeowner Housing Rehab. Quantity: TBD. Unit of Measure: Household Housing Unit. Quantity to be determined if funded.</p> <p>Housing Rehab Request for Proposal (ADA Modifications) - Goal Outcome Indicator: #10 Homeowner Housing Rehab. Quantity: 15. Unit of Measure: Household Housing Unit</p> <p>Infill Program (Staff and Request for Proposal) - Goal Outcome Indicator: #9 Homeowner Housing Added. Quantity: TBD. Unit of Measure: Household Housing Unit. Quantity to be determined if funded.</p> <p>Down Payment Assistance- Goal Outcome Indicator: #11 Direct Financial Assistance to Homebuyers. Quantity: TBD. Unit of Measure: Households Assisted. Quantity to be determined if funded.</p> <p>Housing Counseling - Goal Outcome Indicator: #11 Direct Financial Assistance to Homebuyers. Quantity: TBD. Unit of Measure: Households Assisted. Quantity to be determined if funded.</p> <p>CDBG Housing Development Operations, Project Delivery and Request for Proposal supporting HOME funded Affordable Housing Development and Down Payment Assistance- Goal Outcome Indicator: #7 Rental Units Constructed. Quantity: 360. Unit of Measure: Household Housing Unit and Goal Outcome Indicator: #11 Direct Financial Assistance to Homebuyers. Quantity: 30. Unit of Measure: Households Assisted.</p> <p>Family Self-Sufficiency Program - Housing Department - Goal Outcome Indicator: #4 Public service activities for Low/Moderate Income Housing Benefit. Quantity: 325. Unit of Measure: Households Assisted</p> <p>Aeroterra Program – Housing Department – Goal Outcome Indicator: #4 Public service activities for Low/Moderate Income Housing Benefit. Quantity: 65-70. Unit of Measure: Households Assisted</p> <p>Phoenix Starfish Place - Housing Department - Goal Outcome Indicator: #4 Public service activities for Low/Moderate Income Housing Benefit. Quantity: 15. Unit of Measure: Households Assisted</p>
<p><b>Location Description</b></p>	<p>Citywide.</p>

<p><b>Planned Activities</b></p>	<p>Utilize CDBG current year, prior year, and/or Program Income funds to increase and preserve affordable rental housing and homeowner housing for low- and moderate-income residents with activities that may include:</p> <p>Owner Occupied Rehabilitation Program provides financial assistance (in the form of grants or loans) to eligible low- and moderate-income homeowners for emergency home repairs that address health or safety hazards. The program may also address non-emergency home repairs to stabilize critical home systems (electrical, mechanical, plumbing, roofing), to remediate lead hazards, to improve the homes energy efficiency, and to meet healthy homes standards.</p> <p>Rental Rehabilitation Program provides flexible financing for the rehabilitation of single family/multifamily rental units intended to be occupied by low- and moderate-income tenants. Owner contribution/matching funds may be required.</p> <p>ADA Home Accessibility Modifications Program Rehab Request for Proposal will fund a subrecipient to perform repairs to improve the accessibility of homes of low- and moderate-income disabled and or elderly residents.</p> <p>Infill Program (Staff and Request for Proposal) conveys previously slum and blighted and or strategically acquired properties to nonprofit agencies and/or for-profit developers through a competitive request for proposals (RFP) process for construction and disposition of single-family homes or multiple family projects. The construction may be funded through private financing and or a combination of federal / private funds.</p> <p>Down Payment Assistance program provides financial homeownership assistance to LMI households purchasing a home after completing housing counseling requirements.</p> <p>Housing Department Development Operations funds the initiation and administration of many diverse housing programs, all of which increase the supply of affordable rental housing or home-ownership opportunities for lower income households. These housing programs concentrate on providing assistance to households with incomes at or below 80% of area median income.</p> <p>Housing Counseling Request for Proposal funds a subrecipient to provide comprehensive housing counseling services to assist homebuyers and homeowners meeting HUD's low-moderate criteria of</p>
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		<p>up to 80 percent Area Median Income (AMI) with HOME funded affordable housing development and Down Payment assistance programs.</p> <p>Family Self-Sufficiency (FSS) Program is administered by the City Housing Department with Housing Department staff also providing direct case management services. The FSS program is designed to identify and remove barriers leading toward self-sufficiency for families currently living in Section 8, conventional and scattered sites housing.</p> <p>Aeroterra Program is administered by the City of Phoenix Housing Department with the Human Services Department providing case management for those households primarily directed toward adults to assist with life skills, job attainment, educational opportunities, and medical/mental health services. Provide targeted on-site counseling services for youth experiencing difficulty adjusting to permanent housing and expectations aids in the successful long-term housing of these families.</p> <p>Phoenix Starfish Place is administered by the City Housing Department and is a city owned fifteen-unit apartment complex where victims of sex and human trafficking receive supportive services, direct counseling, assistance developing life and parenting skills, assistance with their educational goals and with gaining meaningful employment. provide direct services in a residential setting to the victims of sex and human trafficking and their immediate families.</p>
3	<p><b>Project Name</b></p> <p><b>Target Area</b></p> <p><b>Goals Supported</b></p> <p><b>Needs Addressed</b></p> <p><b>Funding</b></p>	<p>CDBG - Homelessness</p> <p></p> <p>Services &amp; housing for persons at-risk or homeless</p> <p>Services &amp; housing for persons at-risk or homeless</p> <p>CDBG: \$1,104,311</p>

<p><b>Description</b></p>	<p>Utilize CDBG funds to assist individuals and families gain stable housing after experiencing homelessness or a housing crisis. Activities, corresponding National Objectives and matrix codes, that support this project may include: Emergency Shelter - Office of Homeless Solutions, National Objective: 24 CFR 570.208(a)(2) LMC-Low/Mod Limited Clientele Benefit, Eligible Activity: 24 CFR 570.201(e), IDIS Matrix Code: 03T-Homeless/AIDS Patients. 2024 Funding: \$593,000 Public Services Category. Navigation and Wrap Around Services for Justice Involved Individuals Experiencing Homelessness - Office of Homeless Solutions, National Objective: 24 CFR 570.208(a)(2) LMC-Low/Mod Limited Clientele, Eligible Activity: 24 CFR 570.201(e), IDIS Benefit Matrix Code: 05Z-Other Public Services Not Listed in 03T and 05A-05Y. 2024 Funding: \$225,000 Public Services Category. Rapid Rehousing and Housing Stabilization Support- Office of Homeless Solutions, National Objective: 24 CFR 570.208(a)(2) LMC-Low/Mod Limited Clientele Benefit, Eligible Activity: 24 CFR 570.201(e), IDIS Matrix Code: 05Z-Other Public Services Not Listed in 03T and 05A-05Y. 2024 Funding: \$0 Public Services Category, if funded, will be funded with prior year funds. Outreach and Engagement for Persons Experiencing Homelessness - Office of Homeless Solutions, National Objective: 24 CFR 570.208(a)(2) LMC-Low/Mod Limited Clientele Benefit, Eligible Activity: 24 CFR 570.201(e), IDIS Matrix Code: 05Z-Other Public Services Not Listed in 03T and 05A-05Y. 2024 Funding: \$52,000 Public Services Category. Landlord Tenant Education &amp; Mediation (Staff) - Human Services Department, National Objective: 24 CFR 570.208(a)(2) LMC-Low/Mod Limited Clientele Benefit, Eligible Activity: 24 CFR 570.201(e), IDIS Matrix Code: 05K Tenant/Landlord Counseling. 2024 Funding: \$266,282 Public Services Category. Landlord Tenant Emergency Assistance - Human Services Department, National Objective: 24 CFR 570.208(a)(2) LMC-Low/Mod Limited Clientele Benefit, Eligible Activity: 24 CFR 570.201(e), IDIS Matrix Code: 05Q Subsistence Payments (emergency payments on behalf of individuals or families). 2024 Funding: \$30,000 Public Services Category.</p>
<p><b>Target Date</b></p>	<p>6/30/2025</p>

<p><b>Estimate the number and type of families that will benefit from the proposed activities</b></p>	<p>Emergency Shelter – Office of Homeless Solutions - Goal Outcome Indicator: #13 Homeless Person Overnight Shelter. Quantity: TBD. Unit of Measure: Persons Assisted. Quantity to be determined once the subrecipient is awarded a contract.</p> <p>Navigation and Wrap Around Services for Justice Involved Individuals Experiencing Homelessness - Office of Homeless Solutions - Goal Outcome Indicator: #4 Public service activities for Low/Moderate Income Housing Benefit. Quantity: TBD. Unit of Measure: Households Assisted. Quantity to be determined once the subrecipient is awarded a contract.</p> <p>Rapid Rehousing and Housing Stabilization Support- Office of Homeless Solutions - Goal Outcome Indicator: #4 Public service activities for Low/Moderate Income Housing Benefit. Quantity: TBD. Unit of Measure: Households Assisted. Quantity to be determined once the subrecipient is awarded a contract.</p> <p>Outreach and Engagement for Persons Experiencing Homelessness - Office of Homeless Solutions - Goal Outcome Indicator: #4 Public service activities for Low/Moderate Income Housing Benefit. Quantity: TBD. Unit of Measure: Households Assisted. Quantity to be determined once the subrecipient is awarded a contract.</p> <p>Landlord Tenant Education &amp; Mediation (Staff) - Human Services Department - Outcome Goal Indicator: #4 Public service activities for Low/Moderate Income Housing Benefit. Quantity: 3,000. Unit of Measure: Persons assisted.</p> <p>Landlord Tenant Emergency Assistance - Human Services Department - Goal Outcome Indicator: #4 Public services activities for Low/Moderate Income Housing Benefit. Quantity: 10. Unit of Measure.</p>
<p><b>Location Description</b></p>	<p>Citywide.</p>

	<b>Planned Activities</b>	<p>Utilize CDBG funds to assist individuals and families gain stable housing after experiencing homelessness or a housing crisis with activities that may include:</p> <p>Emergency Shelter – Office of Homeless Solutions, the Office of Homeless Solutions will administer a request for proposal to identify a subrecipient, or subrecipients, for emergency shelter operations and services, for families identified by City Police, Fire and Office of Homeless Solutions Officials.</p> <p>Rapid Rehousing and Housing Stabilization Support- Office of Homeless Solutions, a request for proposal will identify a subrecipient, or subrecipients, to support individuals moving from sheltered or unsheltered homelessness to permanent housing using a Housing First model.</p> <p>Navigation and Wrap Around Services for Justice Involved Individuals Experiencing Homelessness - Office of Homeless Solutions, a request for proposal will identify a subrecipient, or subrecipients, to support persons experiencing homelessness who become involved in the criminal justice system, within the City of Phoenix.</p> <p>Outreach and Engagement for Persons Experiencing Homelessness - Office of Homeless Solutions, a request for proposal to identify a subrecipient, or subrecipients, to support outreach and engagement services for persons experiencing homelessness.</p> <p>Landlord Tenant Education &amp; Mediation (Staff) Program, administered by the Human Services Department, provides education and counseling to tenants and landlords via the telephone, e-mails and face to face sessions and also conducts regular educational sessions/workshops on the Arizona Residential Landlord and Tenant Act and the Arizona Mobile Home Act.</p> <p>Landlord Tenant Emergency Assistance Program, administered by the Human Services Department, provides emergency one-time assistance to Phoenix tenants whose income is low- and moderate-income and are facing homelessness as a direct result of code enforcement for imminent hazards or other actions.</p>
4	<b>Project Name</b>	CDBG - Public Facilities and Infrastructure
	<b>Target Area</b>	
	<b>Goals Supported</b>	Investing in public facilities and infrastructure
	<b>Needs Addressed</b>	Investing in public facilities and infrastructure

	<b>Funding</b>	CDBG: \$4,953,904
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<p><b>Description</b></p>	<p>Utilize CDBG current year, prior year, and/or Program Income, and/or CDBG-CV funds to foster the development of vibrant and thriving neighborhoods by investing in facilities, infrastructure and addressing blight. Activities, corresponding National Objectives and matrix codes, that support this project may include: CDBG Project Delivery, National Objective: 24 CFR 570.208(a)(1) LMA - Low/Mod Area Benefit, 24 CFR 570.208(a)(2) LMC - Low/Mod Limited Clientele Benefit, Eligible Activity: 24 CFR 570.201(c), Matrix Code: 03A Senior Centers, 03B Facilities for Persons w. Disabilities, 03C Homeless Facilitates (not operating costs), 03D Youth Centers, 03E Neighborhood Facilities, 03F Parks, Recreational Facilities, 03G Parking Facilities, 03H Solid Waste Disposal Improvements, 03I Flood Drainage Improvements, 03J Water/Sewer Improvements, 03K Street Improvements, 03L Sidewalks, 03M Child Care Centers, 03N Tree Planting, 03O Fire Stations/Equipment, 03P Health Facilities, 03Q Facilities for Abused and Neglected Children, 03R Asbestos Removal, 03S Facilities for AIDS Patients (not operating costs), 03Z-Other Public Improvements Not Listed in 03A-03S. This activity incorporates staff costs for project management and monitoring of cross cutting requirements. 2024 Funding: \$995,000. Neighborhood Enhancement and Infrastructure Program, National Objective: 24 CFR 570.208(a)(1) LMA-Low/Mod Area Benefit, 24 CFR 570.208(a)(2) LMC - Low/Mod Limited Clientele Benefit, Eligible Activity: Eligible Activity: 24 CFR 570.201(c), IDIS Matrix Code: Various 03A-03S and 03Z Other Public Improvements not listed in 03A-03S. 2024 Funding: \$267,575. Public Facilities Notice of Funding Opportunity, National Objective: 24 CFR 570.208(a)(2) LMC - Low/Mod Limited Clientele Benefit, Eligible Activity: 24 CFR 57.201(c), Matrix Code: 03Z Other Public Improvements not listed in 03A-03S. 2024 Funding: \$450,000. Graffiti Removal, National Objective: 24 CFR 570.208(a)(1) LMA-Low/Mod Area Benefit, Eligible Activity: 24 CFR 570.201(c), Matrix Code: 03Z Other Public Improvements not listed in 03A-03S. 2024 Funding: \$800,000. Code Enforcement, National Objective: 24 CFR 570.208(a)(1) LMA-Low/Mod Area Benefit, Eligible Activity 24 CFR 570.201(c), Matrix Code: 15-Code Enforcement LMA Low/Mod Area Benefit. 2024 Funding: \$850,000. Demolition, National Objective: 24 CFR 570.208(b)(2) SBS-Slum/Blight Spot Benefit, Eligible Activity: 24 CFR 570.201(d), IDIS Matrix Code: 04-Clearance and Demolition. 2024 Funding: \$351,226. Abatement Coordination, National Objective: 24 CFR 570.208(b)(2) SBS-Slum/Blight Spot Benefit, Eligible Activity: 24 CFR 570.202(a)(1), Matrix Code: 04-Clearance and Demolition. 2024 Funding: \$550,000. Hardship Assistance Program, National Objective: 24 CFR 570.208(a)(3) LMH-</p>
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		<p>Low/Mod Housing Benefit, Eligible Activity: 24 CFR 570.202(a)(1). Matrix Code: 14A-RehabHardship Assistance Program (HAP). 2024 Funding: \$401,401. Strategic Acquisition (Affordable Housing Development, Shelter Support, &amp; other Public Facilities), National Objective: 24 CFR 570.208(a)(1) LMA-Low/Mod Area Benefit, Eligible Activity: 24 CFR 570.201(a), (c), (d), (i), IDIS Matrix Code: 01, 03C, 03Z, 04, 08, supporting acquisition, clearance and demolition, relocation to support affordable housing development, shelter support and other Public Facilities. 2024 Funding: \$0.00 will use prior year funds if funded. Neighborhood Engagement Coordination (Neighborhood Specialist), National Objective: 24 CFR 570.208(a)(1) LMA-Low/Mod Area Benefit, Eligible Activity: 24 CFR 570.201(e), IDIS Matrix Code: 05Z-Other Public Services Not Listed in 03T and 05A05Y. 2024 Funding: Activity is funded 50% Public Services for \$288,702 and 50% in Admin category.</p>
	<b>Target Date</b>	6/30/2025

<p><b>Estimate the number and type of families that will benefit from the proposed activities</b></p>	<p>Project Delivery and Environmental Support - Goal Outcome Indicator: #1 Public Facilities or Infrastructure other than Housing Benefit. Quantity: 200 Unit of Measure: Persons Assisted</p> <p>Neighborhood Enhancement and Infrastructure Program - Goal Outcome Indicator: #1 Public Facility or Infrastructure other than Housing Benefit. Quantity: 1000 Unit of Measure: Persons Assisted</p> <p>Public Facilities Notice of Funding Opportunity - Goal Outcome Indicator: #1 Public Facility or Infrastructure activity other than Housing Benefit. Quantity: 210. Unit of Measure: Number of Persons Assisted.</p> <p>Graffiti Removal - Goal Outcome Indicator: Other Quantity: 30,000 Unit of Measure: Other (Households Assisted).</p> <p>Code Enforcement - Goal Outcome Indicator: #22 Housing Code Enforcement Quantity: 20 Unit of Measure: Household Housing Unit</p> <p>Demolition - Goal Outcome Indicator: #21 Building Demolished Quantity: 4 Units of Measure: Buildings</p> <p>Abatement Coordination - Goal Outcome Indicator: #22 Housing Code Enforcement Quantity: 40 Unit of Measure: Household Housing Unit</p> <p>Hardship Assistance- Goal Outcome Indicator: #10 Homeowner Housing Rehab. Quantity: 15 Unit of Measure: Household Housing Unit</p> <p>Strategic Acquisition (Affordable Housing Development, Shelter Support, &amp; other Public Facilities) - Goal Outcome Indicator: #23 Other. Quantity: TBD. Unit of Measure: Properties acquired. Quantity to be determined if funded.</p> <p>Neighborhood Engagement Coordination (Neighborhood Specialist) - Goal Outcome Indicator: #3 Public service activities other than Low/Moderate Income Housing Benefit. Quantity: 500. Unit of Measure: Persons Assisted.</p>
<p><b>Location Description</b></p>	<p>Citywide.</p>

<p><b>Planned Activities</b></p>	<p>Utilize CDBG current year, prior year, and/or Program Income, and/or CDBG-CV funds to foster the development of vibrant and thriving neighborhoods by investing in facilities, infrastructure and addressing blight through activities that may include:</p> <p>Project Delivery and Environmental Support will ensure the implementation of CDBG-funded projects. Project Management staff will ensure CDBG projects are compliant with all federal and cross-cutting requirements. Beneficiaries for this program are derived from various Public Facility projects.</p> <p>Neighborhood Enhancement and Infrastructure Program will include funding projects through a combination of city or community-driven Needs Assessments, review of unsolicited proposals or emergency-based requests from non-profits, and issuance of Notices of Funding Opportunities (NOFO), Open Application Funding Opportunities (OAFO), and Request for Proposals (RFP) to fund the creation of new or improvements to existing public facilities that support a low-and-moderate income clientele or area and public infrastructure improvements in low-and-moderate income areas. Funds will be focused on city, community, and non-profit organizations demonstrating a need for the improvement, a low-and-moderate income clientele or area, a lack of funding, a manageable risk, and alignment with city departments, community-based organizations/associations, and areas that have improvement goals and strategies in place.</p> <p>Public Facilities Notice of Funding Opportunity will fund acquisition, construction, and rehabilitation of senior and youth centers, neighborhood facilities, childcare facilities, domestic violence shelters, Americans with Disabilities Act (ADA) projects, and other facility improvement benefitting low-income areas.</p> <p>Graffiti Removal Program removes graffiti in all low- and moderate-income areas from rights-of-way and approved public facilities open to the public.</p> <p>Code Enforcement Program focus on addressing common blight violations included in the Neighborhood Preservation Ordinance (high and/or dry vegetation, accumulation of litter/debris, outdoor storage of personal property and inoperable vehicles, unsecured/vacant structures, fences in disrepair, graffiti and vehicles parked on non-dustproof surfaces).</p>
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		<p>Demolition Program addresses vacant structures that pose a threat to the health, safety and welfare of residents and adjacent properties through education and enforcement of the Neighborhood Preservation Ordinance, including contractual demolition of deteriorated, unsafe, and uninhabitable vacant structures.</p> <p>Abatement Coordination addresses open and unsecured, vacant structures that pose a threat to the health, safety and welfare of residents and adjacent properties through education and enforcement of the Neighborhood Preservation Ordinance, including contractual board up of deteriorated and unsafe vacant structures.</p> <p>Hardship Assistance Program provides assistance to low- and moderate-income eligible Phoenix homeowners to correct exterior code violations (in the form of grants or loans) who have received a Neighborhood Preservation and Zoning Ordinance violation.</p> <p>Strategic Acquisition (Affordable Housing Development, Shelter Support, &amp; other Public Facilities) utilizes funds for the acquisition and related costs of strategic properties located in targeted areas for single family infill and/or neighborhood commercial infill redevelopment projects. Funds used are to support strategic acquisition activities and must align with current redevelopment efforts.</p> <p>Neighborhood Engagement Coordination (Neighborhood Specialist) funds support to neighborhood engagement / revitalization coordination to neighborhood organizations and residents within low- and moderate-income census tracts.</p>
5	<b>Project Name</b>	CDBG - Public Services
	<b>Target Area</b>	
	<b>Goals Supported</b>	Supporting people with special needs
	<b>Needs Addressed</b>	Supporting people with special needs
	<b>Funding</b>	CDBG: \$216,517

	<b>Description</b>	Utilize CDBG current year and/or CDBG-CV funds to for public and community services that promote equity and serve vulnerable populations, including residents with special needs. Activities, corresponding National Objectives and matrix codes, that support this project may include: Public Services Notice of Funding Opportunity, National Objective: 24 CFR 570.208(a)(2) LMC-Low/Mod Limited Clientele Benefit, Eligible Activity: 24 CFR 570.201(e), Matrix Code: Various; 05A-Senior Services; 05B Services for Persons with Disabilities; 05D-Youth Services. 2024 Funding: \$216,517 Public Services Category.
	<b>Target Date</b>	6/30/2025
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	It is estimated that approximately 1,500 vulnerable families will benefit from public service activities funded in FY 24-25.
	<b>Location Description</b>	Citywide.
	<b>Planned Activities</b>	Utilize CDBG current year and/or CDBG-CV funds to for public and community services that promote equity and serve vulnerable populations, including residents with special needs through activities that may include:  Public Services Notice of Funding Opportunity will fund public services projects for low-income youth, persons with disabilities and supportive services for seniors.
6	<b>Project Name</b>	CDBG - Economic Development
	<b>Target Area</b>	
	<b>Goals Supported</b>	Economic Development
	<b>Needs Addressed</b>	Economic Development
	<b>Funding</b>	CDBG: \$722,309

	<p><b>Description</b></p> <p>Utilize CDBG funds to enhance the City's economic stability by investing in opportunities to develop and strengthen small businesses through activities that may include: Small Business and Microenterprise Support Programs (Consultants &amp; Operations), National Objective: 24 CFR 570.208(a)(1) LMA-Low/Mod Area Benefit, 24 CFR 570.208(a)(2) LMC-Low/Mod Clientele Benefit, 24 CFR 570.208(a)(4) LMJ-Low/Mod Job Creation or Retention Activities, Eligible Activity: 24 CFR 570.203(c), 24 CFR 570.201(o), IDIS Matrix Code: 18B and 18c. 2024 Funding: \$389,704. Neighborhood Commercial Rehabilitation (Staff and Projects), National Objective: 24 CFR 570.208(a)(1) LMA-Low/Mod Area Benefit, Eligible Activity: 24 CFR 570.202(a)(3), IDIS Matrix Code: Various, 14-E Rehab Neighborhood. 2024 Funding: \$332,605.</p>								
	<p><b>Target Date</b></p> <p>6/30/2025</p>								
	<p><b>Estimate the number and type of families that will benefit from the proposed activities</b></p> <p>Goal Outcome Indicator: #17 Businesses assisted. Quantity: 25. Unit of Measure: Businesses Assisted.</p> <p>Goal Outcome Indicator: #5 Facade treatment/business building rehabilitation. Quantity: TBD. Unit of Measure: Business. Quantity to be determined if funded.</p>								
	<p><b>Location Description</b></p> <p>Citywide.</p>								
	<p><b>Planned Activities</b></p> <p>Utilize CDBG funds to enhance the City's economic stability by investing in opportunities to develop and strengthen small businesses through activities that may include:</p> <p>Small Business and Microenterprise Support Programs (Consultants &amp; Operations), National Objective: 24 CFR 570.208(a)(1) LMA-Low/Mod Area Benefit, 24 CFR 570.208(a)(2) LMC-Low/Mod Clientele Benefit, 24 CFR 570.208(a)(4) LMJ-Low/Mod Job Creation or Retention Activities, Eligible Activity: Eligible Activity: 24 CFR 570.203(c), 24 CFR 570.201(o) . IDIS Matrix Code: 18B Technical Assistance.</p> <p>Neighborhood Commercial Rehabilitation (Staff and Projects), National Objective: 24 CFR 570.208(a)(1) LMA-Low/Mod Area Benefit, Eligible Activity: 24 CFR 570.202(a)(3), IDIS Matrix Code: Various, 14-E Rehab Neighborhood.</p>								
<p><b>7</b></p>	<table border="1"> <tr> <td data-bbox="245 1612 545 1669"><b>Project Name</b></td> <td data-bbox="545 1612 1432 1669">HOME Program Management and Coordination</td> </tr> <tr> <td data-bbox="245 1669 545 1726"><b>Target Area</b></td> <td data-bbox="545 1669 1432 1726"></td> </tr> <tr> <td data-bbox="245 1726 545 1782"><b>Goals Supported</b></td> <td data-bbox="545 1726 1432 1782"></td> </tr> <tr> <td data-bbox="245 1782 545 1835"><b>Needs Addressed</b></td> <td data-bbox="545 1782 1432 1835"></td> </tr> </table>	<b>Project Name</b>	HOME Program Management and Coordination	<b>Target Area</b>		<b>Goals Supported</b>		<b>Needs Addressed</b>	
<b>Project Name</b>	HOME Program Management and Coordination								
<b>Target Area</b>									
<b>Goals Supported</b>									
<b>Needs Addressed</b>									

	<b>Funding</b>	:
	<b>Description</b>	
	<b>Target Date</b>	
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	It is estimated that 539 New Rental Units will be constructed in addition to 1 low-income Homeowner Housing Rehabilitated and assist 10 low-income individuals with a direct subsidy in the form of Down Payment and Closing Cost Assistance.
	<b>Location Description</b>	Projects will take place in the City of Phoenix.
	<b>Planned Activities</b>	Administration of the HOME Program.
<b>8</b>	<b>Project Name</b>	HOME CHDO Set Aside
	<b>Target Area</b>	
	<b>Goals Supported</b>	
	<b>Needs Addressed</b>	
	<b>Funding</b>	:
	<b>Description</b>	
	<b>Target Date</b>	
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	It is estimated that 40 low-income individuals will be assisted with a direct subsidy of down payment and closing cost assistance by eligible CHDO's.
	<b>Location Description</b>	Projects will take place within the City of Phoenix.
	<b>Planned Activities</b>	Acquisition, and/or rehabilitation of rental housing. New construction of rental housing. Acquisition and/or rehabilitation of homebuyer properties. New construction of homebuyer properties. Direct financial subsidy to purchasers of housing sponsored developed by a CHDO.
<b>9</b>	<b>Project Name</b>	HOME Multifamily Rental Projects
	<b>Target Area</b>	
	<b>Goals Supported</b>	
	<b>Needs Addressed</b>	
	<b>Funding</b>	:
	<b>Description</b>	

	<b>Target Date</b>	
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	It is estimated that 539 new rental units will be constructed that will serve low-income tenants. sition and/or rehabilitation of homebuyer properties. New construction of homebuyer properties. Direct financial subsidy to purchasers of housing sponsored developed by a CHDO.
	<b>Location Description</b>	Projects will take place within the City of Phoenix.
	<b>Planned Activities</b>	Acquisition and/or rehabilitation of multifamily projects. New construction of multifamily properties. Special needs multifamily rental housing with supportive services. Refinancing of existing rental projects.
<b>10</b>	<b>Project Name</b>	HOME Housing Rehabilitation and Reconstruction
	<b>Target Area</b>	
	<b>Goals Supported</b>	
	<b>Needs Addressed</b>	
	<b>Funding</b>	:
	<b>Description</b>	
	<b>Target Date</b>	
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	
	<b>Location Description</b>	
	<b>Planned Activities</b>	
<b>11</b>	<b>Project Name</b>	HOME Special Projects
	<b>Target Area</b>	
	<b>Goals Supported</b>	
	<b>Needs Addressed</b>	
	<b>Funding</b>	:
	<b>Description</b>	
	<b>Target Date</b>	

	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	HOME Special Projects including homeownership assistance in the form of a direct subsidy to be used to assist homebuyers with down payment and or closing costs (DPA). Prior year funds and Program Income will be utilized to support these activities. Housing Department received approval from HUD to utilize a waiver on the Maximum Purchase Price for the DPA Program. The Housing Department is currently utilizing this waiver.
	<b>Location Description</b>	Projects will take place within the City of Phoenix.
	<b>Planned Activities</b>	Homeownership assistance in the form of a direct subsidy to be used to assist homebuyers with down payment and/or closing cost. Acquisition and/or rehabilitation of homebuyer properties. New construction of homebuyer properties. Tenant Based Rental Assistance.
<b>12</b>	<b>Project Name</b>	2024 HESG
	<b>Target Area</b>	
	<b>Goals Supported</b>	Services & housing for persons at-risk or homeless
	<b>Needs Addressed</b>	Services & housing for persons at-risk or homeless
	<b>Funding</b>	ESG: \$1,378,172
	<b>Description</b>	The 2024 Federal Fiscal Year allocation of ESG funds for the City of Phoenix are planned to provide outreach to persons living on the streets; operate emergency shelter for families with children, single women and unaccompanied youth experiencing homelessness; homeless/eviction prevention; rapid rehousing; and for program administration. The 2024-25 ESG award is allocated as follows: Emergency Shelter: \$700,810, Rapid Rehousing: \$570,000, Street Outreach: \$97,362, HMIS Data and Reporting: \$10,000. All prior year resources and unspent funds will be reallocated to eligible projects for Homeless Prevention activities during the 2024-25 year.
	<b>Target Date</b>	6/30/2025
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	It is estimated that approximately 2,000 individuals will be provided services with 2024-25 ESG funds.
	<b>Location Description</b>	Citywide.

	<b>Planned Activities</b>	Outreach to persons living on the streets; operate emergency shelter for families with children, single women and unaccompanied youth experiencing homelessness; homeless/eviction prevention; rapid rehousing; and for program administration.
<b>13</b>	<b>Project Name</b>	2024-2027 City of Phoenix AZH24F001 (COP)
	<b>Target Area</b>	
	<b>Goals Supported</b>	Housing & support services for those with HIV/AIDS
	<b>Needs Addressed</b>	Housing and services for those with HIV/AIDS
	<b>Funding</b>	HOPWA: \$6,987,769
	<b>Description</b>	Administration funds to assist in coordination and program management not to exceed 3% of the allocation; Resource Identification for planning and collaboration; Permanent housing through the Tenant-Based Rental Assistance (TBRA) housing program; Short-Term Rent, Mortgage and Utility (STRMU) Assistance to assist with preventing homelessness; Permanent Housing Placement (PHP) funds to assist with move-in housing expenses and associated costs.
	<b>Target Date</b>	6/30/2025
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Tenant-Based Rental Assistance (TBRA) - 160 individuals and/or households Short-Term Rent, Mortgage, and Utility (STRMU) Assistance - 90 individuals/and or households Permanent Housing Placement (PHP) - 40 individuals and/or households
	<b>Location Description</b>	Maricopa and Pinal Counties
	<b>Planned Activities</b>	Grantee Administration Resource Identification Tenant-Based Rental Assistance (TBRA) Short-Term, Rent, Mortgage and Utility (STRMU) Assistance Permanent Housing Placement (PHP)
<b>14</b>	<b>Project Name</b>	2024-2027 Southwest Behavioral and Health Services AZH24F001 (SBH)
	<b>Target Area</b>	
	<b>Goals Supported</b>	Housing & support services for those with HIV/AIDS
	<b>Needs Addressed</b>	Housing and services for those with HIV/AIDS
	<b>Funding</b>	HOPWA: \$3,057,521

	<b>Description</b>	Transitional and Emergency Housing funding for leasing and operating for persons that are homeless, at risk for homelessness or unstably housed. Both master-leased and agency owned units are utilized for the Transitional Housing program. Transitional Housing Supportive Services are also provided to housed clients. Employment Services are provided to assist persons with preparing for and securing employment. Services are provided by a non-profit community agency.
	<b>Target Date</b>	6/30/2025
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Transitional/Emergency Housing Leasing and Operating - 130 individuals and/or households Transitional Housing Supportive Services - 130 individuals and/or households Employment Services - 75 individuals
	<b>Location Description</b>	Maricopa and Pinal Counties
	<b>Planned Activities</b>	Transitional/Emergency Housing Leasing and Operating Transitional Housing Supportive Services Employment Services
15	<b>Project Name</b>	2024-2027 Area Agency on Aging AZH24F001 (AAA)
	<b>Target Area</b>	
	<b>Goals Supported</b>	Housing & support services for those with HIV/AIDS
	<b>Needs Addressed</b>	Housing and services for those with HIV/AIDS
	<b>Funding</b>	HOPWA: \$420,315
	<b>Description</b>	Housing Information Services, Housing Advocacy and Tenant-Based Rental Assistance (TBRA) Supportive Services provides funds to employ a Housing Information Specialist, a Housing Advocate and two Housing Case Managers. The Housing Information Services program assists people living with HIV/AIDS to match housing needs with appropriate housing providers in Maricopa and Pinal Counties. The Housing Advocate assists eligible HIV/AIDS clients and their families with maintaining housing stability by helping resolve landlord/tenant issues and providing additional supportive services and referrals. The Housing Case Managers provide ongoing supportive services to clients housed through the HOPWA TBRA program.
	<b>Target Date</b>	6/30/2025

<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Housing Information Services - 450 individuals and/or households Housing Advocacy - 100 individuals and/or households Tenant-Based Rental Assistance (TBRA) Supportive Services - 160 individuals and/or households
<b>Location Description</b>	Maricopa and Pinal Counties
<b>Planned Activities</b>	Housing Information Services Housing Advocacy Tenant-Based Rental Assistance (TBRA) Supportive Services

## **AP-50 Geographic Distribution – 91.220(f)**

### **Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed**

In keeping with HUD entitlement program rules, the City will fund activities in predominately LMI areas or activities that will predominately benefit LMI residents and those with special needs, including programs committed in the Phoenix Choice Neighborhoods, a Neighborhood Revitalization Strategy Areas (NSRA).

### **Geographic Distribution**

<b>Target Area</b>	<b>Percentage of Funds</b>
Edison-Eastlake Choice Neighborhoods	

**Table 8 - Geographic Distribution**

### **Rationale for the priorities for allocating investments geographically**

Funding is generally used throughout the City of Phoenix in low-income areas, however funding may be prioritized for specific targeted areas, such as deteriorated and deteriorating areas for Code Enforcement activities, or as leverage for other funding opportunities, such as the designated area in the Phoenix Choice Neighborhoods Grant.

### **Discussion**

Less than 1% of the CDBG allocation will be expended in the Edison-Eastlake Choice Neighborhoods Target Area.

## Affordable Housing

### AP-55 Affordable Housing – 91.220(g)

#### Introduction

The need for affordable housing in Phoenix for lower-income persons with a broad range of needs is documented. The activities proposed to be supported with CDBG, HOME, and HOPWA funds are all housing priority activities as described in the 2020-2024 Consolidate Plan.

One Year Goals for the Number of Households to be Supported	
Homeless	48
Non-Homeless	502
Special-Needs	330
Total	880

**Table 9 - One Year Goals for Affordable Housing by Support Requirement**

One Year Goals for the Number of Households Supported Through	
Rental Assistance	330
The Production of New Units	550
Rehab of Existing Units	0
Acquisition of Existing Units	0
Total	880

**Table 10 - One Year Goals for Affordable Housing by Support Type**

#### Discussion

HOPWA funds for affordable housing will support 330 special needs households with 160 of those households supported through Tenant Based Rental Assistance, 40 for Permanent Housing Placement and 130 through Transitional Housing support.

HOME funds for affordable housing will support a total of 550 households. Of the 550 households, 540 through the production of new units, and 10 through direct closing cost/down payment assistance to homebuyers.

In addition to the above numbers the city is increasing homeownership activities with The Section 32 program that will assist approximately 10 first-time homebuyers through the purchase of their first home.

## **AP-60 Public Housing – 91.220(h)**

### **Introduction**

Unlike most areas in the country, Phoenix's Public Housing Authority (PHA) is contained within the governmental structure of the City of Phoenix (CoP) as its Housing Department (HOU). The majority of the Housing Department's (HOU) activities are those of a traditional PHA. The Housing Department Director reports to an executive in the City Manager's Office who then reports to the City Manager. All Housing Department employees, including those who provide public housing services, are hired in accordance with the City's civil service rules and regulations.

Contracting and procurement by the HOU is also accomplished through the City's Administrative Rules. Any federal considerations are incorporated into the contracting and procurement processes. Services benefitting the Housing Department and its tenants that are funded by the City of Phoenix include various recreation programs through the Parks and Recreation and Library departments and case management services from the Human Services Department.

Any proposed development sites, which are selected in accordance with the relevant policies in the Consolidated Plan, must be approved by the City Council before they are purchased. The City's Five-Year and Annual Public Housing Authority (PHA) Plan is also approved by the City Council.

### **Actions planned during the next year to address the needs to public housing**

For the 24-25 FY, COP HOU will submit an allocation plan to HUD for the Capital Fund Program formula grant for \$2,500,000. Funding will support the capital improvements at Maryvale Parkway Terrace. Activities will include admin, operations, and major rehabilitation of the 108-unit senior public housing property. The property will receive new plumbing and a full remodel of the interior of all units. Funds may be utilized for demo and relocation for AMP 3 in preparation for the City's Choice Neighborhoods Implementation.

In 2018, HOU was awarded a \$30 million HUD CN Implementation Grant to revitalize the Edison-Eastlake Community (EEC) located east of downtown Phoenix. Through CN, HOU is charged with redeveloping public housing sites into new, energy-efficient mixed-income housing, revitalizing and improving conditions in the surrounding neighborhood, and providing supportive services to individuals, families and youth in the area. The grant involves a six-year comprehensive implementation process with residents, City departments, private partners and community stakeholders. Using the EEC's Transformation Plan to address Housing, People and Neighborhoods, known as the community-driven One Vision Plan (OVP), Phoenix will leverage and finance development activities that will initiate neighborhood change. Housing: Redevelop the EEC's three aged and obsolete public housing

developments that include 577 units, Sidney P. Osborn Homes (SPO), A.L. Krohn Homes (ALK), and Frank Luke Homes (FLH) into 1,019 units of high quality, mixed-income living with modern amenities. Soluna, located at 950 N. 19th St., is the first phase of the redevelopment: Soluna I, completed in Dec. 2021, includes 111 units while Soluna II, completed in April 2022, includes 66 units. During Fiscal Year 2023-24, the following developments, as part of the second phase, located on the former FLH site, will be underway and/or completed: Harmony at the Park (HATP) I that includes 120 units welcomed residents in February 2023 while d HATP II with 115 units was completed in December 2023. Construction of the third phase, HATP III, a 90-unit residential community, commenced in October 2023 and is anticipated to be completed in summer 2025 while Demolition of the ALK site was completed in in August 2023 to make way for Horizon on Villa, a 109-unit community. The fourth phase includes the demolition and redevelopment of SPO into a 364-unit apartment community, to be developed in three phases, with construction on the 115-unit first phase, commencing in approximately late 2024. Construction on Phase II, to include 109 units is anticipated to begin in spring 2025, and Phase III with 140 units is expected to commence in fall 2025. All phases of the CN multi-family redevelopment projects will include Section 8 project-based vouchers, Low Income Housing Tax Credits and market-rate units. All multi-family communities will incorporate public art to contribute to neighborhood beautification/revitalization. Lastly, Trellis at the Park, with construction anticipated to begin in summer 2024 will include 44 homeownership townhomes: 29 will be affordable and 15 market-rate.

### **Actions to encourage public housing residents to become more involved in management and participate in homeownership**

The City is increasing homeownership activities with the Section 32 Program that will assist approximately 10 first time homebuyers through the purchase of their first home. The Housing Department has been approved to sell two hundred ninety-nine homes from the City of Phoenix public housing portfolio to low-income first-time homebuyers through the Section 32 Program. As part of this program, families must maintain the home as their permanent residence for ten years to receive a forgivable down payment assistance loan equal to a 20% discount off the home's appraised value. The Housing Department is projecting to sell twenty (20) homes during FY 2023-2024. During the FY 2023-2024, the Housing Department anticipates selling nine (9) homes through the Section 32 Program. During the FY 2023-2024, the Housing Department sold eleven (11) homes through the Section 18 Program. During the FY 2023-2024 the Housing Department is seeking HUD approval to sell seventeen (17) homes from the City of Phoenix public housing portfolio, through the Section 18 Program.

### **If the PHA is designated as troubled, describe the manner in which financial assistance will be**

## provided or other assistance

The PHA is not designated as troubled.

## Discussion

**The Housing Supportive Service (HSS) Program** is committed to programs that promote economic opportunity and social integration for residents of public/assisted housing. HSS's Housing Coalition of Service Providers (CSP) consists of over 100 social services, education, employment, health care, youth, and elderly care service providers to assist residents in becoming self-sufficient and enhance their quality of life. These centers offer technology enrichment resources for households who do not have personal access to a computer/internet such as open lab, tutoring, and employment assistance.

**The Family Self Sufficiency (FSS) Program** has dedicated case management staff linking families to services that promote economic growth and financial independence. Of the total number of case closures in FY 22-23, there was a successful graduation rate of 52%, with 26 participants graduating during the FY. FSS participant income increased approximately 2.3 times from enrollment to graduation. Approximately \$131,661 in escrow funds was disbursed to successful graduates; a \$28,623.76 increase from the prior FY.

**The Permanent Supportive Housing Youth Program** provides intervention and prevention services for the children of the families living at Aeroterra's PSH dedicated units. The program serves approximately 75 youth to ensure youth remain successfully in school.

In November 2023, **Phoenix Starfish Place** converted to a Transitional Housing Model to provide more comprehensive services to the participants. The program serves fifteen households of women who have been sexually trafficked, and their children. Two full-time case managers provide trauma informed case management and support services on-site to resident households.

**The Senior Service Coordination Program** provides Service Coordinators are located onsite at each Senior Housing facility to assist elderly and disabled residents in maintaining independent living. Coordinators work with local community resources to provide medical care, meals/food boxes, counseling, transportation, nutrition, financial assistance, and housekeeping services.

**The branded iWORK (Improving Work Opportunities and Resident Knowledge) Center** offers sustainability services following the Jobs Plus grant period. As an ARIZONA@WORK Affiliate site, it

focuses on developing job-driven strategies to enhance earnings and employment outcomes for Marcos de Niza residents. Staffed with a Caseworker III supervisor, on-site Workforce Specialist, service coordinator, and part-time receptionist, the center facilitates resident access to training and employment opportunities while promoting work readiness, employer connections, educational advancement, technology skills, and financial literacy.

**The Choice Neighborhood Grant** focuses on three areas: Neighborhood, People, and Housing. HSS is the People Lead for this grant. The HSS case management team delivers comprehensive services to enhance economic, education, and health outcomes for Edison Eastlake Community residents. Through the collaboration with CSP, partner services are offered both on and off-site. Since the program's inception, the employment rate of work-able residents has increased to 49% from a baseline of 34%.

**The ROSS Service Coordinator Program** offers on-site service coordination at Aeroterra and Henson Village Communities. These coordinators collaborate with the CSP to deliver case management and facilitate access to resources, including financial education, college readiness programs, post-secondary financial aid, health and wellness initiatives including food distributions, and programs aimed at enhancing education and self-sufficiency.

## **AP-65 Homeless and Other Special Needs Activities – 91.220(i)**

### **Introduction**

The City of Phoenix is highly engaged in local and regional planning efforts and activities to reduce and end homelessness. Outcomes are achieved through collaborations and partnerships with internal and external partners from diverse fields and organizations. Internally, City departments including Housing, Human Services, Neighborhood Services, Police, Fire, Parks and Recreation, Street Transportation, Public Works, Library, Court, and others work together to coordinate services and leverage resources. Similarly, the City is an active participant in the regional Continuum of Care facilitated by the Maricopa Association of Governments (MAG) and works with a multitude of external organizations including state and county government, private and non-profit organizations, and the faith-based community agencies to achieve collective impact. Services and support to end homelessness are provided directly through City staff and through contracts and agreements with subrecipient organizations.

### **Describe the jurisdictions one-year goals and actions for reducing and ending homelessness including**

#### **Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs**

The City of Phoenix formally created the Office of Homeless Solutions (OHS) in 2022 to further expand and implement activities related to homelessness performed by the City. OHS is a function of the City Manager's Office, and the new office reflects the City's priority to increase transparency and direct outreach into the community. With a staff of 33, OHS is the largest funder of street outreach in the region, with 16 positions in the office directed to community-facing activities including outreach caseworkers, PHX C.A.R.E.S, and Homeless Liaisons. In addition, OHS funds partners for rapid-rehousing, temporary emergency shelter, shelter operations, navigation, and behavioral health services. OHS provides support for people experiencing homelessness and is committed to ending homelessness through a comprehensive regional approach to shelter and heat relief, outreach, supportive and behavioral health services, homelessness prevention, and housing. OHS has focused primarily on the creation of new indoor shelter beds through major capital investments and providing Heat Relief during the hot summer months.

The City has re-designed services and outreach to make them more effective and reduce barriers which keep people from accepting services which is a major reason people are accepting services. The City now provides: shelters that accept pets, spaces where couples can remain together, and storage so that people can take all of their belongings when entering shelter.

In addition, City staff provides direct outreach and engagement services through an innovative partnership between the Human Services, Office of Homeless Solutions, Police, Neighborhood Services, Street Transportation, and Public Works departments called Phoenix C.A.R.E.S., which joined forces to

address significantly increased numbers of homeless encampments throughout the city. The innovative City team, in partnership with community-based crisis intervention and outreach providers work in coordination to eliminate homeless encampments and reconnect individuals to housing and services through a combination of support, enforcement and abatement strategies.

Finally, the City participates in the Maricopa County Outreach Collaborative which develops and supports implementation of the regional Best Practices for street outreach services and coordinates regional outreach activities and initiatives. The City also supports and participates in Project Connect events coordinated by the Valley of the Sun United Way to connect or reconnect persons experiencing homelessness with services.

### **Addressing the emergency shelter and transitional housing needs of homeless persons**

The City continues to support emergency shelter services for individuals and families through multiple sub recipient contracts with non-profit providers including Central Arizona Shelter Services (single adults), United Methodist Outreach Ministries (single women and families) and Chicanos Por La Causa (families) with ESG and CDBG funds. Additionally, the City is utilizing General Funds and American Rescue Plan Act funds to support new shelter projects in the region. These include shelter for seniors, single adults, and family units.

In alignment with the Maricopa Continuum of Care, the City supports regional efforts to minimize the length of time homeless through a Housing First approach. To achieve this goal, the City is prioritizing resources to rapid rehousing interventions, which tend to be more flexible and efficient than traditional transitional housing models, which can be time and resource intensive.

The Housing Department (HOU) was awarded 390 Emergency Housing Vouchers (EHV) effective July 1, 2021 to individuals and families who are (1) homeless; (2) at risk of homelessness; (3) fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking or human trafficking; or (4) recently homeless and for whom providing rental assistance will prevent the family's homelessness or having high risk of housing instability. The HOU collaborates with the Maricopa Association of Governments (MAG) and Coordinated Entry to receive referred applicants and provide housing search and leasing assistance to eligible populations. EHV's operate in the same manner as the Housing Departments tenant-based voucher program except as otherwise provided in the applicable HCV Administrative Plan chapter.

The HOU has applied for an available allocation of Stability Vouchers (SVs). The HOU plans to administer the SVs serving homeless, at-risk of homelessness, those fleeing or attempting to flee domestic violence, dating violence, sexual assault, stalking or human trafficking, and veterans and families that include a veteran family member that meet one of the preceding criteria. If awarded, SVs will operate in the same manner as the HOU tenant based voucher program except as otherwise provided in the applicable

HCV Administrative Plan chapter.

**Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again**

The Maricopa County region has implemented a Coordinated Entry System with the goal of prioritizing resources to those who are most vulnerable and minimizing length of time in homelessness. The Maricopa County System includes five primary points of entry: 1) The Family Hub for families with children; 2) the Welcome Center for single men and women; 3) Centralized Screening for victims of domestic violence; 4) an entry point for unaccompanied youth; and 5) US military veterans. The Continuum of Care has adopted the Vulnerability Index Service Prioritization Decision Assessment Tool (VI-SPDAT) as the regional housing needs assessment tool. Individuals, families, and unaccompanied youth are being prioritized for housing and services based on acuity, chronicity, and length of time experiencing homelessness. The CoC recently introduced a pilot to change assessment and prioritization moving forward.

The City of Phoenix Human Services and Housing Departments have partnered to provide permanent supportive housing to 33 chronically homeless singles and families with a preference for veterans at the Housing Department's new public housing site called Aeroterra. Aeroterra, formerly known as Luke Krohn, is a unique, affordable master-planned housing development that offers housing to mixed income individuals, families, and seniors. The 33 chronically homeless singles and families are identified and referred through the regional Coordinated Entry System as established by the Maricopa Association of Government Regional Continuum of Care. In addition to providing permanent supportive housing, intensive case management services are offered on-site at Aeroterra to ensure the 33 chronically homeless singles and families receive the support and resources needed to transition from homelessness to housed and thriving.

The Human Services and Housing Departments will continue their partnership with the Veterans Administration (VA) in the coming year to support move-in assistance and rent/utility deposits for Veterans receiving VASH vouchers. Through this partnership, the lease-up process has decreased to as little as 30-days from identification to housing.

The City has also increased affordable units by overcoming barriers that limited the City from certain acquisition opportunities through the creation of the Phoenix Residential Investment Development Effort (PRIDE) Board, a 501c3 nonprofit agency. PRIDE was created by the City to pursue development or

acquisition opportunities to increase the supply of affordable housing for low-and moderate income families. As a non-profit entity, PRIDE is able to access various funding sources not directly available to the City or to acquire/construct single and multi-family housing.

**Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); or, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs.**

The Human Services Department addresses emergency housing and service needs through various services and programs. Three Phoenix Family Services Centers maintain year-round capacity for providing case management, navigation, and financial assistance to clients through utilization of a broad base of funding resources. Through this direct service system, Family Services Center staff assist clients with eviction and foreclosure prevention, as well as help families move into more affordable or adequate living environments by covering move-in deposits and rental/utility assistance. The department also partners closely with the organizations that provide behavioral health and detox services to individuals and families in crisis. In Fiscal Year 2023-24 to date, 2,040 households have been served with 3,089 rent and utility services, along with 329 clients receiving case management services.

## **Discussion**

The focus of the 2024-25 year for the City of Phoenix is to increase the number of shelter beds available in the region, provide homelessness prevention, street outreach, and provide rapid re-housing programs. In addition, the City of Phoenix is the impact of innovative collaboration and partnerships focused on regional impact. Through work with the Continuum of Care, the region is aligning contracted services for Emergency Shelter, Outreach and Rapid Re-Housing through the ESG Collaborative. This alignment will improve regional reporting and will enable providers to utilize consistent measurements and report the same outcomes regardless of the funding source. This alignment will ultimately lead to the ability to “right size” interventions and ensure resources are utilized where they are needed most.

During fiscal year 2024-25, the Housing Department will implement the following:

By October 1, 2024, Housing Quality Standards (HQS) will be replaced with National Standards for the Physical Inspection of Real Estate (NSPIRE) for the housing choice and project-based voucher programs.

The department will comply with all Housing Opportunity through Modernization Act (HOTMA) requirements no later than January 1, 2025. The department will establish the Compliance Date based

on its housing software's ability to submit the Family Report HUD Form 50058 to the new HIP repository.

By January 1, 2025, the Housing Choice Voucher (HCV) program will adopt Small Area Fair Market Rents (SAFMRs). SAFMRs are calculated at the zip code level rather than the larger metropolitan area level, which allows Housing Agencies to establish payment standards that better reflect the local market and help voucher holders access neighborhoods of their choice.

Program highlights and success during fiscal year 2023-24 were as follows:

In Spring 2024, the Housing Department released a request for proposals to award up to 250 Project-Based Vouchers (PBVs) to new construction housing developments in Phoenix. Responsive proposals are evaluated and will be awarded Spring/Summer 2024, subject to approval, availability, and funding by HUD.

In September 2023, the Housing Department successfully opened the pre-application for the HCV waitlist after seven years. The program assists low-income individuals and families afford decent, safe and sanitary housing in the private rental market. The list was opened for 15 days and received over 43,000 pre-applications, an increase of 62 percent from 2016.

The Housing Department was awarded 53 additional housing choice vouchers effective September 2023.

In June 2023, the Housing Department successfully leased 100 percent of the 390 allocated Emergency Housing Vouchers (EHV) provided to house some of the most vulnerable residents in the community. T

**AP-70 HOPWA Goals– 91.220 (I)(3)**

<b>One year goals for the number of households to be provided housing through the use of HOPWA for:</b>	
Short-term rent, mortgage, and utility assistance to prevent homelessness of the individual or family	90
Tenant-based rental assistance	160
Units provided in permanent housing facilities developed, leased, or operated with HOPWA funds	40
Units provided in transitional short-term housing facilities developed, leased, or operated with HOPWA funds	130
<b>Total</b>	<b>420</b>

## **AP-75 Barriers to affordable housing – 91.220(j)**

### **Introduction:**

This narrative explains the degree to which the cost of housing incentives to develop and maintain affordable housing are impacted by public policies that could include, but are not limited to, tax policies, land use, zoning ordinances, building codes, fees, growth limits and other policies.

However, the public policies stated above serve as an important function in controlling the type and quality of growth in Phoenix. The City has knowingly chosen to require that housing developments within Phoenix adhere to specific policies governing overall City quality of life as well as high quality housing products.

### **Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment**

The City may undertake any of the following actions to help foster the removal of barriers for affordable housing production. Actions to implement the strategies may vary during this reporting year:

- Ongoing availability of down payment and closing costs assistance for 1st time homebuyers at or below 80% area median income
- Ensure housing needs of special needs populations are met by setting aside funding for specialized projects
- Competition for Low-income Housing Tax Credits (LIHTC) for the purpose of replacing aging public housing units with new, energy efficient units
- Acquisition of properties by the City through its non-profit organization, Phoenix Residential Investment Development Effort (PRIDE)
- Inclusion of a refinancing option using HOME funds for non-profit developers/owners of affordable housing who include major rehabilitation to the property
- Willingness to provide loan modifications for City loans when cash flow problems are not caused by poor financial or property management
- Provide HOME and CDBG funds for aging properties with rent restricted units which need major rehabilitation
- Participation in Choice Neighborhoods Program by which public housing units can be increased and replaced with updated units
- Utilize the RAD program to redevelop Public Housing units
- Identification of underutilized Public Land for housing redeveloped by non-profit and for-profit developers
- Project-based Section 8 Housing Choice Vouchers and public housing units

- Utilization of VASH Vouchers

The implementation of the nine policy initiatives included in the Housing Phoenix Plan will establish zoning incentives for affordable housing developers, create allowances for accessory dwelling units, increase resources (such as grants and loans for affordable housing developers), streamline processes, and continue to implement an education campaign to help communicate the importance of housing in our community. For the 24-25 Fiscal Year, Aeroterra II and Aeroterra III will pursue conversion through the RAD Program without any rehabilitation. This will convert the properties subsidy from Public Housing to Project-Based Section 8 which is a more sustainable long term funding source and provides more flexibility for future capital improvements.

**Discussion:**

The Open Doors Down Payment Assistance (DPA) is a City-wide program targeting first-time homebuyers. Eligible families receive direct subsidy of down payment and/or closing costs assistance through a zero percent interest forgivable loan. The home must be used as their primary residence during the period of affordability. The Housing Department has contracted with HUD approved Housing Counseling Agencies (HCA) to administer the program and assist families through the close of escrow.

Soluna I, the first phase of the redevelopment completed in Dec. 2021, includes 111 units and Soluna II 66 units completed in April 2022. During Fiscal Year 2023-24, the following developments, as part of the second phase, located on the former FLH site, will be underway and/or completed: Harmony at the Park (HATP) I that includes 120 units welcomed residents in February 2023 while d HATP II with 115 units was completed in December 2023. Construction of the third phase, HATP III, a 90-unit residential community, commenced in October 2023 and is anticipated to be completed in summer 2025 while Demolition of the ALK site was completed in in August 2023 to make way for Horizon on Villa, a 109-unit community. The fourth phase includes the demolition and redevelopment of SPO into a 364-unit apartment community, to be developed in three phases, with construction on the 115-unit first phase, commencing in approximately late 2024. Construction on Phase II, to include 109 units is anticipated to begin in spring 2025, and Phase III with 140 units is expected to commence in fall 2025. All phases of the CN multi-family redevelopment projects will include Section 8 project-based vouchers, Low Income Housing Tax Credits and market-rate units. Lastly, Trellis at the Park, with construction anticipated to begin in summer 2024 will include 44 homeownership townhomes: 29 will be affordable and 15 market-rate. Neighborhood: Planned improvements include new and expanded parks featuring shade and modern family-friendly amenities. Construction of the Edison Park Expansion and new Linear Park projects will commence in summer 2024, while the redevelopment of Kana Park as part of the SPO housing community is expected to begin in late 2025. Other neighborhood improvements include open space; bike lanes, pedestrian safety upgrades; beautification; public art; Wi-Fi; and digital literacy. In addition, targeted demolition and rehabilitation of the former Crippled Children’s Hospital into the Edison Impact Hub (EIH) is anticipated to begin in late summer 2024. The EIH will house a behavioral and

health clinic, community kitchen, workforce development center, digital equity lab, office space, and classrooms/meeting rooms. People: Supportive services that are being offered include case management; relocation assistance; workforce/employment; healthy living and educational needs; youth services; and resident and community engagement. The Aeroterra Community Center, located within the EEC, was the first HUD-approved EnVision Center in Arizona, where public-private and nonprofit partners provide services designed to assist residents in achieving self-sufficiency.

For the 24-25 Fiscal Year, Aeroterra II and Aeroterra III will pursue conversion through the RAD Program without any rehabilitation. This will convert the properties subsidy from Public Housing to Project-Based Section 8 which is a more sustainable long term funding source and provides more flexibility for future capital improvements.

## **AP-85 Other Actions – 91.220(k)**

### **Introduction:**

This narrative provides details on how the City of Phoenix is addressing community's needs through other actions not previously identified in the Annual Action Plan.

### **Actions planned to address obstacles to meeting underserved needs**

The City of Phoenix Housing Department is facing a great challenge in serving families at 0% to 50% of median income. The City's wait lists for all its assisted housing programs – public housing, senior housing, and the Housing Choice Voucher program – have many more families than can be served in a reasonable length of time. Currently there are over 63,000 households on the Section 8 Housing Choice Voucher waitlist, public housing waitlist and the Housing Department's affordable housing portfolio waitlist. According to the 2020-2024 Consolidated Plan, virtually every agency serving persons with special needs (i.e., frail elderly, homeless, victims of domestic violence, persons with disabilities, persons living with HIV/AIDS, etc.) consistently report a high unmet need for affordable housing. These agencies receive numerous calls every month from family members, caseworkers and clients seeking affordable housing.

Another indication of the housing affordability problem is found in The Gap A Shortage of Affordable Homes April 2022 Report by the National Low-income Housing Coalition. In the report it stated that 193,961 or 21% of renter households are extremely low income. There is a shortage of 143,998 available affordable rental homes for extremely low-income renters. 76% of extremely low-income renter households are severely cost burdened.

As of the 2023 Point-in-Time (PIT) count in January 2023, there were 9,642 people experiencing homelessness in Maricopa County as a whole, with 4,908 individuals unsheltered and 4,734 individuals sheltered. Of those unsheltered, 3,333 were counted within the city of Phoenix. Of those sheltered, 3,569 were counted in the city of Phoenix.

The availability of affordable housing for very-low-income individuals on minimum wage or living on SSI payments is quickly diminishing. This unavailability of affordable housing at the very-low-income level can only exacerbate the problem of homelessness.

In order to strengthen the delivery system or fill gaps in services currently being provided, the City will encourage private participation in the form of nonprofit entities and additional leveraged funds. The City will also continue to build partnerships with other governmental agencies and municipalities facing

these regional problems.

### **Actions planned to foster and maintain affordable housing**

The City uses HOME/CDBG funds for acquisition, construction and/or rehabilitation of affordable rental housing units through an annual public Call for Interest to the development community. The City also works with the Phoenix (PHX) Industrial Development Authority who provides tax-exempt bond funding & the AZ Dept. of Housing which provides LIHTC to create affordable housing opportunities in Phoenix.

Affordable Housing program goals include: Preservation of Housing Department (HD) investments & continued affordability; improvement of distressed/foreclosed properties; creation and expansion of long-term affordability; investment in location-critical properties, such as those near employment and transportation centers as well as in areas lacking affordable rental units; leveraging federal funding with private equity and investment.

The HD administers a down payment assistance program for first-time homebuyers. Eligible families receive down payment assistance in the form of a zero-interest due on sale loan as long as the home remains the family's principal residence during the affordability period. The HD contracts with agencies to assist potential homeowners in obtaining a mortgage, and works with lenders and title agencies to help with closing. The City also funds homeownership programs that: construct new homes in neighborhoods undergoing revitalization; utilize mortgage financing to lower interest rates and increase overall community participation in developing homeownership opportunities.

Phoenix City Council unanimously approved the first-ever Housing Phoenix Plan (HPP). As the fastest growing city in the nation, this initiative works to address our many housing needs and recommends solution-oriented policies to create a better Phoenix. The HPP documents the findings of the city's Affordable Housing Initiative, which launched in 2019 with the goal of completing a housing needs assessment and establishing policy recommendations to address the city's current housing challenge.

Through extensive research and community outreach, the plan identifies the community's housing needs, documents the housing gap, compiles nationwide best practices and recommends the following 9 policy initiatives to reach the goal of creating a stronger and more vibrant Phoenix through increased housing options:

1. Prioritize New Housing in Areas of Opportunity
2. Amend Current Zoning Ordinance to Facilitate More Housing Options (Affordable Housing Developer Incentives, Accessory Dwelling Unit Allowances, Expand Walkable Urban Code)
3. Redeveloped City-Owned Land with Mixed Income Housing (City Council approved parcel list)
4. Enhance Public-Private Partnerships and Increase Public, Private, and Philanthropic Financing
5. Building Innovations and Cost Saving Practices (Assigned Review Teams with the Planning and Development Department, Affordable Housing Advocacy, Infrastructure Fund for Affordable Housing Developers, Continuing Ongoing Research into cost-saving practices)

6. Increase Affordable Housing Developer Representation (Boards, Commissions and Committees such as Planning Commission and Village Planning Committee)
7. Expand Efforts to Preserve Existing Housing Stock (Strategic Acquisitions, Community Land Trust, Expand Landlord Incentive Program, Expand Rental Rehabilitation Program).
8. Support Affordable Housing Legislation
9. Education Campaign

Phoenix has experienced consistent population growth which has outpaced the growth of the housing market. The City created this nine-point initiative plan to establish zoning incentives for affordable housing developers, create allowances for accessory dwelling units, increase resources, streamlines processes, and establish an education campaign.

### **Actions planned to reduce lead-based paint hazards**

The reduction of lead-based paint hazards is a continuing priority and objective in Phoenix. Lead Safe Phoenix is funded by HUD through the Office of Lead Hazard Control and Healthy Homes (OLHCHH). This grant funded program is available at no cost to eligible City of Phoenix households who live in homes constructed prior to 1978, have children under six years old or a pregnant woman living in the home, and meet the federal income requirements. The program recruits eligible households through community outreach events, parent education sessions, and referrals from various partner agencies. Lead Safe Phoenix also conducts educational programs focused on the dangers of lead-based paint for healthcare providers, case managers, home health professionals, and other key stakeholders. Enrolled homes are assessed for lead-based paint hazards by EPA certified testing consultants. When lead hazards are found, the homes are evaluated for other health and safety issues and certified housing rehabilitation specialists prepare a plan to address identified hazards. Lead hazard removal is performed by EPA certified contractors. When needed, residents are temporarily relocated from their home until the identified lead hazards are removed and it is safe for the household to return. Lead Safe Phoenix focuses on reducing childhood exposure to lead-based paint hazards by providing information and education in the community, and through housing rehabilitation interventions that help create safe and healthy homes.

### **Actions planned to reduce the number of poverty-level families**

Family Services Centers - The City of Phoenix Human Services Department offers a variety of social services to low-income households experiencing crisis. Services are provided through three Family Services Centers geographically dispersed throughout the city. Each center provides a broad range of assistance to Phoenix residents with urgent needs including utility bills, eviction prevention, rent/mortgage payment, as well move-in and deposit costs. Caseworkers also provide employment, budgeting, benefit application assistance, and social and life skills development through case management and navigation. These services assist families and individuals identify and resolve current

barriers to poverty and ultimately achieve self-sufficiency.

Volunteer Income Tax Assistance (VITA) Program - The City of Phoenix Human Services Department continues to administer a Volunteer Income Tax Assistance (VITA) program focused on assuring low-to-moderate income households receive free tax preparation services including filing for the Earned Income Tax Credit (EITC). EITC has proven to be the largest and most effective anti-poverty program in our nation. In 2022/2023, 259 volunteers prepared returns for 3,574 households with over \$4.3 million in federal returns. The refunds not only provide financial relief to recipients but are an economic benefit to the entire community. Additionally, volunteers also provide financial education related to filing income tax returns with the intent of creating greater awareness on the income tax preparation process.

Rapid Re-Housing – City of Phoenix will provide Rapid Re-housing Services to those clients who meet the Category 1 definition of Homeless by targeting chronically homeless, Veterans, as well as other homeless individuals and families.

### **Actions planned to develop institutional structure**

The City of Phoenix works closely with its public nonprofit and private partners in order to develop institutional structure. The opportunities described below will be explored to further develop the institutional structure:

Explore alternative funding sources to tackle priorities set out in the Consolidated Plan. Deliver focused technical assistance to encourage affordable housing for lower income persons in addition to special needs and homeless persons as well as priority community development needs. Continue to foster the participation of an increasing number of private and non-profit entities to deliver affordable and special needs housing. Increase and fortify partnerships with the development community to focus and innovatively attend to affordable housing needs and issues. Utilize public funds with other private, non-profit, foundation and other alternative sources to stimulate affordable housing, homeless and special needs housing production as well as neighborhood revitalization and stabilization. Work cooperatively on homeless and supportive housing issues through the 'continuum of care' process. Pursue local sources of financing for priority affordable and special needs housing production, neighborhood preservation and community development.

### **Actions planned to enhance coordination between public and private housing and social service agencies**

The City's Housing Department conducts regular public forums to receive input from private and nonprofit housing developers. A List-Serve has been established to communicate with the housing community any updates, regulatory changes, available funding for housing development and public meetings related to housing development or services. Housing Supportive Services (HSS) has established a Housing Coalition of Service Providers, which consists of education, employment, health care, youth,

and elderly care service providers to help connect low-income residents to services and resources. This Coalition has grown to over 100 different programs and agencies. A subcommittee of this Coalition is the Early Education Team (ECET) comprised of agencies serving children ages 0-5 and elementary school aged children.

The method for selecting HOPWA Project Sponsors is to conduct an open, competitive Request for Proposal (RFP) process. This includes providing full access to community-based nonprofit organizations, public agencies and minority owned businesses providing HIV/AIDS services. Prior to the issuance of a RFP, community outreach, meetings and communication through email occurs to ensure community organizations are aware of the upcoming RFP and to receive feedback on current services and/or gaps in services.

**Discussion:**

The actions and activities further develop a programmatic response to meeting the needs of those identified as underserved.

## Program Specific Requirements

### AP-90 Program Specific Requirements – 91.220(I)(1,2,4)

#### Introduction:

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

#### Community Development Block Grant Program (CDBG)

##### Reference 24 CFR 91.220(I)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed	500,000
2. The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan.	0
3. The amount of surplus funds from urban renewal settlements	0
4. The amount of any grant funds returned to the line of credit for which the planned use has not been included in a prior statement or plan	0
5. The amount of income from float-funded activities	0
<b>Total Program Income:</b>	<b>500,000</b>

#### Other CDBG Requirements

1. The amount of urgent need activities	0
2. The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income. Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan.	70.00%

#### HOME Investment Partnership Program (HOME)

##### Reference 24 CFR 91.220(I)(2)

1. A description of other forms of investment being used beyond those identified in Section 92.205 is

as follows:

Not applicable.

2. A description of the guidelines that will be used for resale or recapture of HOME funds when used for homebuyer activities as required in 92.254, is as follows:

The City conducts homebuyer activities solely through its Open Doors Down Payment Assistance Program. This program provides direct subsidies to low-income households in the form of a forgivable loan used for down payments and closing costs. The City utilizes a recapture method for this program through a forgivable loan which offers a pro rata reduction of the loan balance during the period of affordability. As long as the borrower is able to own, occupy and use the property as their principal residence, the loan balance is partially forgiven over time until it is fully released at the end of the period of affordability. These requirements as well as the forgiveness schedule are stated in the down payment assistance loan documents and secured through a recorded deed of trust on the property as well as a recorded affordability covenant running with the land. Period of affordability is as follows:

1. 5-year period of affordability for loan amounts up to \$14,999
2. 10-year period of affordability for loan amounts of \$15,000 to \$40,000
3. 15-year period of affordability for loan amounts over \$40,000.

The following forgiveness schedule is used for this program:

1. Loans of \$14,999 or less - 25% of the loan is forgiven each year beginning on the second anniversary/year of the recording of the Deed of Trust
2. Loans \$15,000 to \$40,000 - 20% of the loan is forgiven annually beginning on the sixth anniversary/year of the recording of the Deed of Trust
3. Loan amounts over \$40,000 - 10% of the loan is forgiven annually beginning on the sixth anniversary/year of the recording of the Deed of Trust.

If, during the period of affordability, the borrower ceases to own, occupy and use the property as their principal residence, the City will recapture either all or a portion of the original loan amount. If the borrower voluntarily or involuntarily transfers their interest in the property (e.g., the property is sold or foreclosed upon), the City will recapture the loan amount less any forgiveness in accordance with the loan agreement. These funds will be recaptured from available net proceeds. Net proceeds are defined as the sales price minus superior loan repayment (other than HOME funds) and any closing costs. If the borrower continues to own the property but ceases to occupy and use the property as the borrower's principal residence (e.g., the property is rented or vacant), the borrower

will pay an immediate recapture amount of the full original loan balance.

3. A description of the guidelines for resale or recapture that ensures the affordability of units acquired with HOME funds? See 24 CFR 92.254(a)(4) are as follows:

The HOME multifamily program ensures affordability by placing a land use restriction on the property/land that is recorded with the Maricopa County Recorder's Office. This restriction assists in securing the affordable HOME units for the required affordability period.

4. Plans for using HOME funds to refinance existing debt secured by multifamily housing that is rehabilitated with HOME funds along with a description of the refinancing guidelines required that will be used under 24 CFR 92.206(b), are as follows:

The Housing Department may consider a citywide refinancing program, as an investment strategy for acquisition and/or rehabilitation of affordable rental projects sponsored by nonprofit housing developers with a minimum HOME investment of \$1,000 per unit. All rehabilitated units must be located within Phoenix City Limits and meet the City of Phoenix Minimum Property Standards. Priority will be given to projects already supported by City funds. While refinancing may be an eligible activity in the preservation of affordable rental housing, it will not be eligible as the primary purpose of the Department's refinancing investment strategy. "Taking out" or "cashing out" by developer/borrower of capital equity will not be permitted under the Department's refinancing investment strategy.

Nonprofit housing developers may be eligible to refinance existing debt using Housing Department funds when rehabilitation of the project and refinancing is necessary to create or continue long-term affordability rental restrictions. Through an application process, projects must provide a management plan and 15-year proforma. City staff will review and underwrite the project to determine feasibility. Aspects such as property management, financial need, long term financial feasibility, market demand and level of rehabilitation will be reviewed to determine the project feasibility. Housing Department funds utilizing federal block grant funds such as HOME Investment Partnerships Program cannot be used to refinance FHA loans and/or multifamily mortgage loans made or insured by any federal program including the Community Development Block Grant Program (CDBG). Projects must be developed by a nonprofit agency and located jurisdiction wide (anywhere within the City of Phoenix). The new investment must create additional affordable units and/or be used to maintain current affordable units.

All projects are subject to long-term affordability restrictions which limit resident incomes and rents based on levels of area median income (AMI) established annually by the U.S. Department of Housing and Urban Development (HUD). All units receiving Department refinancing assistance must be reserved for households below 60% of AMI. An affordability restriction of at least 30 to 40 years will be required on all units assisted through the refinancing investment strategy. Specific project

requirements will determine period of affordability restriction.

5. If applicable to a planned HOME TBRA activity, a description of the preference for persons with special needs or disabilities. (See 24 CFR 92.209(c)(2)(i) and CFR 91.220(l)(2)(vii)).
6. If applicable to a planned HOME TBRA activity, a description of how the preference for a specific category of individuals with disabilities (e.g. persons with HIV/AIDS or chronic mental illness) will narrow the gap in benefits and the preference is needed to narrow the gap in benefits and services received by such persons. (See 24 CFR 92.209(c)(2)(ii) and 91.220(l)(2)(vii)).
7. If applicable, a description of any preference or limitation for rental housing projects. (See 24 CFR 92.253(d)(3) and CFR 91.220(l)(2)(vii)). Note: Preferences cannot be administered in a manner that limits the opportunities of persons on any basis prohibited by the laws listed under 24 CFR 5.105(a).

**Emergency Solutions Grant (ESG)  
Reference 91.220(l)(4)**

1. Include written standards for providing ESG assistance (may include as attachment)

The City of Phoenix utilizes the Maricopa Regional Continuum of Care Community ESG Written Standards developed and approved through the Maricopa Regional CoC in the direct provision of ESG assistance. Likewise, the City contractually requires sub recipients to provide ESG assistance in alignment with applicable standards.

2. If the Continuum of Care has established centralized or coordinated assessment system that meets HUD requirements, describe that centralized or coordinated assessment system.

The CoC operates a Coordinated Entry (CE) system for all people experiencing homelessness. The Access Points use a common assessment tool to determine the housing intervention that is best suited for the client(s). The assessment tool is then utilized to determine if domestic violence is a factor and if so, the victim's immediate safety is subsequently assessed. Client(s) may then be referred to the DV Centralized Screening (CS) system, the parallel system for victims of domestic violence. Once safety is addressed, then the housing assessment tool is administered by CE and referrals are made based on the substantiated need. Client choice is also considered when making a referral as many housing options are presented and the client choice is paramount to the success of the intervention. Many DV providers were involved in the development of the CE system to ensure that survivor remains safe and connection to the DV system as well as the variety of housing options.

The Family Housing Hub serves as the main point of entry for families experiencing homelessness in

Maricopa County. The Family Housing Hub coordinates shelter and housing referrals for families. The Welcome Center serves as the main access point wherein single adult individuals experiencing homelessness are engaged. In addition to these two main points of entry, there are over 40 mobile teams that act as access points as well as phone services. The CoC approved the VI-SPDAT and Family VI-SPDAT as the common assessment tool for coordinated entry. Staff at the Family Housing Hub and Welcome Center, as well as other trained partners, administer the VI-SPDAT to determine which intervention best meets the needs of the individual or family. The Coordinated Entry leads make the referral to the housing and/or service provider based on the needs identified. People are first assessed for safety and, as appropriate, triaged to other systems of care for crisis or domestic violence.

3. Identify the process for making sub-awards and describe how the ESG allocation available to private nonprofit organizations (including community and faith-based organizations).

The current City of Phoenix ESG subrecipients were granted awarded through a Request for Qualifications (RFQu) process in FY 2023 to establish a Qualified Vendor List (QVL). Contracts are awarded based on program or project need and proposal response. Contracts are monitored annually for progress towards performance outcomes and compliance with federal, state, and local regulations. The City works closely with subrecipients to provide training, technical assistance, and ongoing support as needed.

4. If the jurisdiction is unable to meet the homeless participation requirement in 24 CFR 576.405(a), the jurisdiction must specify its plan for reaching out to and consulting with homeless or formerly homeless individuals in considering policies and funding decisions regarding facilities and services funded under ESG.

The City of Phoenix Human Services Commission, which serves as the Human Services Department's governing board includes representation of person(s) who are homeless or formerly homeless and organizations which serve persons currently experiencing homelessness.

5. Describe performance standards for evaluating ESG.

Performance standards are included in the Maricopa Regional Continuum of Care Community Performance Measures approved by the Maricopa Regional CoC and required for all ESG assistance activities. Subrecipients provide monthly demographic reports and quarterly performance reports to track progress towards annual outcomes.

## **HOPWA Selection of Project Sponsors**

Project Sponsors submitted proposals for a Request for Proposals (RFP) in March 2023. Project Sponsors were selected through this RFP process in which experience; qualifications; methodology; design and capacity were among criteria considered during the evaluation process. New housing and service contracts began on July 1, 2023. Prior to the issuance of the most recent RFP, community outreach occurred to all agencies providing HIV/AIDS services, including minority owned businesses, to ensure all were aware of the upcoming RFP.

