



**CITY OF PHOENIX
HUMAN
SERVICES
DEPARTMENT**

May 1, 2024

Human Services Director
Jacqueline Edwards

Management Assistant II
Vanessa Ramirez

Administrative Secretary
Lori Lopez

Assistant Human Services Director
Nichole V. Ayoola

Management Assistant II
Carmen Rentas

Office of Refugee & Immigrant Support
Sandra Mendez,
Special Projects
Administrator

Deputy Human Services Director
Business & Workforce
Development Division
Jovanna Parkhouse

Deputy Human Services Director
Community & Senior
Services Division
Susan Hallett

Deputy Human Services Director
Education
Division
Patricia Kirkland

Deputy Human Services Director
Management
Services Division
Alex Platas

Deputy Human Services Director
Victim Services
Division
Kevin Mattingly

Strategic Initiatives
Manager
Raquel Wind

Career Services

Community Services

Senior Programs

Senior Nutrition
Meal Program

Community
Initiatives
(Landlord & Tenant
Program, Volunteer
Income Tax
Assistance)

Head Start Program

Early Head Start
Home Base

Early Head Start
Childcare Partners

Fiscal

Facilities

Procurement

Information
Management

Administration

Family Advocacy
Center

Victim Services
Programs

FAC Partner
Agencies
La Frontera
EMPACT-SPC
Honor Health
Childhelp
Phoenix PD Family
Investigations
Bureau
Jewish Family &
Children Services,
Shelter Without
Walls

Human Trafficking

Teen Dating
Violence
Awareness

Let's Talk Teal
(Sexual Assault
Awareness)

Paint Phoenix
Purple
(Domestic
Violence
Awareness)

Fast Track Cities
(HIV/AIDS)

Director
Office of Homeless
Solutions
Rachel Milne

Homeless Solutions
Programs

PHX C.A.R.E.S.

Homeless Services
Special Projects

Human Resources
Supervisor
Amy Handley

Recruitment/
Training

Employee Relations

Human Resources
Transactions

36
Positions

4
Positions

45
Positions

120
Positions

151
Positions

29
Positions

26
Positions

2
Positions

Total Positions: 405 FTE