

## HELPING PHOENIX NEIGHBORHOODS

Residents experiencing financial hardships that limit their ability to properly maintain their properties look to the Neighborhood Services Department's Tool Lending Program for assistance. There are times when NSD's tool supply doesn't always meet the needs of the property owners. As a result, the department relies on donations and sponsors to fill those gaps. Staff work closely with the nonprofit organization, Helping Phoenix Neighborhoods, whose mission is to enhance the programs and services provided by the Neighborhood Services Department that directly impacts underserved neighborhoods in Phoenix. Your donations help the city to assist residents in need.

- Monetary donations
- Landscaping tools: weed eaters, hedge trimmers, lawn mowers, rakes, shovels, etc.
- Paint supplies
- Fencing materials

## GET INVOLVED!

If you're interested in becoming a volunteer or a program sponsor, contact Neighborhood Services at 602-534-4444 or [volunteer.nsd@phoenix.gov](mailto:volunteer.nsd@phoenix.gov).



*NSD staff helps coordinate volunteers and pitch in with clean-up activities.*



The city's Public Works Department is a partner of the Compliance Assistance Program. A large roll-off bin is provided to properly dispose of trash and vegetation.

In partnership with:



**City of Phoenix**  
PUBLIC WORKS DEPARTMENT

For more information:

**NEIGHBORHOOD SERVICES DEPARTMENT**

200 W. Washington St.,  
fourth floor  
Phoenix, AZ 85003  
602-534-4444  
[volunteer.nsd@phoenix.gov](mailto:volunteer.nsd@phoenix.gov)



City of Phoenix

NEIGHBORHOOD  
SERVICES  
DEPARTMENT



## WHAT IS IT?

The Compliance Assistance Program (CAP) was created by the city's Neighborhood Services Department (NSD) and designed to assist Phoenix homeowners who are physically and financially unable to maintain their property.

To be eligible for the Compliance Assistance Program, homeowners need to meet one of the following eligibility requirements:

- Low-to moderate-income and cannot afford to maintain their property
- Physical limitations that inhibit them from maintaining their property
- No outside help to maintain their property



*Volunteers with First Christian Church.*

## WHY IS CAP NEEDED?

Blight in neighborhoods has a negative effect on property values and the surrounding community. It invites crime and discourages businesses, homeowners and tenants from moving into the area. Instead of allowing blight to escalate in a neighborhood and take it over, the Volunteer Assistance Program helps property owners in need fight back. Many times, residents don't have the means to correct the issues that plague their property and just need a little help.

## WHY VOLUNTEER?

The Compliance Assistance Program matches volunteers to homeowners that qualify for assistance. It not only saves homeowners from being cited for violation of the city code and possibly fined, but it also helps keep Phoenix neighborhoods safe, beautiful and blight free. You can become an agent for positive change in the community!



## WHAT DO VOLUNTEERS DO?

Volunteers perform minor yard work including:

- Pulling weeds
- Trimming low-hanging trees
- Cutting grass
- Painting exterior surfaces
- Picking up trash, litter and debris
- Relocating personal items



## HOW LONG IS THE COMMITMENT?

There are two options for volunteers:

- 1) Adopt-a-Neighbor volunteers: will be paired with a qualified resident and/or residents to provide ongoing assistance.
- 2) One-time volunteers: assist on a case-by-case basis. No long-term commitment needed.