

PHX^oCONNECT



OCTOBER 22, 2025

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Deadline is Near: Benefits Enrollment



There are just about two weeks left to make selections for your employee benefits. The window to make choices **closes on Friday, Nov. 7 at 11:59 p.m.**

If you have questions, the City has a series of webinars to go over the plan options, changes, and new features - you can also ask questions. [There are only three opportunities left.](#) You can also review the training video “HRS168-ONL-Open Enrollment” in [PHXYou](#).

Log in to eCHRIS to review your current benefits elections, then visit the [City of Phoenix Benefits Website](#) to learn more about 2026 benefits options.

Open Enrollment Scavenger Hunt

Now through Oct. 31, you can participate in the *Open Enrollment Scavenger Hunt* for a chance to receive **\$25 Pulse Cash!**



To participate, you need to create an account or log in to your [Personify Health account](#) and answer all the scavenger hunt questions.

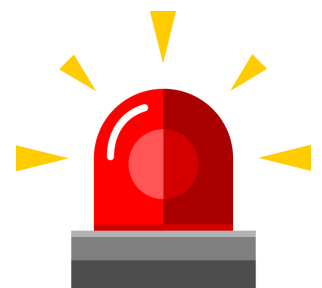
GOOD TO KNOW:

- *Only Employees enrolled in a city medical plan can participate in this Scavenger Hunt.*
- *By participating in this wellness event, Pulse Cash earned/received is considered a cash equivalent and will be reported on employees' W-2 forms and is subject to wage withholding and employment taxes.*

MedImpact Issue

MedImpact is currently experiencing a critical infrastructure outage affecting the legacy Elixir adjudication platform. The outage started last weekend. MedImpact's infrastructure and engineering teams are actively working around the clock to restore services.

The network pharmacies were notified of the outage and were asked to proceed with dispensing and resubmitting the claim for critical medication needs once the system outage is resolved. Please check the City's public facing Benefits Website for updates.





Thursday, Oct. 23 10 a.m. - 1 p.m. Outside Phoenix City Hall

The annual Hands & Hearts Street Fair is here! Employees, with supervisor approval, are invited to gather on 3rd Ave. outside Phoenix City Hall to spend some time together during a final push to raise funds for non-profit groups. There will be plenty of food, drinks, games, activities, things to buy, and drawings to enter. We hope to see you there!

Fun & Games



Food & Drinks



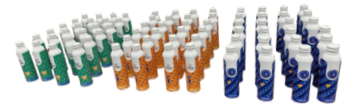
Baskets & Crafts



Employee Karaoke



Chance to Win
CSFD SWAG



BEFORE YOU GO...

To help make your experience during the Hands and Hearts Street Fair even better, **a special microsite has been created** to give you important details to use before and during the event.

Still Time to Complete Your Pledge

If you still need to make your pledge selection, you are encouraged to do that now in eCHRIS. Regardless of the amount, even if you choose not to give, submitting your selection ensures your participation is counted.

As a bonus, every employee who completes their selection will be automatically entered into a drawing for an American Airlines gift card, generously provided by Valley of the Sun United Way.

Visit the [CSFD webpage](#) for details on how to pledge and find last-minute events.





By the Numbers: Email Threats



Do you know how many dangerous emails the City gets each month? In the past 30 days the City of Phoenix received over **10 million emails**, and almost **7.5 million were removed** by our Information Security teams because they contained a security threat!

Finish Your Security Training

The stats on potentially dangerous emails is just one reason why all City employees are required to complete the annual **Security Awareness Training**. For those who completed their training - congratulations! If you have put it off until now - this is a gentle reminder that the deadline to complete the course is **Friday, Oct. 31**! Those who have not finished by then can lose access to their accounts.



For more information and to take the training visit the [Security Awareness Training information page](#).

Cybersecurity Event a Success!



On behalf of the Information Technology Services department, thank you to the hundreds of people who stopped by the Phoenix City Hall Atrium last week to meet the City's cybersecurity teams for the first-ever **Phoenix Cybersecurity Fest**!

People were able to learn about all the work done to protect the City in the virtual world. There were several interactive stations, and plenty of SWAG to give away.

Check This Out: Voicemail to Email

NEW

When a voicemail is left on your City of Phoenix desk number (either physical phone or Jabber softphone), you will now receive an email from “City of Phoenix Voicemail System” with an attached audio file of the message. You can play the audio file from your mobile email, desktop, or webmail client.

NOTE: Once you delete the email with the attachment, the voicemail will also delete from your voice mailbox.

Did you know - You can also access your voicemail online by logging into the [Voicemail Portal!](#) Just use your City of Phoenix computer account or by clicking on the voicemail tab in Jabber.



Free NASCAR Downtown PHX Event



The City of Phoenix Major Events Team is excited to share that Phoenix Raceway is hosting a brand new **Fan Fest** in downtown Phoenix at Civic Space Park on **Thursday, Oct. 30** from 4-7 p.m. to kick-off NASCAR Championship Weekend in the Valley.

This FREE event will feature driver appearances, live entertainment, photo ops, show cars, and more. Whether you're a die-hard NASCAR fan or seeking a fun, family-friendly event, there's something for everyone! [Learn more.](#)

Special Pancake Breakfast

Phoenix Sister Cities Calgary Committee invites you to a **Veterans/Remembrance Day Pancake Breakfast**! Beside the great food being served, the Arizona Coast Guard Auxiliary Band will perform for guests, and the Scottish American Military Society will present the "Remembrance Table."

Details:

- Saturday, Nov. 1 | 7:30 - 10 a.m.
- Barrio Brewing Co. inside Deer Valley Airport, 702 W. Deer Valley Rd.
- Free for veterans and active service members, modest charge for others
- Register at phoenixsistercities.org



Learn About Community Planning

During **National Community Planning Month**, learn about the role of effective planning through a special exhibit at Phoenix City Hall. Now through **Oct. 31**, head to the atrium to see how thoughtful planning shapes our city - from housing and mobility to green systems and economic development, all while celebrating our planners who work hand-in-hand with the community to build and shape a better Phoenix.



Honoring City Employees



Nominations are now being accepted for the **City Manager's Employee Excellence Awards**. The Awards honor individuals and teams who go above and beyond to serve the community and other employees. They also exemplify what it means to work innovatively, save money and deliver exceptional customer service.

Nominations are submitted online and are due Friday, Dec. 5.

Winners will be celebrated at a special awards reception with City leadership and will receive a commemorative plaque, eight hours of performance recognition leave, and continued recognition on PHXTV and in PHX Connect.

To learn more and submit a nomination, visit the **Employee Excellence Awards page**.



“Breaking the Silence”

This Domestic Violence Awareness Month, **Paint Phoenix Purple** is partnering with YWCA Metro Phoenix and A Permanent Voice to present **Breaking the Silence: Protecting Mothers, Nurturing Futures**. This event will focus on the intersection of motherhood, domestic violence, and financial abuse. What to Expect:

- A powerful survivor story that inspires change
- Insights on how domestic violence and financial abuse impact mothers and families
- A guided mental wellness and empowerment reset
- In-person resource fair available
- A compiled list of resources will be shared



KNOW BEFORE YOU GO:

- Thursday, Oct. 23
- 5:30 - 7 p.m.
- University of Phoenix
- 4035 S. Riverpoint Pkwy. Phoenix, AZ 85040
- **Register now**

Starting Monday: Bus Route Changes

All City employees who ride Valley Metro bus routes to/from work need to know about big changes starting next **Monday, Oct. 27**.

Several routes were temporarily detoured due to the South Central Extension / Downtown Hub and Greg Stanton Central Station projects. Changes include:

- RAPID and Express routes that provide commuter service to downtown Phoenix will be rerouted to serve the Downtown Phoenix Hub.
- Several bus stops in downtown Phoenix will be relocated to support a more connected transit network.



MORE INFORMATION

To check your updated bus schedule and stop locations, please visit: ValleyMetro.org/ServiceChanges.

Phoenix BRT Wants Your Feedback



Phoenix Bus Rapid Transit (BRT) wants to hear from you! The first BRT corridor has been approved for 35th Ave and Van Buren St. The public is invited to provide input on lane options at one of their upcoming workshops, pop-ups or online meeting!

To learn more, visit meetphoenixbrt.com.

Featured Job of the Week

Events Coordinator - Phoenix Convention Center

(Close Date: 10/28/2025)

The Phoenix Convention Center currently is seeking two dedicated professionals to join their team as an Events Coordinator.

This position facilitates and coordinates all event related activities for conventions, trade shows, concerts, festivals, and meetings at the Phoenix Convention Center.

Duties include explaining policies and procedures for use of Phoenix Convention Center facilities to clients and the general public; advising clients and their contractors on setup options and types of materials needed to achieve desired results; preparing checklists of lessee requirements for distribution to all internal support staff and contractors, such as sales, event services, electrical and accounting; and inputting, retrieving and updating event setup information and producing event reports through a computerized event management system.

SALARY DETAILS:

Pay Range: **\$31.82 - \$42.64 / Hour**
Hiring Range: **\$31.82 - \$35.08 / Hour**

(Pay range is the entire compensation range for the position classification.)

(Hiring range is an estimate of where you can receive an offer. The actual salary offer will carefully consider a wide range of factors, including your skills, qualifications, experience, education, licenses, training, and internal equity.)

Learn about role responsibilities and more information at phoenix.gov/jobs or log into eCHRIS

[Check out all current job openings here](#)

**DID YOU
KNOW**

The City of Phoenix Career page has an option to sign up for weekly updates sent directly from the job board to ensure you never miss an opportunity to apply for a recently posted position. Click [here](#) to subscribe to the City's Weekly Job Opportunities.



Join the Conversation