



City of Phoenix

Crime Prevention Through Environmental Design (CPTED) Interior Design: Banking/Check Cashing/ATMs

- Place the tellers and cash register in view of the main entrance:
 - This allows the cashier to observe the customers and the entrance.
- Regulate the flow of customers using shelving, tables, and marked aisles.
- Make sure as much of the store is visible as possible from the front:
 - Orient shelving and other interior items in a manner that allows the clerk to view most of the store;
 - Install ceiling mirrors so no hidden areas can be seen.
- Lock doors that are off-limits to customers
 - Use locks with keypads or keys for entrances to restricted areas
- Make it difficult for people to go where they are not allowed:
 - E.g. installing a gate to get to the area with the cash register.
- Make sure all areas of the building are adequately illuminated:
 - Dark spots give criminals a place to hide.
- Place any ATMs inside the building:
 - If these machines are outside of the building, criminals may target customers who use the machines.