

**PHOENIX REGIONAL  
STANDARD OPERATING PROCEDURES**

**C99 CAPABILITY AND FUNCTION**

**M.P. 202.19**

**11/19-N**

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C99 is a response apparatus housed at Fire Prevention within the Phoenix Fire Department. It is staffed by Deputy Fire Marshals that rotate on an A-B-C schedule to compliment the Fire Operations schedule. C99 assists Fire Operations crews by remaining on scene of certain incidents in order to allow the crews to return to service. C99 then contacts the property owners and responsible parties in order to coordinate a resolution to the incident and legally transfer liability and risk back to the property owner or responsible party through documentation. C99 is typically only dispatched at the discretion of the Company or Command Officer managing the incident. Incidents that C99 can respond to are as follows:

**SPRINKLER/ SUPPRESSION/ FIRE ALARM/ KITCHEN HOOD ANSUL / CO2 ACTIVATIONS OR DAMAGE TO THESE SYSTEMS RENDERING THEM INOPERABLE**

- Verify these systems have required life safety features and are installed correctly while operating as designed
- Damaged systems require immediate restoration by licensed fire protection professional. Systems that are unable to be restored to normal operating conditions will be documented and a fire watch will be required
- Frequent false alarms or malfunctions, when reported by Fire Operations, will be followed up and documented for correction
- Any CO2 alarm activation requires a C99 response. A false alarm or any leak will require an inspection of the entire system
- Any sprinkler activation requires a C99 response to ensure the system is put back in service

**SPILLS/ LEAKS/ ILLEGAL DUMPING**

- If on City of Phoenix property, (easements, parcels) C99 will coordinate with City officials and the Office of Environmental Programs to ensure the spill, leak or illegally dumped material is properly disposed of
- If on private property or streets, C99 will identify the property owner or responsible party and require them to contract with a qualified Hazardous Materials Cleanup contractor for proper cleanup and disposal of said material

**SICK BUILDINGS**

- In the event multiple patients complain of the same general illness symptoms or if a patient requires transport to the local emergency room from a suspected illness caused by the building
- C99 will evaluate the need for an industrial hygienist to investigate the building and assist in determination if building access should be restricted

**STRUCTURAL INTEGRITY ISSUES**

- Vehicles into buildings, collapse or any instance where the integrity of a structure is being called into question
- C99 will require the property owner or responsible party to contract with a structural engineer or private contractor to shore up the structure until repairs can be made
- C99 will document the unsafe building and contact the Planning and Development Department Structural Section for follow-up

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**ACCESS ISSUES**

- When emergency response is inhibited or defects are discovered on gates, fences, fire doors, Knox Boxes by Fire Operations
- C99 will discuss with crew via phone to determine if issue needs to be immediately addressed or if Fire Prevention can follow-up during business hours.

**OVERCROWDING**

- C99 will respond to verify occupant load approved for the structure and ensure egress is accessible
- C99 will limit entry until occupant load is reduced to a safe number

**DAMAGED POOL FENCES**

- When there is 18" of water or greater in a pool with a damaged or missing pool fence
- Front yard pools without barrier or fence present
- C99 can create a temporary barrier to prevent a potential drowning
- C99 may contact the Neighborhood Services Department for follow-up

C99 is automatically dispatched on overcrowding and CO2 alarms.