



# PHX AT YOUR SERVICE

Phoenix.gov • FEB 2022

Stay connected with Phoenix's city services through its new mobile app, myPHX311.

Use the app to access your city account and pay your City Services bill, report a streetlight out or a pothole in your road, request a repair to your trash or recycling container, or get a permit for work being done on your home.

You can also use the app to connect with our city leadership, report fraud or government waste, and get details on street closures. So many services – in one place – myPHX311.



myPHX311



You can also access these same services from your computer desktop by accessing the city's updated web portal, [Phoenix.gov/myPHX311](https://Phoenix.gov/myPHX311).

Join the **Conversation**

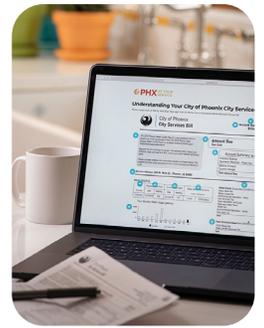


City of Phoenix AZ

## Past-Due Bill Assistance

The Phoenix City Council has earmarked \$5 million to help customers impacted financially by the pandemic pay utility bills. Customers affected by the COVID-19 pandemic who have a delinquent City Services Bill are eligible for American Rescue Plan Act Financial Assistance.

When customers pay one-third of their past-due City Services bill, the city of Phoenix will pay the remaining two-thirds of the past-due balance. Customers with delinquent accounts should call 602-262-6251, Monday - Friday from 8 a.m. to 5 p.m. to apply or visit [phoenix.gov/resources](https://phoenix.gov/resources) for more information.



## Coming Soon: PHX Budget Hearings

Have your voice heard online and during budget hearings that will kick off this Spring! The city of Phoenix is asking for your input on the proposed fiscal year 2022-2023 Trial Budget. Residents can comment online using FundPHX, an interactive tool that allows you to provide feedback on what you would like to see in the general fund budget. Residents can also contact the Budget & Research Department directly at [budget.research@phoenix.gov](mailto:budget.research@phoenix.gov).

Budget hearings will begin in April, with dates announced in March on the Budget & Research website at [Phoenix.gov/Budget](https://Phoenix.gov/Budget). We look forward to hearing from our residents on what you would like to see included in the FY 2022-23 budget.



### FundPHX

The Dollars and Sense  
in Phoenix's Budget

[Phoenix.gov/FundPHX](https://Phoenix.gov/FundPHX)

## New: Free At-Home COVID Tests

The city of Phoenix wants to make sure everyone can test for COVID-19 at home. The city is providing a limited number of at-home tests to residents while supplies last. These "at-home" kits are being distributed by our community partners at city-sponsored testing and vaccination events.

The city also continues to operate two mobile vans to offer COVID-19 testing & vaccines. Visit [Phoenix.gov/COVID](https://Phoenix.gov/COVID) for times and locations for these no out-of-pocket services.

COVID-19 testing & vaccine services are provided using approved resources from the American Rescue Plan Act. The city of Phoenix continues to follow guidance from the Centers for Disease Control and Prevention. To read the latest city updates, visit [Phoenix.gov/Newsroom](https://Phoenix.gov/Newsroom).



## M3F Music Festival is Back March 4 & 5

Rooted in a deep love of music, the arts, and the community, M3F was founded with a mission to give back. The idea was simple: two thousand fans, hundreds of lawn chairs, one stage, and 100% of proceeds directly to charity. Eighteen years later, M3F still operates under the same guiding principles and has donated over \$1.1M to non-profits in the last two years alone.

M3F Music Festival is back in 2022 and excited to bring you an eclectic lineup of world-class artists like ZHU, Leon Bridges, Kaytranada, Jungle, and more! Bring your friends and family to Margaret T. Hance Park, 1200 N. First St., for two days filled with music, art, and food on March 4+5.

Limited tickets remain at [m3ffest.com](https://m3ffest.com). For more information on other major events in the city of Phoenix, visit [Phoenix.gov/MajorEvents](https://Phoenix.gov/MajorEvents).



## Graffiti in Your Neighborhood?

Graffiti in your neighborhood? February marks the city of Phoenix's 8th annual Graffiti-Free Phoenix Awareness Month ... and you can help make a difference by helping the city to fight it. In 2021, the city used nearly 12,000 gallons of paint and cleaned up more than 47,000 sites around Phoenix. Graffiti is a crime, so if you see it in progress call 911. If you see it after-the-fact, here are three ways to report it and have it removed:

App: myPHX311 (use the TELL THE CITY ABOUT tab)

Call: 602-534-4444

Email: [blight@phoenix.gov](mailto:blight@phoenix.gov)

Are you more of a DIYer? You can organize a community cleanup and the city will provide you with free paint and supplies to remove it on your own. For more information: [Phoenix.gov/Graffiti](http://Phoenix.gov/Graffiti). Help spread the word on social media with #GraffitiFreePHX

## Phoenix City Council

**Mayor Kate Gallego** ..... 602-262-7111  
mayor.gallego@phoenix.gov  
**Vice Mayor Laura Pastor**, District 4 .... 602-262-7447  
council.district.4@phoenix.gov  
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## Phoenix is Built for Drought



City of Phoenix water customers understand the importance of conservation and wise water use – it even increases our resiliency during a water shortage. The city has been preparing for shortages on the Colorado River for decades. As the city continues to plan, invest and conserve to ensure sustainable growth, rest assured we will continue to provide safe, clean, and reliable water to our customers without interruptions. For more information: [Phoenix.gov/Drought](http://Phoenix.gov/Drought).

## Questions about Child Tax Credit?

Before you file your 2021 taxes, make sure you're prepared with all the right documents, so you get your maximum refund in a timely manner. This year, many families have questions about the Child Tax Credit and how to get the rest of the money they qualify for. The city of Phoenix can help answer all your tax-related questions at no cost to you.

There are three easy ways to get help:

- Check out [myfreetaxes.com](http://myfreetaxes.com)
- Do it yourself: file online and get help from a Volunteer Income Tax Assistance (VITA) volunteer
- If you make less than \$57,000, make an appointment with a VITA tax volunteer and work with an IRS-certified tax preparer

Learn more here: [Phoenix.gov/TaxHelp](http://Phoenix.gov/TaxHelp)



## Pay Bill Online

Did you know that you can pay your City Services Bill online anytime? To make your life even easier, you can also enroll in City Services AutoPay, which will make sure your payment is made for you automatically every month. Start here: [Phoenix.gov/PayOnline](http://Phoenix.gov/PayOnline)

## Are You Ready...

The Super Bowl is coming to Phoenix on Feb. 12, 2023. While the game will be in Glendale, Phoenix will be the center of many of the fun activities, nightlife, and family events. Stay tuned for announcements throughout 2022. Follow news on social with #SuperPHX.

## Live the Lifeguard Life

Right now, the city of Phoenix is looking to hire hundreds of dedicated, fun teenagers to be city lifeguards for the Summer 2022 pool season. Being a lifeguard is a rewarding experience where teenagers will make new friends, learn new skills, and be responsible for the well-being of Phoenix children while they are cooling off during the hot Summer months. And of course, it's a lot of fun!

To be a lifeguard, the teenager must complete a lifeguard certification course. Teens must be 15 by the end of course to enroll. After that, interviews are taking place beginning March 5. Don't wait – apply now for both lifeguard and cashier positions. Start here: [Phoenix.gov/Lifeguard](http://Phoenix.gov/Lifeguard).

There's a reason so many of our lifeguards return year after year. See why on their special Instagram account @PHXLifeguards.

