

Schedule of benefits

Prepared for:

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Contract number:	MSA-0109698
Plan name:	Open Access EPO Plus Medical Plan
Schedule of benefits:	1A
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**Third Party Administrative Services provided by Banner Health and Aetna Health
Insurance Company**



Schedule of benefits

This schedule of benefits (schedule) lists the **deductibles, copayments** or **payment percentage**, if any apply to the **covered services** you receive under the plan. You should review this schedule to become aware of these and any limits that apply to these services.

The benefits shown in this schedule of benefits are available for your eligible out of area dependents.

How your cost share works

- The **deductibles** and **copayments**, if any, listed in the schedule below are the amounts that you pay for **covered services**.
 - For the **covered services** under your medical plan, you will be responsible for the dollar amount
 - For pharmacy benefits where a percentage cost share acts like a **copayment**, you will be responsible for the percentage amount
- **Payment percentage** amounts, if any, listed in the schedule below are what the plan will pay for **covered services**.
- Sometimes your cost share shows a combination of your dollar amount **copayment** that you will be responsible for and the **payment percentage** that your plan will pay.
- You are responsible to pay any **deductibles, copayments** and remaining **payment percentage**, if they apply and before the plan will pay for any **covered services**.
- This plan doesn't cover every health care service. You pay the full amount of any health care service you get that is not a **covered service**.
- This plan has limits for some **covered services**. For example, these could be visit, day or dollar limits. They may be:
 - Based on a rolling, 12 month period starting with the date of your most recent visit under this planSee the schedule for more information about limits.
- Your cost share may vary if the **covered service** is preventive or not. Ask your **physician** or contact us if you have a question about what your cost share will be.

For examples of how cost share and **deductible** work, go to the *Using your Banner | Aetna benefits* section under Individuals & Families at www.aetna.com/cityofphoenix.

Important note:

Covered services are subject to the Calendar Year **deductible**, maximum out-of-pocket, limits, **copayment** or **payment percentage** unless otherwise stated in this schedule. The *Surprise bill* section in the booklet explains your protections from a surprise bill.

How your PCP or physician office visit cost share works

You will pay the **PCP** cost share when you get **covered services** from any **PCP**.

How your maximum out-of-pocket works

This schedule shows the **maximum out-of-pocket limits** that apply to your plan. Once you reach your **maximum out-of-pocket limit**, your plan will pay for **covered services** for the remainder of that year.

Contact us

We are here to answer questions. See the *Contact us* section in your booklet.

This schedule replaces any schedule of benefits previously in use. Keep it with your booklet.

Plan features

Maximum out-of-pocket limit

Includes the **deductible**.

Maximum out-of-pocket type	Designated network	Non-designated network
Individual	\$1,500 per year	\$2,500 per year
Family	\$3,000 per year	\$5,000 per year

General coverage provisions

This section explains the **maximum out-of-pocket limit** and limitations listed in this schedule.

Copayment

This is the dollar amount you pay for **covered services**. In most plans, you pay this after you meet your **deductible** limit.

Per admission copayment

This is the amount you are required to pay when you or a covered dependent have a **stay** in an inpatient facility.

Payment Percentage

This is the percentage of the bill you pay after you meet your **deductible**.

Maximum out-of-pocket limit

The **maximum out-of-pocket limit** is the most you will pay per year in **copayments**, **payment percentage** and **deductible**, if any, for **covered services**. **Covered services** that are subject to the **maximum out-of-pocket limit** include those provided under the medical plan.

Individual maximum out-of-pocket limit

- This plan may have an individual and family **maximum out-of-pocket limit**. As to the individual **maximum out-of-pocket limit**, each of you must meet your **maximum out-of-pocket limit** separately.
- After you or your covered dependents meet the individual **maximum out-of-pocket limit**, this plan will pay 100% of the eligible charge for **covered services** that would apply toward the limit for the rest of the year for that person.

Family maximum out-of-pocket limit

After you or your covered dependents meet the family **maximum out-of-pocket limit**, this plan will pay 100% of the eligible charge for **covered services** that would apply toward the limit for the remainder of the year for all covered family members. The family **maximum out-of-pocket limit** is a cumulative **maximum out-of-pocket limit** for all family members.

To satisfy this **maximum out-of-pocket limit** for the rest of the year, the following must happen:

- The family **maximum out-of-pocket limit** is met by a combination of family members
- No one person within a family will contribute more than the individual **maximum out-of-pocket limit** amount in a year

If the **maximum out-of-pocket limit** does not apply to a **covered service**, your cost share for that service will not count toward satisfying the **maximum out-of-pocket limit** amount.

Certain costs that you have do not apply toward the **maximum out-of-pocket limit**. These include:

- All costs for non-**covered services** which are identified in the booklet and the schedule
- Costs for non-emergency use of the emergency room
- Costs for non-urgent use of an urgent care **provider**

Your financial responsibility and decisions regarding benefits

We base your financial responsibility for the cost of **covered services** on when the service or supply is provided, not when payment is made. Benefits will be pro-rated to account for treatment or portions of **stays** that occur in more than one year. Decisions regarding when benefits are covered are subject to the terms and conditions of the booklet.

Covered services

Acupuncture

Description	Designated network	Non-designated network
Performed at a physician's office	\$25 then the plan pays 100% per visit, no deductible applies	\$50 then the plan pays 100% per visit, no deductible applies
Performed at a specialist office	\$50 then the plan pays 100% per visit, no deductible applies	\$80 then the plan pays 100% per visit, no deductible applies
Visit limit per year	12	12

Ambulance services

Description	Designated network	Non-designated network
Emergency services	\$500 then the plan pays 100% per trip, no deductible applies	Paid same as designated network
Non- emergency services ground, air, or water ambulance	Not covered	Not covered

Applied behavior analysis

Description	Designated network	Non-designated network
Applied behavior analysis	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Autism spectrum disorder

Description	Designated network	Non-designated network
Diagnosis and testing	Covered based on type of service and where it is received	Covered based on type of service and where it is received
Treatment	Covered based on type of service and where it is received	Covered based on type of service and where it is received
Occupational (OT), physical (PT) and speech (ST) therapy for autism spectrum disorder	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Behavioral health

Mental health treatment

Coverage provided is the same as for any other illness

Description	Designated network	Non-designated network
Inpatient services – room and board including residential treatment facility	\$200 per admission up to a maximum of \$600 per Calendar Year then the plan pays 100% per admission, no deductible applies	\$300 per admission up to a maximum of \$900 per Calendar Year then the plan pays 100% per admission, no deductible applies
Other inpatient services and supplies Other residential treatment facility services and supplies	100% per admission, no deductible applies	100% per admission, no deductible applies

Description	Designated network	Non-designated network
Outpatient office visit to a physician or behavioral health provider	\$25 then the plan pays 100% per visit, no deductible applies	\$50 then the plan pays 100% per visit, no deductible applies
Physician or behavioral health provider telemedicine consultation	\$25 then the plan pays 100% per visit, no deductible applies	\$50 then the plan pays 100% per visit, no deductible applies
Outpatient mental health disorders telemedicine cognitive therapy consultations by a physician or behavioral health provider	Covered based on type of service and provider from which it is received	Covered based on type of service and provider from which it is received

Description	Designated network	Non-designated network
Other outpatient services including: <ul style="list-style-type: none"> Behavioral health services in the home Partial hospitalization treatment Intensive outpatient program <p>The cost share doesn't apply to in-network peer counseling support</p>	100% per visit, no deductible applies	100% per visit, no deductible applies

Substance related disorders treatment

Includes **detoxification**, rehabilitation and **residential treatment facility**

Coverage provided is the same as for any other illness

Description	Designated network	Non-designated network
Inpatient services – room and board	\$200 per admission up to a maximum of \$600 per Calendar Year then the plan pays 100% per admission, no deductible applies	\$300 per admission up to a maximum of \$900 per Calendar Year then the plan pays 100% per admission, no deductible applies
Other inpatient services and supplies during a hospital stay	100% per admission, no deductible applies	100% per admission, no deductible applies
Description	Designated network	Non-designated network
Outpatient office visit to a physician or behavioral health provider	\$25 then the plan pays 100% per visit, no deductible applies	\$50 then the plan pays 100% per visit, no deductible applies
Physician or behavioral health provider telemedicine consultation	\$25 then the plan pays 100% per visit, no deductible applies	\$50 then the plan pays 100% per visit, no deductible applies
Outpatient telemedicine cognitive therapy consultations by a physician or behavioral health provider	Covered based on type of service and provider from which it is received	Covered based on type of service and provider from which it is received

Description	Designated network	Non-designated network
Other outpatient services including: <ul style="list-style-type: none"> • Behavioral health services in the home • Partial hospitalization treatment • Intensive outpatient program <p>The cost share doesn't apply to in-network peer counseling support</p>	100% per visit, no deductible applies	100% per visit, no deductible applies

Clinical trials

Description	Designated network	Non-designated network
Experimental or investigational therapies	Covered based on type of service and where it is received	Covered based on type of service and where it is received
Routine patient costs	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Durable medical equipment (DME)

Description	Designated network	Non-designated network
DME	100% per item, no deductible applies	100% per item, no deductible applies

Emergency services

Description	Designated network	Non-designated network	Out-of-network
Emergency room	\$500 then the plan pays 100% per visit, no deductible applies	Paid same designated network	Paid same designated network

Description	Designated network	Non-designated network
Non-emergency care in a hospital emergency room	Not covered	Not covered

Emergency services important note: Out-of-network providers do not have a contract with us. However, for out of network emergencies the federal No Surprises Act applies. If the **provider** bills you for an amount above your cost share, you are not responsible for payment of that amount. You should send the bill to the address on your ID card and we will resolve any payment issue with the **provider**. Make sure the member ID is on the bill. If you are admitted to the **hospital** for an inpatient **stay** right after you visit the emergency room, you will not pay your emergency room cost share if you have one. You will pay the inpatient **hospital** cost share, if any.

Foot orthotic devices

Description	Designated network	Non-designated network
Orthotic devices	100% per item, no deductible applies	100% per item, no deductible applies

Habilitation therapy services

Outpatient physical (PT) and occupational (OT) therapies

Description	Designated network	Non-designated network
PT, OT therapies	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Outpatient speech therapy (ST)

Description	Designated network	Non-designated network
ST therapy	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Hearing aids

Description	Designated network	Non-designated network
Hearing aids	90% per item, no deductible applies	90% per item, no deductible applies
Limit	Two hearing aids every 24 months	Two hearing aids every 24 months

Hearing exams

Description	Designated network	Non-designated network
Hearing exams	Covered based on type of service and where it is received	Covered based on type of service and where it is received
Visit limit	1 visit every 24 months	1 visit every 24 months

Home health care

A visit is a period of 4 hours or less

Description	Designated network	Non-designated network
Home health care	100% per visit, no deductible applies	90% per visit, no deductible applies

Home health care important note:

Intermittent visits are periodic and recurring visits that skilled nurses make to ensure your proper care. The intermittent requirement may be waived to allow for coverage for up to 12 hours with a daily maximum of 3 visits.

Hospice care

Description	Designated network	Non-designated network
Inpatient services - room and board	100%, no deductible applies	100%, no deductible applies
Other inpatient services and supplies	100% per admission, no deductible applies	100% per admission, no deductible applies
Description	Designated network	Non-designated network
Outpatient services	100% per visit, no deductible applies	100% per visit, no deductible applies
Limit per lifetime	unlimited	unlimited

Hospice important note:

This includes part-time or infrequent nursing care by an R.N. or L.P.N. to care for you up to 8 hours a day. It also includes part-time or infrequent home health aide services to care for you up to 8 hours a day.

Hospital care

Description	Designated network	Non-designated network
Inpatient services – room and board	\$200 per admission up to a maximum of \$600 per Calendar Year then the plan pays 100% per admission, no deductible applies	\$300 per admission up to a maximum of \$900 per Calendar Year then the plan pays 100% per admission, no deductible applies
Outpatient services	\$200 then the plan pays 100% per visit, no deductible applies	\$200 then the plan pays 100% per visit, no deductible applies

Other inpatient services and supplies	100% per admission, no deductible applies	100% per admission, no deductible applies
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Infertility services

Basic infertility

Description	Designated network	Non-designated network
Treatment of basic infertility	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Maternity and related newborn care

Includes complications

Description	Designated network	Non-designated network
Inpatient services – room and board	\$200 per admission up to a maximum of \$600 per Calendar Year then the plan pays 100% per admission, no deductible applies	\$300 per admission up to a maximum of \$900 per Calendar Year then the plan pays 100% per admission, no deductible applies
Other inpatient services and supplies	100% per admission, no deductible applies	100% per admission, no deductible applies
Services performed in physician or specialist office or a facility	100% per visit, no deductible applies	100% per visit, no deductible applies
Other services and supplies	100% per visit, no deductible applies	100% per visit, no deductible applies

Maternity and related newborn care important note:

Any cost share collected applies only to the delivery and postpartum care services provided by an OB, GYN or OB/GYN. Review the *Maternity* section of the booklet. It will give you more information about coverage for maternity care under this plan.

Obesity surgery

Description	Designated network	Non-designated network
Inpatient services - room and board	\$200 then the plan pays 100% per admission, no deductible applies	\$300 then the plan pays 100% per admission, no deductible applies
Other inpatient services and supplies	100% per admission no deductible	100% per admission no deductible applies

Description	Designated network	Non-designated network
Outpatient services	\$200 then the plan pays 100% per visit, no deductible applies	\$200 then the plan pays 100% per visit, no deductible applies

Oral and maxillofacial treatment (mouth, jaws and teeth)

Description	Designated network	Non-designated network
Treatment of mouth, jaws and teeth	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Outpatient surgery

Description	Designated network	Non-designated network
At hospital outpatient department	\$75 then the plan pays 100% per visit, no deductible applies	\$100 then the plan pays 100% per visit, no deductible applies
At facility that is not a hospital	\$75 then the plan pays 100% per visit, no deductible applies	\$100 then the plan pays 100% per visit, no deductible applies
At the physician office	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Physician and specialist services

Physician services-general or family practitioner

Including surgical services

Description	Designated network	Non-designated network
Physician office hours (not surgical, not preventive)	\$25 then the plan pays 100% per visit, no deductible applies	\$50 then the plan pays 100% per visit, no deductible applies
Physician surgical services	\$25 then the plan pays 100% per visit, no deductible applies	\$50 then the plan pays 100% per visit, no deductible applies

Description	Designated network	Non-designated network
Physician visit during inpatient stay	100% per visit, no deductible applies	100% per visit, no deductible applies

Description	Designated network	Non-designated network
Physician telemedicine consultation	\$25 then the plan pays 100% per visit, no deductible applies	\$50 then the plan pays 100% per visit, no deductible applies

Description	Designated network	Non-designated network
Telemedicine provider consultation	Covered based on type of service and provider from which it is received	Not covered
Basic medical services		

Specialist

Description	Designated network	Non-designated network
Specialist office hours (not surgical, not preventive)	\$50 then the plan pays 100% per visit, no deductible applies	\$80 then the plan pays 100% per visit, no deductible applies
Specialist surgical services	\$50 then the plan pays 100% per visit, no deductible applies	\$80 then the plan pays 100% per visit, no deductible applies

Description	Designated network	Non-designated network
Specialist telemedicine consultation	\$50 then the plan pays 100% per visit, no deductible applies	\$80 then the plan pays 100% per visit, no deductible applies

All other services not shown above

Description	Designated network	Non-designated network
All other services	100% per visit, no deductible applies	100% per visit, no deductible applies

Preventive care

Description	Designated network	Non-designated network
Preventive care services	100% per visit, no deductible applies	100% per visit, no deductible applies
Breast feeding counseling and support	100% per visit, no deductible applies	100% per visit, no deductible applies
Breast feeding counseling and support limit	6 visits in a group or individual setting Visits that exceed the limit are covered under the physician services office visit	6 visits in a group or individual setting Visits that exceed the limit are covered under the physician services office visit
Breast pump, accessories and supplies limit	Electric pump: 1 per year Manual pump: 1 per pregnancy Pump supplies and accessories: 1 purchase per pregnancy if not eligible to purchase a new pump	Electric pump: 1 per year Manual pump: 1 per pregnancy Pump supplies and accessories: 1 purchase per pregnancy if not eligible to purchase a new pump
Breast pump waiting period	Electric pump: 1 year to replace an existing electric pump	Electric pump: 1 year to replace an existing electric pump
Counseling for alcohol or drug misuse	100% per visit, no deductible applies	100% per visit, no deductible applies
Counseling for alcohol or drug misuse visit limit	5 visits/12 months	5 visits/12 months

Counseling for obesity, healthy diet	100% per visit, no deductible applies	100% per visit, no deductible applies
Counseling for obesity, healthy diet visit limit	Age 22 and older: 26 visits per 12 months, of which up to 10 visits may be used for healthy diet counseling.	Age 22 and older: 26 visits per 12 months, of which up to 10 visits may be used for healthy diet counseling.
Counseling for sexually transmitted infection	100% per visit, no deductible applies	100% per visit, no deductible applies
Counseling for sexually transmitted infection visit limit	2 visits/12 months	2 visits/12 months
Counseling for tobacco cessation	100% per visit, no deductible applies	100% per visit, no deductible applies
Counseling for tobacco cessation visit limit	8 visits/12 months	8 visits/12 months
Family planning services (female contraception)	100% per visit, no deductible applies	100% per visit, no deductible applies
Family planning services (female contraception) limit	Contraceptive counseling limited to 2 visits/12 months in a group or individual setting	Contraceptive counseling limited to 2 visits/12 months in a group or individual setting
Immunizations	100%, no deductible applies	100% per visit, no deductible applies
Immunizations limit	Subject to any age limits provided for in the comprehensive guidelines supported by the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention For details, contact your physician	Subject to any age limits provided for in the comprehensive guidelines supported by the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention For details, contact your physician
Generic preventive care contraceptives (birth control)	100%	100%
Preventive care drugs and supplements	100%	100%
Preventive care drugs and supplements limit	Subject to any sex, age, medical condition, family history and frequency guidelines as recommended by the USPSTF For a current list of covered preventive care drugs and supplements or more information, see the <i>Contact us</i> section	Subject to any sex, age, medical condition, family history and frequency guidelines as recommended by the USPSTF For a current list of covered preventive care drugs and supplements or more information, see the <i>Contact us</i> section

Preventive care risk reducing breast cancer prescription drugs	100%	100%
Preventive care risk reducing breast cancer prescription drugs limit	Subject to any sex, age, medical condition, family history and frequency guidelines as recommended by the USPSTF For a current list of covered preventive care drugs and supplements or more information, see the <i>Contact us</i> section	Subject to any sex, age, medical condition, family history and frequency guidelines as recommended by the USPSTF For a current list of covered preventive care drugs and supplements or more information, see the <i>Contact us</i> section
Preventive care tobacco cessation prescription and OTC drugs	100%	100%
Limit	Two 90 day treatments only	Two 90 day treatments only
Routine cancer screenings	100%, no deductible applies	100% per visit, no deductible applies
Routine cancer screening limits	Subject to any age, family history and frequency guidelines as set forth in the most current: Evidence-based items that have a rating of A or B in the current recommendations of the USPSTF The comprehensive guidelines supported by the Health Resources and Services Administration For more information contact your physician or see the <i>Contact us</i> section	Subject to any age, family history and frequency guidelines as set forth in the most current: Evidence-based items that have a rating of A or B in the current recommendations of the USPSTF The comprehensive guidelines supported by the Health Resources and Services Administration For more information contact your physician or see the <i>Contact us</i> section
Routine lung cancer screening	100%, no deductible applies	100% per visit, no deductible applies
Routine lung cancer screening limit	1 screenings every 12 months Screenings that exceed this limit covered as outpatient diagnostic testing	1 screenings every 12 months Screenings that exceed this limit covered as outpatient diagnostic testing

Routine physical exam	100%, no deductible applies	100% per visit, no deductible applies
Routine physical exam limits	<p>Subject to any age and visit limits provided for in the comprehensive guidelines supported by the American Academy of Pediatrics/Bright Futures/Health Resources and Services Administration for children and adolescents</p> <p>Limited to 7 exams from age 0-1 year; 3 exams every 12 months age 1-2; 3 exams every 12 months age 2-3; and 1 exam every 12 months after that age, up to age 22; unlimited after age 22</p> <p>High risk Human Papillomavirus (HPV) DNA testing for woman age 30 and older limited to 1/36 months</p>	<p>Subject to any age and visit limits provided for in the comprehensive guidelines supported by the American Academy of Pediatrics/Bright Futures/Health Resources and Services Administration for children and adolescents</p> <p>Limited to 7 exams from age 0-1 year; 3 exams every 12 months age 1-2; 3 exams every 12 months age 2-3; and 1 exam every 12 months after that age, up to age 22; unlimited after age 22</p> <p>High risk Human Papillomavirus (HPV) DNA testing for woman age 30 and older limited to 1/36 months</p>
Well woman GYN exam	100%, no deductible applies	100% per visit, no deductible applies
Well woman GYN exam limit	Subject to any age and visit limits provided for in the comprehensive guidelines supported by the Health Resources and Services Administration	Subject to any age and visit limits provided for in the comprehensive guidelines supported by the Health Resources and Services Administration

Prosthetic devices

Description	Designated network	Non-designated network
Prosthetic devices	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Reconstructive surgery and supplies

Including breast surgery

Description	Designated network	Non-designated network
Surgery and supplies	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Short-term rehabilitation services

A visit is equal to no more than 1 hour of therapy.

Cardiac rehabilitation

Description	Designated network	Non-designated network
Cardiac rehabilitation	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Pulmonary rehabilitation

Pulmonary rehabilitation	Covered based on type of service and where it is received	Covered based on type of service and where it is received
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Cognitive rehabilitation

Cognitive rehabilitation	Covered based on type of service and where it is received	Covered based on type of service and where it is received
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Physical and occupational therapies

Description	Designated network	Non-designated network
	100% per visit, no deductible applies	100% per visit, no deductible applies

Speech therapy (ST)

Description	Designated network	Non-designated network
	100% per visit, no deductible applies	100% per visit, no deductible applies

Spinal manipulation

Description	Designated network	Non-designated network
At the physician office	100% per visit, no deductible applies	100% per visit, no deductible applies

Visit limit per year	36	36
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Skilled nursing facility

Description	Designated network	Non-designated network
Inpatient services – room and board	100% per admission, no deductible applies	90% per admission, no deductible applies
Other inpatient services and supplies	100% per admission, no deductible applies	90% per admission, no deductible applies

Tests, images and labs – outpatient

Diagnostic complex imaging services

Description	Designated network	Non-designated network
	100% per visit, no deductible applies	100% per visit, no deductible applies

Diagnostic lab work

Description	Designated network	Non-designated network
	100% per visit, no deductible applies	100% per visit, no deductible applies

Diagnostic x-ray and other radiological services

Description	Designated network	Non-designated network
	100% per visit, no deductible applies	100% per visit, no deductible applies

Therapies

Chemotherapy

Description	Designated network	Non-designated network
Chemotherapy services	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Gene-based, cellular and other innovative therapies (GCIT)

Description	Designated network (GCIT-designated facility/provider)	Out-of-network (Including providers who are otherwise part of Banner Health Aetna's network but are not GCIT-designated facilities/providers)
Services and supplies	Covered based on type of service and where it is received	Not covered

Infusion therapy

Outpatient services

Description	Designated network	Non-designated network
In physician office	Covered based on type of service and where it is received	Covered based on type of service and where it is received
At an infusion location	Covered based on type of service and where it is received	Covered based on type of service and where it is received
In the home	Covered based on type of service and where it is received	Covered based on type of service and where it is received
At hospital outpatient department	Covered based on type of service and where it is received	Covered based on type of service and where it is received
At facility that is not a hospital	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Radiation therapy

Description	Designated network	Non-designated network
Radiation therapy	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Respiratory therapy

Description	Designated network	Non-designated network
Respiratory therapy	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Transplant services

Description	Designated network (IOE facility)	Designated network (Non-IOE facility)	Out-of-network
Inpatient services and supplies	\$200 per admission up to a maximum of \$600 per Calendar Year then the plan pays 100% per transplant, no deductible applies	\$300 per admission up to a maximum of \$900 per Calendar Year then the plan pays 100% per transplant, no deductible applies	Not covered
Physician services	Covered based on type of service and where it is received	Covered based on type of service and where it is received	Not covered

Urgent care services

At a freestanding facility or **provider** that is not a **hospital**

A separate urgent care cost share will apply for each visit to an urgent care facility or **provider**

Description	Designated network	Non-designated network
Urgent care facility	\$75 then the plan pays 100% per visit, no deductible applies	\$75 then the plan pays 100% per visit, no deductible applies
Non-urgent use of an urgent care facility or provider	Not covered	Not covered

Walk-in clinic

Not all preventive care services are available at a **walk-in clinic**. All services are available from a designated **network physician**.

Description	Designated network	Non-designated network
Non- emergency services	\$25 then the plan pays 100% per visit, no deductible applies	\$50 then the plan pays 100% per visit, no deductible applies
Preventive care immunizations	100% per visit, no deductible applies	100% per visit, no deductible applies
Preventive care immunization limits	Subject to any age and frequency limits provided for in the comprehensive guidelines supported by the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention For details, contact your physician	Subject to any age and frequency limits provided for in the comprehensive guidelines supported by the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention For details, contact your physician
Preventive screening and counseling services	100% per visit, no deductible applies	100% per visit, no deductible applies
Preventive screening and counseling limits	See the <i>Preventive care</i> section of the schedule	See the <i>Preventive care</i> section of the schedule