



Phoenix.gov • JAN 2022

Have you downloaded the city's new myPHX311 app? It's a new, digital, interactive experience



where the public can access and request assistance from city departments. Now you are in full control of getting help with a wide range of services including:

- Requesting water / trash services
- View / pay city services bill
- Report issues in the community (street lights, potholes, water main breaks, etc.)
- Access city calendars and public meetings

The myPHX311 app is ready to use today. With your mobile device, take a picture of the QR code below to download the app for either Apple or Android devices. [Phoenix.gov/App](https://phoenix.gov/app).



Join the Conversation



Service Disconnections Postponed

As COVID-19 cases continue to rise, the city of Phoenix has decided to postpone a previously announced plan to resume water shut-offs for past due accounts. In March 2020, the city restored water service to all delinquent accounts and deferred water shut-offs due to non-payment for single-family residential customers. The Phoenix City Council has allocated funding for residential utility assistance to support customers. Customers with delinquent accounts should call [602-262-6251](tel:602-262-6251) for assistance.



Help Stop Human Trafficking in PHX

This month's newsletter is being printed with **blue ink** to recognize National Slavery and Human Trafficking Prevention Month. The Mayor's Human Trafficking Task Force addresses and combats human trafficking with a road map called *The Compass Plan*. The plan focuses on making Phoenix a national leader in preventing and combating human trafficking, and providing services to its survivors through four key areas: *Law Enforcement, Victim Services, Training, and Awareness & Outreach*.



Use the QR code to learn more about *The Compass Plan* and what's being done to help eradicate human trafficking.

COVID-19: Keeping You Safe

The city of Phoenix continues to use two mobile vans to offer COVID-19 testing and vaccines. Visit [Phoenix.gov/COVID](https://phoenix.gov/COVID) for a current list of times and locations. COVID-19 testing and vaccine services are provided using approved resources from the American Rescue Plan Act.



The city of Phoenix continues to follow guidance from the Centers for Disease Control and Prevention. To read the latest city updates, visit [Phoenix.gov/Newsroom](https://phoenix.gov/newsroom).

What Do You Need? Take Survey



Help the city identify and prioritize community needs, and the best services & programs to address those needs for the U.S. Department of Housing and Urban Development 2022-2023 Annual Action Plan.

Take the survey and learn more: [Phoenix.gov/YourVoice](https://phoenix.gov/YourVoice).

Check Out 2022 Bulk Trash Schedule

Check out and print a copy of the 2022 Bulk Trash Pick-up schedule: [Phoenix.gov/PublicWorks/BulkTrash](https://phoenix.gov/publicworks/bulktrash).

Reminders about bulk trash pick-up:

- Clean area after collection, if needed
- Bag/box all grass, leaves, weeds, twigs, and hedge clippings
- Cut tree trimmings to less than 12" in diameter and 4' in length
- Place broken-down cardboard in your recycle container
- Please do not place more than 20 cubic yards in your pile, which is like the size of a SUV.



For other do's and don'ts about bulk trash: [Phoenix.gov/PublicWorks/BulkTrash](https://phoenix.gov/publicworks/bulktrash).

Take PHXTV with You!

The city's TV station, PHXTV, is now on the LocalBTV app. The free video streaming service offers local and government TV channels without the need for cable, antenna or satellite. The LocalBTV app can be found on all devices and many streaming services.





Help Shape the City's Budget

With the start of a new year comes the responsibility of the city of Phoenix to prepare next year's 2022-23 city budget. While community meetings are being planned for later this spring, we ask for your input and help right now – through using our FundPHX budget tool. Available in both English and Spanish, this innovative system allows you to show us how you think the city's budget should be spent.

Right now, you can take the current \$1.6 billion General Fund budget and come up with your own budget plan for everything from public safety to parks, libraries, senior centers and more. We will look at everyone's submissions to help guide us to better understand what's important to you when considering and forming next year's budget plan. It's free to use and everyone is welcome to participate: Phoenix.gov/FundPHX

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Stormwater Awareness Week

The third annual city of Phoenix Stormwater Awareness Week is Jan. 24-30, a regional effort to teach simple everyday actions that can be taken to reduce stormwater pollution. Stormwater in Phoenix is NOT treated like the wastewater leaving your kitchen, laundry appliances, sinks, showers, or toilets. When stormwater runoff comes into contact with chemicals, trash, yard, and pet waste, these pollutants are deposited in nearby rivers, washes, and retention basins.

Everyone is invited to join our virtual workshop on Jan. 26 by signing up at Phoenix.gov/Stormwater. While there, take a moment to take our annual Stormwater Awareness Survey.



Outstanding Youth Leader Awards



The city of Phoenix Youth and Education Office is now accepting applications for the 2022 Outstanding Phoenix Youth Leader of the Year awards. The awards recognize and honor the outstanding achievements of young people, enhance the perception of youth, and raise community awareness of their positive contributions. Students currently enrolled in high school in Phoenix, or who live within Phoenix city limits, can apply.

For a complete list of requirements to apply, and details on the monetary prizes awarded, visit Phoenix.gov/Education. Applications are due Friday, Feb. 25 at 5 p.m.

Help Us Keep Phoenix Beautiful

There are several opportunities for you to recycle unwanted items at an upcoming iRecyclePHX event. Bring your electronics, bikes, household items, school supplies, food and hygiene products and documents for shredding!

**Hazardous materials such as CRT monitors, CRT televisions, prescription drugs, oil, paint and chemicals are not accepted.*

Details on upcoming events, all 7 a.m. - noon:

- **Jan. 15:** Christown/Spectrum Mall
- **Feb. 26:** Pecos Park
- **March 26:** Happy Valley Towne Center

For more information about items accepted and directions to the events, visit: Phoenixrecycles.org or email info@keepphxbeautiful.org.



Bucket List Idea: Teaching Abroad

Phoenix Sister Cities and the Himeji Board of Education are seeking Phoenix residents interested in teaching English in Himeji, Japan for one to two years. Participants receive airfare, subsidized housing, benefits, and a competitive salary.

Applications can now be submitted for August 2022 departures. Applicants must be residents of the greater Phoenix area and possess a four-year degree in any major. No teaching certificate is required. Apply by Friday, Feb. 18. Details: PhoenixSisterCities.org/teach-abroad.



Phoenix is investing in a comprehensive Road Safety Action Plan and needs your input. Take a survey, read more about the plan and learn how your feedback can help determine solutions to make roadways citywide safer for all users. Participate at Phoenix.gov/RoadSafety.