

The logo for PHX CONNECT, featuring the letters 'PHX' in a bold, white, sans-serif font, followed by a circular icon containing a stylized globe or network symbol, and the word 'CONNECT' in a similar bold, white, sans-serif font. The logo is set against a dark blue background that is part of a larger image showing people in purple shirts working on a tree.

# PHX CONNECT

MARCH 4, 2026

## *In This Issue*

*DYK: Supervisor  
Training Program*

*Free: Phoenix Rising  
Soccer Tickets*

*Now: The City  
Compass is Here!*

# Annual Policy Acknowledgment

City policies establish standards and guidelines that help ensure consistency and compliance across all departments. In an ongoing effort to keep our workforce well-informed, please complete the Human Resources Annual Review of Administrative Regulations, Policies, and Procedures Acknowledgement in PHXYou.

This acknowledgment is **assigned to all City employees** in PHXYou and **must be completed by May 29, 2026**.

Access the acknowledgment here: [HRS154-ONL-Annual AR Review | Human Resources Department | 2026](#)



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## Now: The City Compass is Here!

An updated edition of the employee handbook, **The City Compass**, includes guidelines and helpful resources to support your success at work. Regardless of how long you've worked for the City of Phoenix, **The City Compass** will be your go-to guide for understanding our workplace expectations and culture. You can find the new handbook here: [Employee Handbook.pdf](#).

### THE CITY COMPASS

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## “Helping PHX Families” Online Hub: Easily Find City Support Services

The City of Phoenix has launched the new **Helping PHX Families** online hub, making it easier for residents to find the support services they need. Whether it is looking for help with utility bills, youth programs, senior housing, transportation or other resources, this new website has it all in one place.

If you or someone you know needs help, you're encouraged to use and share this new resource! Take a look at all the services or point residents to [Phoenix.gov/helping](https://phoenix.gov/helping) to get started.



# Leadership Spotlight: Amanda Cook



In honor of March being Women’s History Month, the City of Phoenix’s Women in Leadership (WIL) group is proud to feature a selection of City of Phoenix employees making a difference through a thriving career with the City.

This week, meet Public Works Project Manager Amanda Cook. Born and raised in Phoenix, Cook returned to her hometown after earning a degree in Visual Journalism and exploring life beyond Arizona. Since joining the City in 2017, Amanda has advanced from Contracts Specialist to Project Manager, guided by her passion for public service and continuous improvement.

She believes leadership means putting people first while staying grounded in the mission - a lesson reinforced during the COVID-19 pandemic when she led her team through unprecedented challenges with empathy and clarity. Amanda values the City’s collaborative spirit and draws inspiration from mentors like Felissa Washington-Smith, who modeled strong, people-centered leadership. For Amanda, success comes from supporting others and creating meaningful change, reminding us that resilience and connection drive progress.

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## Women in Leadership Video Series

Unlock Your Leadership Potential! Celebrate Women’s History Month with WIL’s [Leadership Video Series](#).

Join us for an inspiring series where City Leaders share their favorite leadership videos and share the secrets behind their own success. Discover practical tips and



Engage with leaders, ask questions, and gain insights you can use immediately.

Triple Community and Organization points are available.

### TOPICS:

- *6 Secrets Leaders Need To Know with Scott Steventon, Retirement Director*
- *Inspire Others To Do Great Things with Jessica Rothschild, Fire Administrator*
- *Handle Hard Better with Lori Bays, Assistant City Manager*

# Important Chat About Alzheimer's and Dementia



Join us for **“The Impact of Alzheimer's and Dementia in our Community”** discussion brought to you by the Phoenix LGBTQ Employee and Allies and presented by the Alzheimer's Association, Desert Southwest Chapter.

Tailored for workplace settings, this version highlights the impact of Alzheimer's on employees and caregivers and offers ways companies can support their teams and the cause.

## DEETS:

- *Wednesday, Mar. 18 | Noon - 1:30 p.m.*
- *Virtual Meeting Room link can be found in PHXYou*
- *Register at [PHXYou](#): LEA108-VTL- Course ID # 208154*
- *Earn 3X Community and Organizational Awareness points*

*18% of caregivers went from full-time to part-time or cut back hours. Nine percent of caregivers gave up working entirely.*



*Over 11 million Americans provide unpaid care for people living with Alzheimer's or other dementias.*

*6 in 10 caregivers were employed in the past year. These individuals worked an average of 35 hours per week while caregiving.*

# Start With Us! at the Stadium



Did you know your Phoenix Public Library card unlocks free and discounted Phoenix Rising FC tickets? Cardholders can check out two free tickets to select home matches and get box office discounts on more. Tickets for the **March 14** home opener will be available starting March 7.

Learn more at [PhoenixPublicLibrary.org](https://www.phoenixpubliclibrary.org), and join the Library 101 Lunch & Learn on **April 8 at noon**. Register in PHXYOU using course code **LIB150**.



## NEW: Phoenix Supervisor Orientation

We're excited to announce a brand-new citywide training program for supervisors! **Phoenix Supervisor Orientation (PSO)** launches this week and is designed to ensure all City supervisors share the same baseline knowledge, skills, and expectations so we lead with alignment, clarity, and impact across the City.



PSO brings together the soft skills that shape great leaders and the hard skills that keep our operations running. Program attendees can expect everything from situational leadership and change management to recruitment, benefits, labor relations, and onboarding/offboarding. The eight-week program meets in-person, once a week, for a 3.5-hour session. New cohorts start at the beginning of each month.

Newly hired and newly promoted supervisors will be automatically enrolled through PHXYOU. Questions? Email [PSO@phoenix.gov](mailto:PSO@phoenix.gov).

# Webinar Offering: Bringing Your Values into Focus

In this ComPsych-led session, you'll discover how to tune into your values and make choices that lower stress and align with your goals. We'll cover easy, everyday ways to bring your values into your decision-making, giving you a stronger sense of direction and purpose.

- Wednesday, Mar. 11 | Noon - 1 p.m.
- [Register](#) today!

COMPSYCH®  
— The GuidanceResources Company™ —



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## Menopause & Perimenopause Series Now Available Online

If you missed Coach Rhonda's Menopause and Perimenopause webinar series, you're in luck! All sessions during the five-week series were recorded.

The wellness team has now uploaded them to the wellness website. These five sessions will be available for employees to view through **May 25, 2026**.

Please use [this link](#) to access the recordings. With the success of the webinar series, the wellness team is planning for another Webinar series with coach Rhonda the later part of 2026.



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## Employee Leave Request



The following employee is accepting leave donations. If you would like to help, use eCHRIS.

- Trina Taylor | Police

Complete list of eligible employees: [Leave Donation website](#).

# Featured Job of the Week

## Account Clerk III Parks and Recreation Department

(Close Date: 3/9/2026)

The Parks and Recreation Department provides residents and visitors more than 41,000 acres of desert parks and mountain preserves. The parks feature 41 trailheads and more than 200 miles of trails, and 189 city parks. Additionally, there are 32 community and recreation centers, classes, and sports programs for all ages, 29 pools, eight golf courses, and a variety of specialty and cultural venues and facilities.

The Parks and Recreation Department is seeking to fill one Account Clerk III position in the Fiscal Section of the Management Services Division. The Fiscal Section consists of 13 staff members that are responsible for budget development and monitoring, financial reporting, accounts receivable, accounts payable, procurement and contracts. Account Clerk III's perform highly skilled paraprofessional accounting work using computerized systems in a specialized area or in a variety of complex City functions.

### SALARY DETAILS:

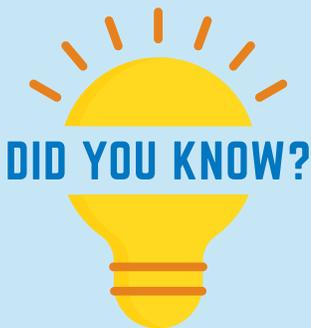
**Pay Range: \$21.02 - \$31.06/HR.**  
**Hiring Range: \$21.02 - \$28.17/HR.**

#### Pay Range Explanation:

- Pay range is the entire compensation range for the position classification.
- Hiring range is an estimate of where you can receive an offer. The actual salary offer will carefully consider a wide range of factors, including your skills, qualifications, experience, education, licenses, training, and internal equity.

Learn about role responsibilities and more information at [phoenix.gov/jobs](https://phoenix.gov/jobs) or log into eCHRIS

[Check out all current job openings](#)



Join the Police and Fire Department for the 2nd Annual City of Phoenix Police and Fire Career Experience on **Saturday, March 7, from 9 a.m. – Noon** at the Phoenix Fire Training Academy. This action-packed, interactive event welcomes all ages and features simulated police and fire scenarios, equipment demonstrations, physical agility challenges, and opportunities to meet police officers, firefighters, dispatchers and crime scene specialists. For more information, please visit the JOINPHXPD events site [here](#).

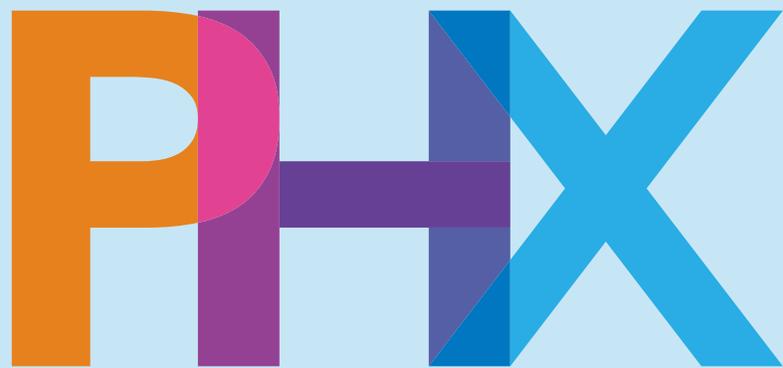


**NCAA SUPER SATURDAY**  
**PRACTICE**  
PRESENTED BY **SAMSUNG**  
Galaxy

**April 4**  
**Mortgage Matchup Center**

**Open Team Practices |**  
**Free Event | Giveaways**

**MORE INFO**



**Join the Conversation**