

**PHOENIX REGIONAL
STANDARD OPERATING PROCEDURES**

ADAPTIVE RESPONSE UNITS

M.P. 205.09

05/26-R

Page 1 of 3

The Adaptive Response Program provides additional companies in the dispatch system. These companies should be considered for use as substitutes for companies which are out of service for extended periods of time including training, maintenance, emergency incidents, other approved company activities or operational needs. Adaptive Response Units (ARUs) are pre-designated units in the regional response system identified for flexible deployment to maintain system coverage. These units are integrated into the dispatch system and are expected to respond promptly when assigned to move-up or coverage roles. AHQ may utilize additional available units to maintain adequate system coverage with coordination and guidance from the Shift Commanders. The purpose of this procedure is to provide region-wide move-up guidelines for Adaptive Response Units.

Move-Up Responsibility

The AHQ Chief, Alarm Room Supervisors, and Lead Dispatchers are responsible for management of adaptive response move-ups. Together, they review the company activity calendar each morning. Special events scheduled and unscheduled out-of-service activity and requests from field BC's and company officers must be considered. AHQ Supervisor may contact Shift Commanders for guidance and approval for movement on high activity days if they run into conflicts in the City of Phoenix. Each agency may have different move-up policies.

Company officers are responsible for prompt and efficient relocation to areas when dispatched by alarm.

Move-Up Criteria

Adaptive Response Company unit move-ups will be made for both scheduled and unscheduled activities, emergency activities or anytime responding units are out of service for extended periods of time.

Move-ups should be considered for the following situations:

- All working incidents that will keep multiple companies out-of-service for extended periods.
- Extended scheduled or unscheduled company activity that depletes area coverage
- Maintenance or mechanical issues that render a unit unavailable
- Emergency coverage needs based on operational discretion
- Special events that remove units from service

All move-up decisions should support the overall integrity of the automatic aid system and ensure balanced coverage across the region.

**PHOENIX REGIONAL
STANDARD OPERATING PROCEDURES**

ADAPTIVE RESPONSE UNITS

M.P. 205.09

05/26-R

Page 2 of 3

Operational Considerations for Move-Up Assignments

When determining which units to assign for move-up coverage, Alarm Room personnel shall consider a range of operational factors to ensure effective and equitable coverage. These considerations include, but are not limited to:

- **Travel Time:** Estimated travel time from the covering unit to the assigned station or area
- **Current Move-ups:** The number of move-ups currently in effect
- **Activity Levels:** Current and anticipated activity levels in both the area needing coverage and the area from which the unit is being moved
- **Unit Capabilities:** Specific capabilities required for the coverage area (e.g., Engine, Rescue, Battalion Chief, Ladder, Hazardous Materials, Technical Rescue)
- **Incident Depth:** The complexity and scale of the incident prompting the move-up
- **Training Duration and Location:** The length and location of scheduled training or events that impact unit availability
- **Anticipated Coverage Duration:** The expected length of time the area will be without its first-due unit
- **Regional Partner Designations:** Availability and appropriateness of designated move-up units from regional partners in accordance with automatic aid agreements

Move-Up Notification

Move-ups should be made as soon as Dispatch has knowledge that coverage will be necessary and a notification text will be sent to the appropriate BC and Shift Commanders. Companies identified for scheduled move-up assignments should be notified in advance to allow company officers and crews to plan accordingly. Company Officers should communicate with units that are being covered to confirm scheduled out of service requests. All move-up notification will be made through the normal dispatch system.

When a move-up requires a company to leave their city (i.e.: Glendale), the appropriate Shift Commander should be notified.

Responding to Assigned Move-up location

Company officers of Adaptive Response Units will immediately respond to the move-up location once dispatched and will follow response time criteria and expectations. Move-ups will normally be under a non-emergency Code 2 status. Dispatch, however, may order a Code 3 response under critical emergency conditions. Companies should respond to their move-up assignment in an "out of service" responding status, while monitoring Channel One and may respond to nearby calls at the discretion of the Company Officer. AHQ will notify BC with any issues associated. Company Officers will respond and shall communicate any issues associated with BC and not AHQ. Company Officers may also submit an issue tracker in EPCR. BC will follow up with AHQ Supervisor when appropriate.

**PHOENIX REGIONAL
STANDARD OPERATING PROCEDURES**

ADAPTIVE RESPONSE UNITS

M.P. 205.09

05/26-R

Page 3 of 3

Returning to First Due Areas

Companies which have had their areas covered by adaptive response units should return to their first due area immediately and go in service promptly when their activity has concluded. Adaptive Response Units shall stay in their move-up location (in service) until assigned dispatched by alarm to return to their first due or another location. If issues occur, the Adaptive Response Company Officer shall contact their BC to fact find. Adaptive Response Units should monitor Channel One while returning to their own first due in an "out of service" responding status and respond to nearby calls in their proximity at the discretion of the company officer.

All movements will be determined by the need to serve the communities we respond to and at the discretion of AHQ, the Shift Commanders and Operations Chiefs.