

**PHOENIX REGIONAL
STANDARD OPERATING PROCEDURES**

MASS CASUALTY RESPONSE AND REUNIFICATION

M.P. 206.23

04/24-N

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PURPOSE

The purpose of this procedure is to establish the roles and responsibilities during a mass casualty incident (MCI). It is at the discretion of the initial Incident Commander (IC) to determine what constitutes a "mass casualty" incident. Upon recognition of an MCI, the initial IC will declare to the alarm room the appropriate MCI alert, which will automatically activate additional internal and external resources to support the incident.

DEFINITIONS

MCI 1- This designates an incident that requires a large number of resources to a primary scene, i.e. a structure collapse. An MCI 1 will deploy a second alarm and MMRS to the scene.

MCI 2- This designates an incident that requires a large number of resources to a primary scene and also to surrounding hospitals to assist with expected surge, i.e. active shooter/active threat. An MCI 2 will deploy a second alarm and MMRS to the primary scene and one advanced life support (ALS) unit and command vehicle (if available) to the three closest hospitals in perimeter to the incident.

MCTRAC- Mass Casualty Tracking Reunification Arizona Collaborative. This collaborative is made up of local, county, state, federal, and public and private partners to support all functions of mass casualty response and reunification.

RESPONSIBILITIES

Initial IC: Establish command, determine the resource deployment needs based on a rapid initial scene size-up, and request the appropriate MCI alert (MCI 1 or MCI 2). The MCI alert will automatically activate additional internal and external resources to support the entire incident.

Responding Fire Companies: In mass casualty incidents, fire companies may be assigned to the primary scene where the incident occurred or may be dispatched to local emergency rooms to assist in patient triage and care. A triage may not be completed at the primary scene based on type, magnitude, or complexity of the incident. Emergency medical services (EMS) roles and responsibilities in an MCI 1 and MCI 2 are established in M.P. 203.01.

Dispatcher: Activate an MCI "pre-alert" based on preliminary law enforcement dispatch center information. The MCI "pre-alert" will be sent to the MCI group text established in CAD and includes all hospitals, emergency managers, and the Office of the Medical Examiners (OME). Upon establishment of command by the initial IC, a "confirmation alert" with scene size-up information will be sent to the MCI group to stand up all appropriate resources.

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Lead Dispatcher: Deploy the appropriate MCI deployment package requested by IC.

Emergency Manager: The Emergency Manager (EM) will activate the Emergency Operations Center (EOC). Activation of the EOC requires notification to the Maricopa County Department of Emergency Management's (MCDEM's) Duty Officer. The EM will provide contact information for the Local Reunification Coordinator and the location for the family reunification center site to MCDEM. MCDEM will activate the deployable reunification team to respond with the information provided by the EM. All reunification efforts will be the responsibility of the EM with support from internal and external partners established through MCTRAC.

POST INCIDENT MENTAL HEALTH

MCI incidents take an extreme toll on the general public and first responders. Mental health needs should be assessed continuously during and after an MCI. Activation of crisis response teams will be included with the MCI group's "confirmation alert" and the deployable reunification team. Mental health services should be used for victims, volunteers, and first responders to assist with long-term recovery.