



NOTICE OF THE AVAILABILITY OF REASONABLE ACCOMMODATIONS

The City of Phoenix Housing Department is committed to the equal treatment of all persons, and believes that no qualified individual with disabilities should, solely on the basis of disability, be excluded from participation in, be denied the benefits of, or otherwise be subjected to discrimination under any of our programs.

City of Phoenix will provide **reasonable accommodations** to applicants for and residents in the City of Phoenix Housing Department's various housing programs. A **reasonable accommodation** is a modification or change that the City of Phoenix Housing Department can make to its policies or procedures that will assist an otherwise eligible person with a disability to attain equal participation in City of Phoenix Housing Department programs. If you or a family member have a disability and you need:

- A change in our policies or procedures; or
- A change in the way we communicate with you,
- A modification to your unit, grounds, common areas, or building,

you may ask for a **reasonable accommodation** by contacting your housing representative. If the disability or need for the requested accommodation is not obvious, staff may ask for written documentation, including a completed "**Request For A Reasonable Accommodation**" form and a "**Verification Needed For Reasonable Accommodation**" form. You may obtain these forms online at phoenix.gov/housing.

If your request is denied, you will be given an opportunity to provide additional information for reconsideration of your request.

