

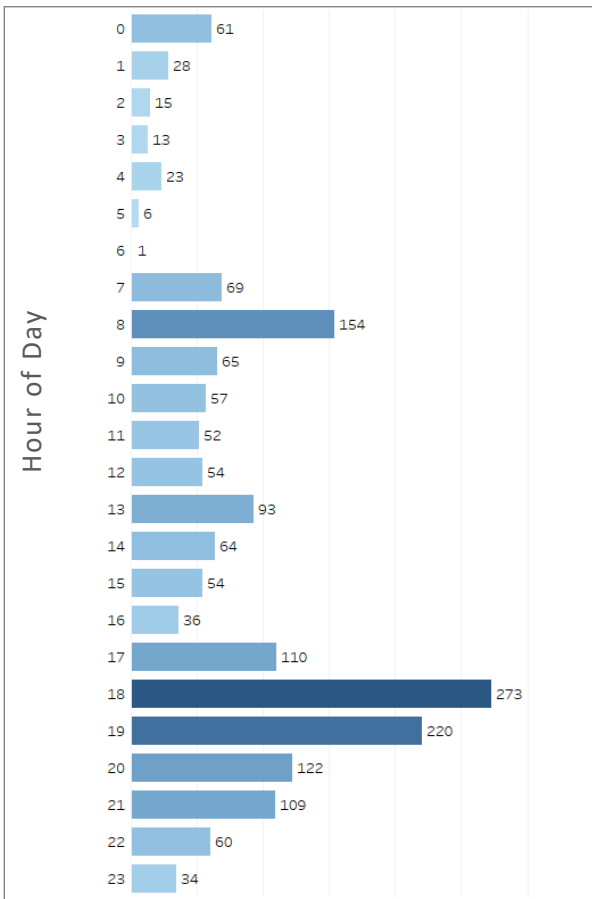
Summer Safety Weekly Recap: 9/5/24 – 9/11/24

Respite/Extended Hour Cooling Center Visitors: 9/5/24 – 9/11/24

Location Count

Burton Barr - Respite	956
Senior Opportunities West - Respite	500
Cholla Library - Cooling Center	153
Harmon Library - Cooling Center	94
Yucca Library - Cooling Center	70
Grand Total	1,773

Intake Time



Phoenix Summer Safety Operation Totals 5/1/24 – 9/11/24:

- **1,333 heat related** calls for service (Source: Phoenix FD). Of those calls, only 197 were within a mile of a cooling or respite center during extended operating hours.
- **29,876 visits** in respite and extended hour cooling centers (based on intake forms received).
- Overall, **6 and 7pm** have seen the highest number of people arriving.
- **Walk/Bike** (75%) has been the most popular method of getting to the cooling center.
- **Returning visitors account for 65%** of intake forms, followed by word of mouth (25%) for how visitors hear about cooling centers.
- **27,056 visitors (91%)** indicated they are experiencing homelessness.
- **26,680 visitors (89%)** indicated they just want to get cool and don't need any additional services or referrals.
- **628 visitors** have utilized the COOLtainer since 8/1, when the visitor numbers started being collected.
- **906 visitors** received direct onsite assistance from CBI with various shelter or homeless solutions referrals. **26 visitors** required additional follow up for their referral, which was submitted by the Office of Emergency Management on their behalf.

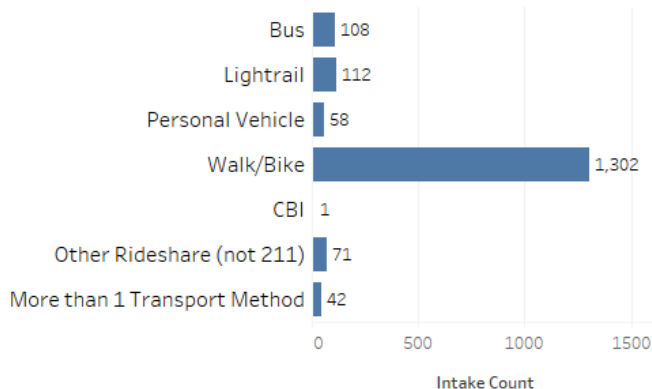
Burton Barr COOLtainer Overflow

An air conditioned Connex box was delivered to Burton Barr to alleviate the overcapacity issues within the respite center. Visitor numbers for the COOLtainer are included in the overall count for the Burton Barr Respite Center. Between 9/5 – 9/11, **42 visitors utilized the Connex box**, an average of 7 people per day.

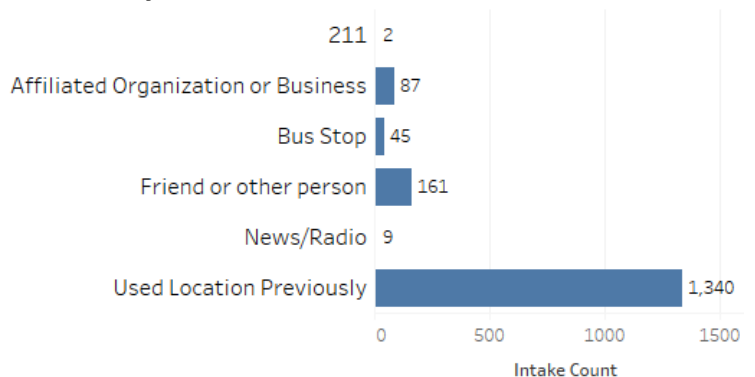
Referrals

69 referrals were processed and received direct onsite assistance from CBI. There was no additional follow-up required from the City of Phoenix or the Office of Emergency Management to submit a referral on their behalf.

Transportation Method



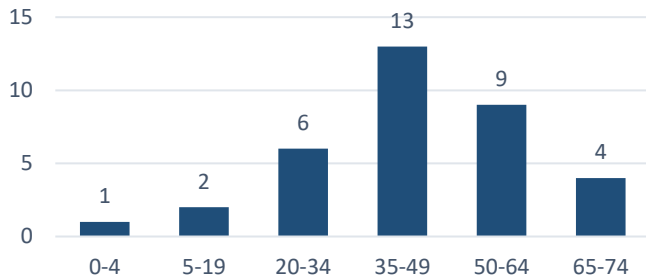
How did you hear about us?



Summer Safety Weekly Recap: 9/5/24 – 9/11/24

Heat Related Calls for Service: 9/5/24 – 9/11/24

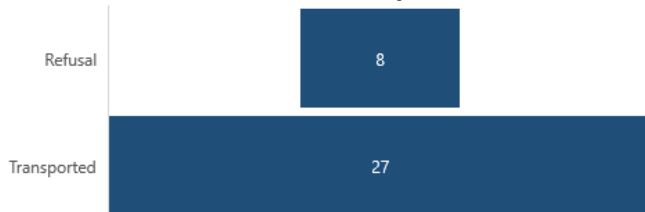
Patient Age



Primary Symptom

Primary Symptom	Count for Week
Heat/Hyperthermia	16
ALOC-Altered Mental Status	4
Dehydration	4
Dizziness	2
Nausea / Vomiting	2
Headache	2
Other (only 1 count of complaint)	5

Patients Transported



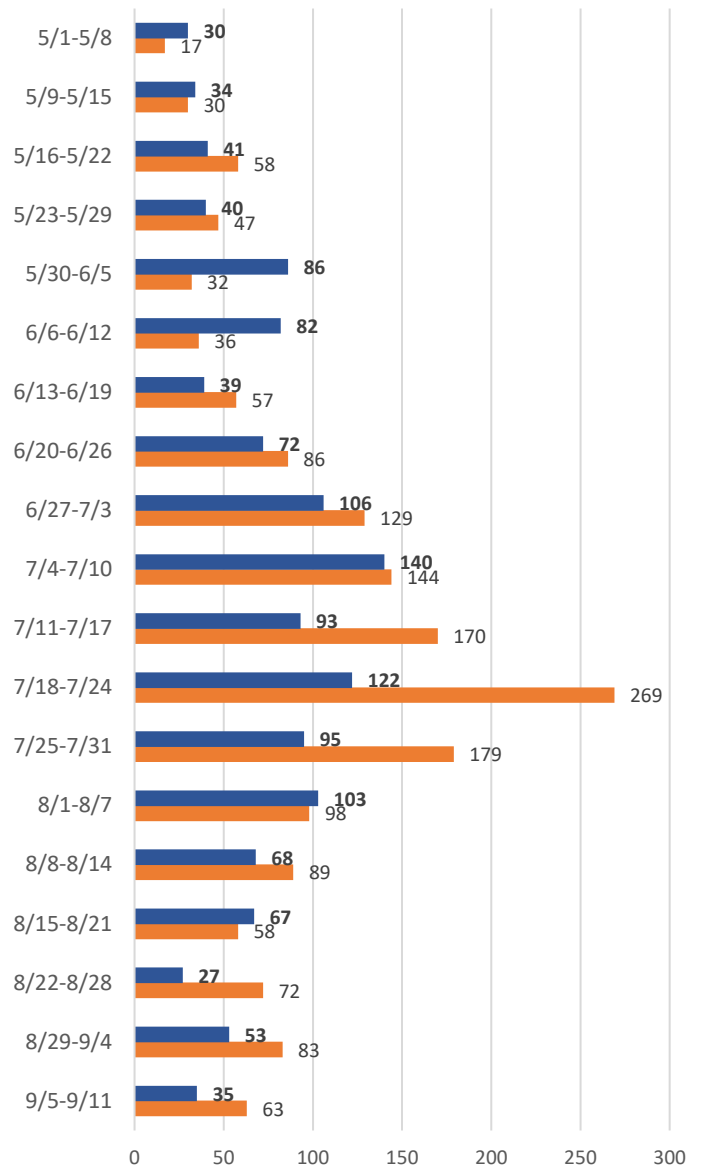
Top Transport Locations:

- [ES] BANNER ESTRELLA
- [JCE] HONOR JCL MED CTR
- [GSE] BANNER UNIVERSITY
- [GBE] HONOR DEER VALLEY

Patient Location

Street	9
Residence	11
Parking Lot	3
Other	12

Comparative Calls for Service by Week ■ 2024 ■ 2023



43% of patients who suffered from heat related illness are experiencing homelessness.

The Maricopa County Department of Health has reported the following statistics on heat related deaths:

	2024 (4/11-9/7)	2023 (4/21-9/7)
Heat Caused Deaths	118 (76 in Phoenix)	376 (Phoenix specific not available)
Heat Contributed Deaths	91 (61 in Phoenix)	271 (Phoenix specific not available)

Note: The Maricopa County Office of the Medical Examiner has 427 potential heat-related death cases under investigation for 2024 and 0 under investigation for 2023.

(Source <https://www.maricopa.gov/1858/Heat-Surveillance>)

Definitions

HEAT CAUSED DEATHS include cases where heat exposure is listed as a direct cause of death.

HEAT CONTRIBUTED DEATHS include cases where heat exposure is listed as a contributing factor.

